



## WEST MERCIA PCC: DISCLOSURE LOG RESPONSE TO REQUEST

**Reference: FOI Request 2015-111**  
**Date of response: 24 February 2016**

### FOI Query

Please provide contract (and where applicable, grant agreement) information including contract values, contract start and end dates and names of providers of your victim support services.

Victim support services may include but are not limited to:

- Victim engagement and support services
- Victim assessment and referral services
- Victims triage services
- Vulnerable victims services
- Victims of CSE services
- Victims of domestic abuse services
- Restorative justice services

Please also highlight whether these services are delivered in house by the PCC or local police force; and specify what the PCC's commissioning intentions are for future victim support services.

### Response

The information that you have requested is available on the PCC website, and may be found at this address: <http://www.westmercia-pcc.gov.uk/Transparency/Grants/Grants-Scheme-2015---16.aspx>

### Complaints

1

If you think that the Police and Crime Commissioner has failed to supply information in accordance with the publication scheme, then you should write in the first instance, to the:

Chief Executive, OPCC – West Mercia, PO Box 487, Shrewsbury, SY2 6WB

The PCC will aim to deal with your complaint within 10 working days. If you are dissatisfied with the response you can ask for the matter to be internally reviewed. Internal reviews will be completed promptly and a response given to you within 20 working days of your further request.

If, after the internal review, you remain dissatisfied, then you can complain to the Information Commissioner (Office of the Information Commissioner), Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF).