Professional Standards Department Performance Group

Our Values

We will:

- Take pride in our professionalism and standard of behaviour
- Listen and engage
- Use professional judgement and be courageous in making decisions
- Seek out better ways of working
- Lead with confidence and do the right thing
- Work in partnership to provide the best service we can

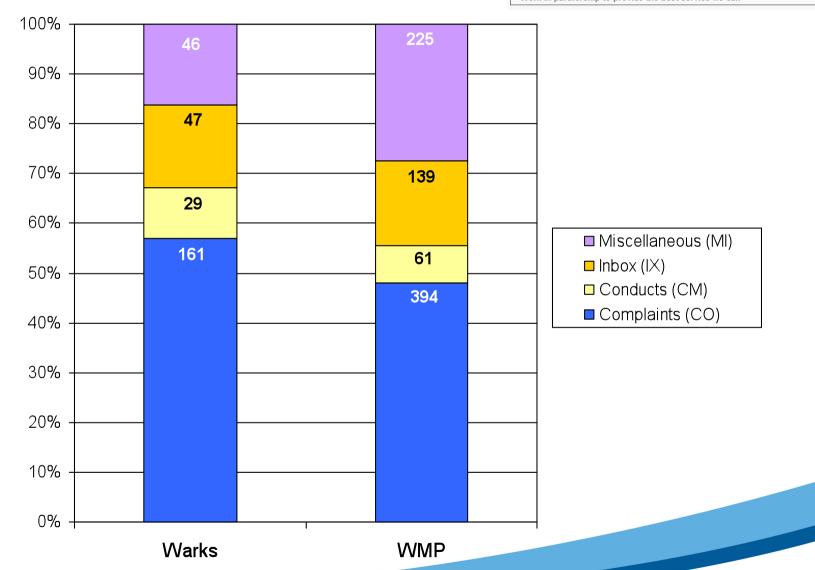
01 April – 31 December 2014/15 12 March 2015



Recorded Cases:

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Complaints

IPCC Key Indicators: Case Recording Timeliness

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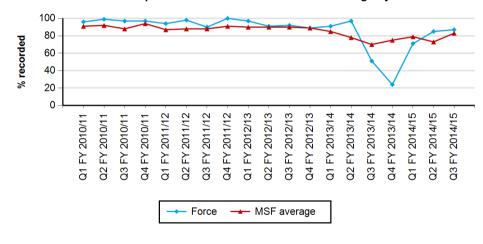
Warwickshire:

132 CO Cases recorded < 10 days (82%) [national average =77%]

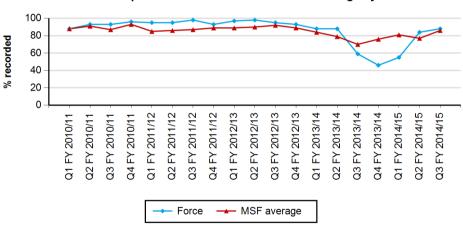
West Mercia:

290 CO Cases recorded < 10 days (74%) [national average =77%]

% of complaint cases recorded within 10 working days



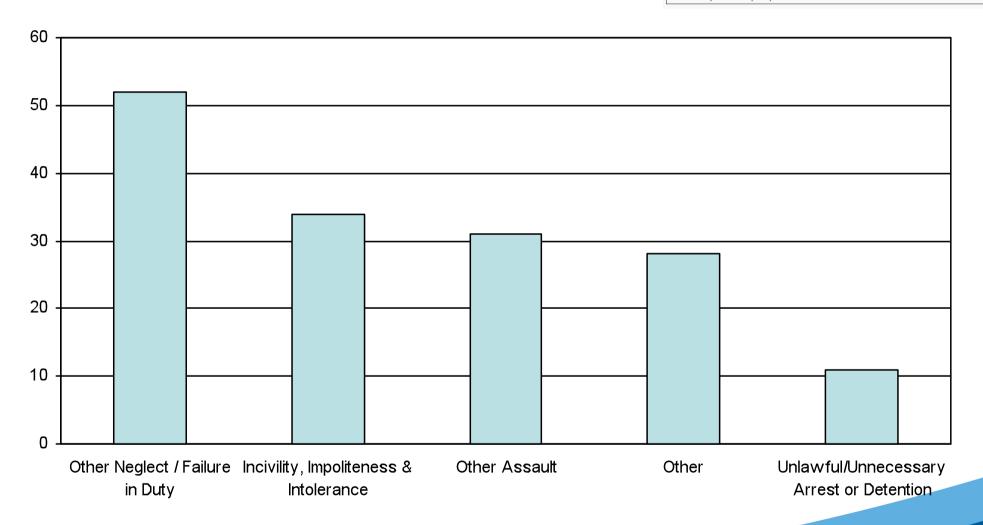
% of complaint cases recorded within 10 working days



