Draft Alliance Governance Group Minutes

Date:	Wednesday 11 th October 2017
Time:	14:00
Location:	Willison Room, Hindlip
Chair:	Tracey Onslow, Deputy Police and Crime Commissioner, West Mercia
Minute Taker:	Alison Rixom

	Name:	Capacity:		
Attendance:	Anthony Bangham (AB)	CC West Mercia		
	Amanda Blakeman (AMB)	DCC West Mercia		
	Andy Champness (AC)	Chief Executive West Mercia PCC		
	Heather Costello (HC) Director of Finance			
	Martin Evans (ME) ACC Local Policing			
	Liz Hall (LH) Treasurer			
	Martin Jelley (MJ)	CC Warwickshire		
	Richard Moore (RM)	ACC Protective Services		
	Karen Manners (KM)	DCC Warwickshire		
	Tracey Onslow (TO)	Deputy PCC West Mercia		
	Joe O'Sullivan (JO'S)	Transformation Director		
	Neil Hewison (NH)	Chief Executive Warwickshire PCC		
	Robert Tromans (RT)	Deputy Police and Crime Commissioner Warwickshire		

	Name:	Capacity:		
Apologies:John Campion (JPC)Police and Crime Commissioner West Merci				
	Richard Elkin (RE)	Director of Enabling Services		
	Philip Seccombe (PS)	Police and Crime Commissioner Warwickshire		

	Name:	Capacity:			
Guests	Guests Rod Reynolds Partnership Manager, Safer Roads Partners				
	Helen Roberts	Business Analyst, Road Safety Team			
	Mike Smith	DCI Athena Programme			

No.	Summary	Action
01/11/10/17	Attendance / Apologies	
	As above.	
	TLO chaired the meeting due to late apologies from the Chair	
	JC.	
	Introductions took place.	
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02/11/10/17

<u>Agreement of Minutes / Actions from previous meeting</u> (30.08.17)

The Minutes from the previous meeting were approved as a true and accurate record for publishing.

26/07/17 03(a) – Completed 30/08/17 03 – Completed 30/08/17 04 – Completed 30/08/17 07 (a), (b) and (c) – Completed 30/08/17 08 (a) - Completed

Matters Arising

08/30/08/17 (b) - Directorate Updates

Action: ACC RM to provide an update to PS on Taser use.

Update 11.10.17. A review of the Taser policy and procedures is nearing completion, therefore it was requested that this item be rolled forward.

RM C/fwd

03/11/10/17

Driver Behaviour Analysis

A detailed presentation was provided to the group by Safer Roads Partnership (SRP) Manager and the Business Analyst regarding Driver Behaviour Analysis between 2012 and 2017.

The presentation focused on information and data recording for KSI casualty rates across Warwickshire and West Mercia. Some of the data showed that within Warwickshire the increase in KSI casualties was from people living outside of the area It highlighted that the alliance has experienced year on year increases in KSI casualties, and shows that poor driving and risk taking is the biggest cause of death and injury on our roads. The data also showed that enforcement activity encourages compliance but the use of technology and utilising already existing work streams and specialist teams could mean increased efficiencies, effectiveness, economy and equitability.

A number of questions were raised which resulted in a detailed discussion within the group, the main areas being around technology i.e. the increased use by the public of in car cameras. Concern was raised as to whether Forces would be inundated with camera evidence. It was stated that currently 4 Forces are using dash-cam evidence.

It was confirmed that when campaigns are run there is a reduction in casualty figures but there is a real challenge to keep the momentum of campaigns going throughout the year.

The Chief Constable for West Mercia was very supportive of the information that SRP had presented. The use of more technology and the need to be more serious about the message concerning the number of deaths on our roads need to be acted upon as well as other initiatives that would require national support. There was a discussion about Speed Awareness Courses and education for the future, looking at people taking additional tests or attending a mandatory course every 10 years. ACC RM stated that some powerful points were raised in the presentation and that the death of entirely innocent victims was comparable to murders. Officer led enforcement has dropped off, but there are still offences that can be picked up i.e. seat belt enforcement etc. With regard to drink drive campaigns we need to be a little more random and drop in the odd campaign throughout the year. SRP is now part of the roads policing model. It was suggested that the two Chief Constables meet with ACC Moore to discuss the above with a view to changing tack and supporting new initiatives. 04/11/10/17 **Transformation Programme Update (Paper)** The Transformation Programme update paper was circulated to the group prior to the meeting. The paper provided a summary of the current position of the change programme and included a collated Portfolio financial position, an update on the Policing Change Model and the risk to the OCC Workstream. No questions were raised. 05/11/10/17 **Athena Programme Report** A verbal update was provided to the group on the 'Go Live' of Athena 4th and 5th October and the progress made to date. The DPCC and PCC for West Mercia wished to express their thanks to all staff involved in the implementation of the new Athena system, a very impressive achievement. It was stated that this had been the smoothest landing of

Athena so far. There are now 5 live forces, but the Alliance is

very significant as the largest area.

There were some logging on issues but these were being sorted relatively quickly.

A meeting is being arranged with Northgate and PCCs. Northgate are very keen to meet and discuss the exceptional achievement of the implementation and are looking to do media coverage around the project.

A live snagging list is being reviewed daily. The dedication by staff to deliver Athena is incredible. Northgate and support staff are still based within the forces and are producing positive outcomes.

The alliance was the first Force to undertake the Back Record Conversion which is an impressive achievement. The Blade product is working and the work with Genie is good. These had been significant risks. Feedback from users is very positive. There have been the expected new user issues, but these will ease as time goes on.

The Help Hub are now receiving circa 250 calls a day which is a downward trend as it was 300. The Help Hub will run to the end of December.

The issues are currently with file quality and Criminal Justice technology and the new look interface. A few issues have been fixed by Northgate. It has been highlighted that Criminal Justice files don't all go through the CJ department. Some go straight to CPS and these files are where most of the file quality issues arise, so there is work ongoing to sort this issue.

There are some user errors, it will take users some time to use the Case system correctly.

The demand in Information Management Unit, Crime Bureau and the Crime Intelligence Unit needs to be looked at. Some additional training may be cancelled and those staff put into those areas where there are backlogs to try and ease the pressure.

The DPCCs on behalf of the Police and Crime Commissioners thanked all staff for their hard work.

CC Bangham had recently done a couple of forums and was very impressed with the positive responses, the willingness from officers and the good vibe and support they are giving is next to none.

It is understood that there will be some frustrations but these are being acknowledged in a professional way. It is early stages but a good start.

06/11/10/17

Police Complaints Reform (Paper)

The Police Complaints Reform Outline Business Case paper was circulated to the group prior to the meeting.

The Policing and Crime Act 2017 received Royal Assent in January 2017. The Act included significant changes to the police complaints and discipline system. It is anticipated that the main complaints and discipline reforms will be implemented mid-2018.

The paper sets out the options for the future. The 3 models within the Act are summarised in Section 3 and need to be considered with the context of current and future demand. Model 1 is mandatory. Models 2 and 3 are optional. Across all models the formal resolution and investigation of complaints remains with PSD.

The PCCs are not in a position to make a decision ntil the law is implemented some time next year. There is an opportunity to do something now, and it lies with the Forces and not the PCCs.

CC Jelley stated he was really supportive of the paper. The triage part is something that the forces should look at. In the future we need to reduce the number of people going through the system, through an organisational cultural change. Triage will complement the direction of travel.

A full Business Case should be prepared to see how such a unit would operate and work out the costs associated with the changes proposed so that there is absolute clarity on how it will be re-engineered.

As a result of the hand over of responsibilities between the two DCCs, DCC Blakeman had not seen the paper prior to AGG and needed to understand the workings and discuss the paper with Head of Professional Standards. DCC Manners reassured DCC Blakeman that meetings had been held with the Head of PSD and the Chief Execs regarding the Outline Business Case and that the paper reflected a balanced view.

It was stated that the lead for developing the full business case should come from the Force with support from the PCCs. It was agreed that DCC Blakeman would be the lead on this proposal and report back to a future AGG meeting.

Recommendations

PCCs have to take on model 1 and it is recommended that both PCCs do not decide to take on models 2 or 3 at this

point in time. These models could be reconsidered and adopted by the PCCs in the future.

It is recommended that PSD adopt the triage element of model 2.

As initial contact and recovery will remain with the forces, there is no requirement to wait until the Act is implemented in mid-2018 to begin work in this area. It is recommended that the force progresses a full business case on model 2 as soon as possible. Additional funding for this of £14,968 would need to be identified and agreed.

Decision

Deputy Police and Crime Commissioners on behalf of the Police and Crime Commissioners and Chief Constables approved the development of a full business case for the provision of a triage unit within the forces.

07/11/10/17

Money Matters (Paper)

The Money Matters report was circulated to the group prior to the meeting.

The report is a monthly high level finance review of the budgets and year-end forecasts as at the end of August 2017. This report contains the revised budgets and forecast outturn and outlines the growth items that have been approved since the budget was set and also emerging pressures during the year.

The 1% pay award, which was announced by the Government alongside the 1% allowance, is budgeted for and built into the MTFP.

The risks not included in the forecast were discussed and it was stated that the PPL risk will be built into the figures for next month.

A question was asked about the risk of Legal Claims. Reassurance was provided in that the Head of Legal Services meets regularly with Finance and it is highly unlikely that there will be any significant draw down from general reserves.

A discussion was held on Mutual Aid and Miscellaneous Income and reassurance was provided that as soon as data is received regarding any additional aid then charging can proceed. HC will look into a couple of miscellaneous income strands that are currently ongoing.

It was noted that there will be a need to look at the savings target for the OCC delay and the changes to CMPG need to be taken into account.

Recommendation(s)

That the financial position at 31st August 2017 and the risks identified in the report are noted.

That the impact on the MTFP on in-year pressures and growth decisions are noted.

Both PCCs and CCs noted the financial position and the risks identified.

08/30/08/17

Directorate Updates

Enabling Services

The Enabling Services Directorate Report was circulated to the group prior to the meeting. No questions were raised.

Local Policing - ME

The Local Policing update was circulated to the group prior to the meeting which included an update on 999 and 101 Call Handling, Firearms Licensing, Fire Collaboration, Local Policing Open Days and the 160th Anniversary of Warwickshire.

It was stated that with the realigned portfolios, the current report reflects what has been done before so have kept the report the same for consistency. It was requested that some clarity was sought on the requirements from the PCCs and CCs for future reports.

It was confirmed that the DPCC for West Mercia will discuss the requirements of the report with the PCC and report back to the ACC's. CC Jelley welcomed the pan-alliance approach we currently get with the report which kept it focused. CC Bangham appreciated the elements where working together was key and that it is good to bring them to this meeting.

The report included an update on the Police Now National Graduate Leadership programme. 7 Officers have been appointed to the programme and are being posted to various policing areas across the alliance.

There is real excitement in relation to the roles they will be performing and regular updates will be provided.

No questions were raised.

	Protective Services (Paper) The Protective Services update formed part of the Local Policing Update.	
	A separate brief document was circulated to the group prior to the meeting on the New Department Heads. These changes were agreed a couple of months ago. It was stated that a workshop is planned for November and a Business Case will be prepared following the workshop and submitted to a future AGG with regards to the realigning of Protective Services.	
	It was stated that an update on CMPG was missing from the report and that the Chief Officers were interested to see the transition of people and their concerns. It was confirmed that ACC Moore was due to provide a full update at the next Away Day.	
	It was noted that an amendment was required to the short update in that the secondment post being taken will be at Avon and Somerset and not Devon and Cornwall as stated.	
09/11/10/17	An update was provided on the Emergency Services Network meeting held at the HO on 10 th October 2017. There is a need for the HO to work with regions. There is nothing to move forward until Chiefs Council meet in November. A briefing paper will be submitted. There is a Gold group meeting scheduled for mid-October. There is good representation and the region is heavily engaged at a national level and well sighted on the financial implications.	
10/11/10/17	Date, time and location of next meeting.	
	The next meeting will be held on Wednesday 15 th November 2017 at 14:00 in Classroom 1, Leek Wootton	

With nothing further to discuss the meeting closed at 15:41

Formal Appro	Formal Approval of Meeting Record			
Signature:	Tracey Coks Ring Jums			
Print Names:	Tracey Onslow, Deputy Police and Crime Commissioner, West Mercia Philip Seccombe, Police and Crime Commissioner, Warwickshire			

Action Summary Table

Date of Meeting	Action Agenda Item No.	Action	Owner	Action Completion Date
21/12/16	03	Strategic Outline Business Case (SOC) Action: T/DCC Chris Singer will arrange for standardisation of report formats. Update 24.01.17. Report formats will be provided to CEO's by February 3 rd .	CS	Not Pursued
30/08/17	08	Directorate Updates Action: ACC RM to provide an update to PS on Taser use. Update 11.10.17. A review of the Taser policy and procedures is nearing completion, therefore it was requested that this item be rolled forward.	ACC RM	Ongoing

Decision Summary Table

Date of Meeting & Number	Decision No.	Action Agenda Item No.	Subject	Owner	Action Completion Date
26/05/16	1	03	Exempt from disclosure under S.31(1)(1) (the prevention and detection of crime) of the Freedom of Information Act 2000 (FOIA).	ACC Singer	Agreed by both PCCs – 26.05.16
26/05/16	2	06	 Draft Revenue and Capital Outturn position for 2015/16. Recommendations: That the outturn financial position for 2015-16 is noted. That the 2015/16 underspend of £6.895m is carried forward through the following reserves: £2.0m - Invest to Save £4.895m- Infrastructure Reserve That where 2015/16 outturn has produced an unexpected variance that these budgets are considered in detail for the 2017/18 budget preparation. That £0.399m is added to the capital programme to cover changes. 	LH – Joint Treasurer	Agreed by both PCCs – 26.05.16
29/06/16	3	03	Operations Enabling Technology (OET) Through the analysis, planning activities, designs and due diligence the OCC Programme conclude that procuring the Saab SAFE solution through the Cheshire Framework is the most expedient, value for money and appropriate route to: • achieve the Chief Officers strategic aims	ACC Amanda Blakeman	Agreed by both PCCs 29.06.16

			 satisfy the business requirements of the future OCC support the needs of the wider organisation Revenue It is recommended that the revenue cost is funded as follows: £225,544 in 2016/17 from in year underspend £468,649 in 2017/18 from the invest to save reserve 		
			 £219,919 in 2018/19 is built into the budget as growth. Capital It is recommended that capital of £137,712 is funded from slippage in the current year capital programme, then built into the new programme at the next review. 		
			Decision 3: Both PCCs agreed to approve the business case, the revenue costs and capital funding.		
29/06/16	4	04	Extension: Restorative Justice Funding Recommendation: To extend the Restorative Justice Pilot until 31st December 2016 at a cost of £85,513 (£53,236 from West Mercia and £32,277 from Warwickshire). Decision 4: Both PCCs agreed to the extension of the pilot by 5 months.	Andy Champness, CEO, PCC, West Mercia	Agreed by both PCCs 29/06/16
28/09/16	5	04	Recommendations Two approaches were considered to progress this piece of work. It was recommended that the Space Utilisation project be initiated to further inform the work already being undertaken at the Hindlip site. As full costs for the Optimum working Environment project cannot be determined at this stage, this work would be undertaken 'at risk', with costs being advised when they	Richard Elkin, Director of Enabling Services	Agreed by both PCC's 28/09/16

			are confirmed. The Estate Strategy work is in progress and the other two packages of work detailed here would augment the Estates Strategy to provide a much longer term solution. Advantages: Continuation of current work in progress and will inform discussions about such matters as open plan chief officer working and determination of future useage of space being vacated across the Hindlip Park estate as part of the OCC build. Disadvantages: Final costs of feasibility work not known, so Optimum Working Environment work would be undertaken 'at risk'. Decision 5: Both PCCs agreed to adopt Option 1 and that the Space Management Guidelines will be reviewed. It was considered that the risk of excessive cost was small and outweighed by the benefits of proceeding and maintaining project momentum.		
28/09/16	6	09	OCC Programme Update – Summary of Revised Capital Costs and Timeline for Neville House. Recommendation That the Warwickshire PCC approved funding for the revised costs. Decision 6: PS approved funding for the revised costs. This cost would be borne by Warwickshire as it relates to property owned by and within Warwickshire.	ACC Amanda Blakeman	Agreed Philip Seccombe, PCC for Warwickshire 28/09/16
26/10/16	7	04	Extension: Restorative Justice Funding As detailed in the Restorative Justice Funding paper, both PCCs were asked to approve additional expenditure of £42,757, the figures being £29,502 for West Mercia and £13,255 for Warwickshire using the ratio of 69/31. It was agreed that some good progress had been evidenced. The pilot is not going to be extended beyond 31 March, 2017.	Andy Champness, Chief Executive for West Mercia	Agreed by both PCC's 26/10/6

30/11/16	8	06	Recommendation: To allocate £42,757 from existing underspend in the PCCs Grant Schemes in order to extend the pilot for three months £29,502 from West Mercia and £13,255 from Warwickshire. Decision 7: Both PCC's agreed to extend the pilot for three months from existing underspends. Cyber Crime Strategy Decision 8: Both PCCs approved the strategy and agreed sign off once the minor amendment has been made.	T/ACC Steve Cullen	Agreed by both PCCs 30/11/16
30/11/16	9	07	Recommendation Three options have been shortlisted to identify the most likely to maximise value for money. Option 3 is the preferred option. Whilst this approach will incur the greatest cost of the options presented, the implementation of a cloud based service provision will permit the most up to date technology to be utilised in the operational arena and greatest opportunity for integration to national solutions and internal new ways of working. It provides a tested and increasingly adopted means of getting BWV to the operational staff as well as the reassurance of a service provider backup, upgrades and partnership in developing future IT needs and advances. Decision 9: - Both PCCs and CCs approved Option 3. This will enable the roll-out of the first BWV devices to priority sites within the given timeline of March / April 2017.	ACC Amanda Blakeman	Agreed by both PCC's and CCs 30/11/16
30/11/16	10	08	Contact Management Strategy Decision 10:- The PCCs and CCs approved the strategy.	ACC Amanada Blakeman	Agreed by both PCC's and CCs 30/11/16

21/12/17	11	09	Appointment of independent members to the Joint Audit Committee (JAC) Recommendation That the PCCs and CCs give approval to the appointment of members to the Joint Audit Committee and discusses and determines the terms of appointment and the appointment processes (as outlined in the paper). Decision 11:- The PCCs and CCs approved the terms and process of appointment of members to the Joint Audit Committee as recommended within the report.		Agreed by both PCC's and CCs 21/12/16
21/12/17	12	10	Corporate Governance Framework (Paper) AC presented the Joint Corporate Governance Framework Review paper following the standard annual review of the Framework including the Financial Regulations. The whole Framework was last comprehensively reviewed in 2015. The paper outlined the major changes as a result of the review. Recommendation That PCCs and CCs consider and review the framework and adopt the Corporate Governance Framework. Decision 12:- Subject to correction of one typing error, the PCCs and CCs approved the revised document.		Agreed by both PCC's and CCs 21/12/16
22/02/17	13	04	Mobile Working Business Case (Paper) HC was the Chief Officer Lead on this and DCI Mel Crowther the Business Lead. Both Chief Constables have given their commitment to deliver mobile working and both PCCs have committed to improve the public service by enhancing the quality of access of information technology.	Heather Costello and DCI Mel Crowther	Agreed by both PCCs and CCs on 22/02/2017

			Recommendation After some consideration and in order to maximise organisational priorities and value for money, Option Blue for mobile working was the preferred recommendation and is in line with the medium term financial plan. Decision 13:- Both PCCs and CCs approved the recommendation of Option Blue, but there would be no further extension to the budget. HC will also come back with a figure on the cost for the Microsoft Licences for mobile working.		
22/02/17	14	09	Internal Audit Plan (Papers) The report by the Head of Audit was circulated prior to the AGG meeting on 22/02. Decision 14:- The Internal Audit Plan was approved at the AGG meeting on 22/02.	Elizabeth Hall	Agreed by DPCC for West Mercia and PCC for Warwickshire on 22/02/2017.
26/07/17	15	05	OCC Building Transition (Paper) The Improve Public Contact & Communication Programme – Transition Arrangements – OCC paper was circulated to the group prior to the meeting. The recommended Option 3, Southwell House transitions first, followed shortly afterwards by Stuart Ross House, allows an opportunity to implement a 2-phased approach for the delivery of the two buildings with earliest occupation and providing an exclusive opportunity to fully test the resilience of the systems and buildings. Decision 15:- The PCCs and CCs agreed to proceed with Option 3.	DCC Blakeman	Agreed by DPCC for West Mercia and PCC for Warwickshire on 26/07/2017.
26/07/17	16	07	Decision 16 Exempt from disclosure under S.43 (commercial interests) of the Freedom of Information Act 2000 (FOIA).	Richard Elkin	Agreed by DPCC for West Mercia and PCC for Warwickshire on 26/07/2017.

30/08/17	17	05	Decision 17:- The Police and Crime Commissioners and the Chief Constables approved the new Estates Management arrangement across the Alliance. An intelligent client function is created with the strategic asset management function under the line management of the Chief Executives on behalf of the Police and Crime Commissioners, and the contract relationship management function under the Chief Constables. The new additional post is be funded from savings within the estates revenue costs, supported in the interim from reserves. Funding for the new post would be split in the proportion 69:31 between the two Police and Crime Commissioners. The Property Board be abolished and contract relationship management meetings should be set up. The Corporate Governance framework and the delegations relating to estates therein are amended to the Chief Executives, with clear sub-delegations from there to the intelligent client function posts. The West Mercia Chief Executive should resign as Director of Place Partnership Ltd.	Andy Champness, Chief Executive for West Mercia PCC	Agreed by both PCCs / CC for West Mercia and DCC for Warwickshire on 30/08/2017
30/08/17	18	06	Corporate Governance Framework Review (Paper) This latest review included changes relating to Estates and Vehicle Purchasing arrangements, and required changes following the appointment of a Deputy Police and Crime Commissioner for Warwickshire.	Andy Champness, Chief Executive for West Mercia PCC	Agreed by both PCCs / CC for West Mercia and DCC for Warwickshire on 30/08/2017

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			Decision 18:- The Police and Crime Commissioners and Chief Constables approved and adopted the revised Corporate Governance Framework, including the Financial Regulations, subject to the changes to vehicle purchasing applying to West Mercia only.		
11/10/17	19	06	Police Complaints Reform (Paper) The Police Complaints Reform Outline Business Case outlined the options for the future management of police complaints under the Policing and Crime		Agreed by both DPCCs / CCs for West
			for the future management of police complaints under the Policing and Crime Act 2017 Paginian 10: Deputy Police and Crime Commissioners on behalf of the	Executive for West Mercia PCC	Mercia and Warwickshire on 11/10/2017
			Decision 19:- Deputy Police and Crime Commissioners on behalf of the Police and Crime Commissioners and Chief Constables approved the development of a full business case for the provision of a triage unit within the forces.		