IPCC Allegations: Recorded Top Five - Warks

Our Values

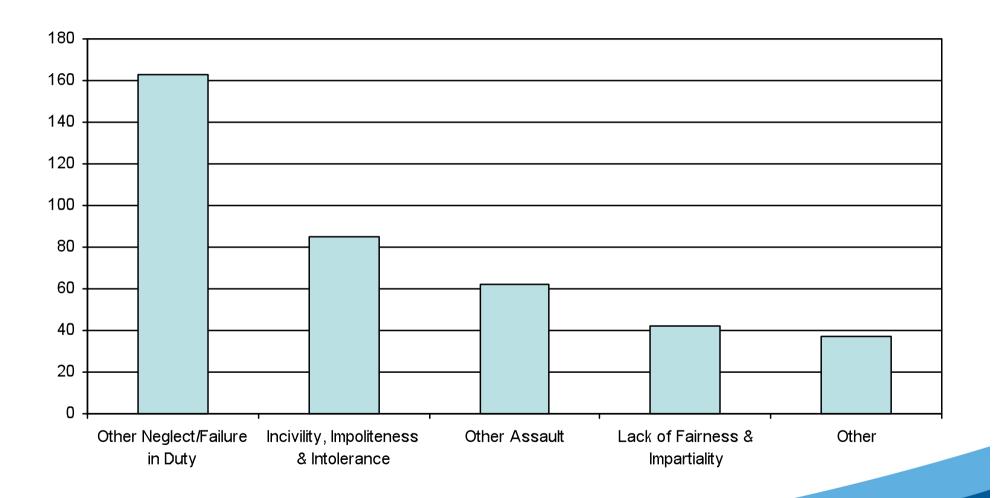
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IPCC Allegations: Recorded Top Five – WMP

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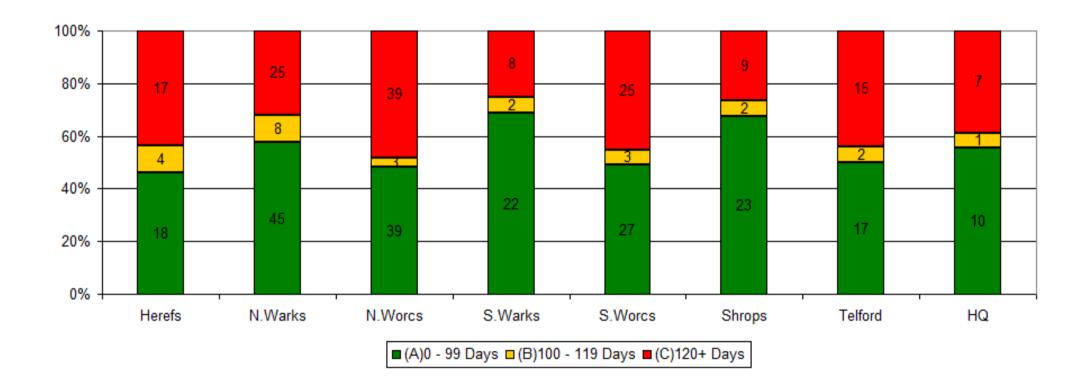


Recorded Cases: Live Complaints

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371 LIVE cases (as on 10/03/2015)

Finalised Cases: Average days for Local Resolution

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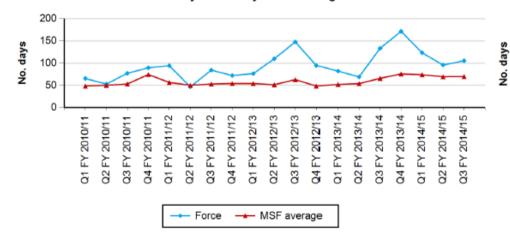
Warwickshire:

LR for allegations: 115 days [national average = 64 days]

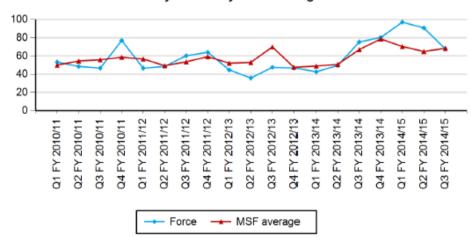
West Mercia:

LR for allegations: 86 days [national average = 64 days]

Ave no. days to locally resolve allegations



Ave no. days to locally resolve allegations



Finalised Cases: Average days for Local Invs

Our Values

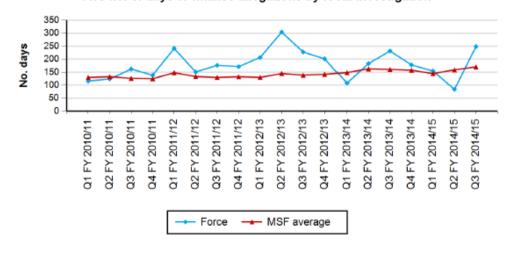
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Warwickshire:

Local investigation for allegations: 177 days [national average = 140 days]

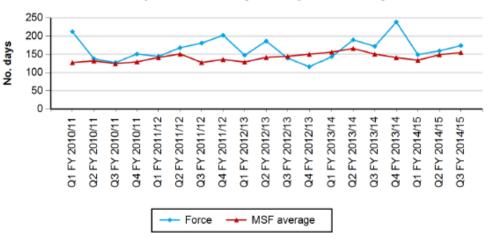
Ave no. of days to finalise allegations by local investigation



West Mercia:

Local investigation for allegations: 161 days [national average = 140 days]

Ave no. of days to finalise allegations by local investigation



Finalised Cases: Case Investigation Timescales

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■ (A) 0 - 99 Days ■ (B) 100 - 119 Days ■ (C) 120+ Days

Warks:

Average days (not inc sub judice) = 135 [national average = 98] Average days (inc sub judice) = 141 [national average = 106]

WMP:

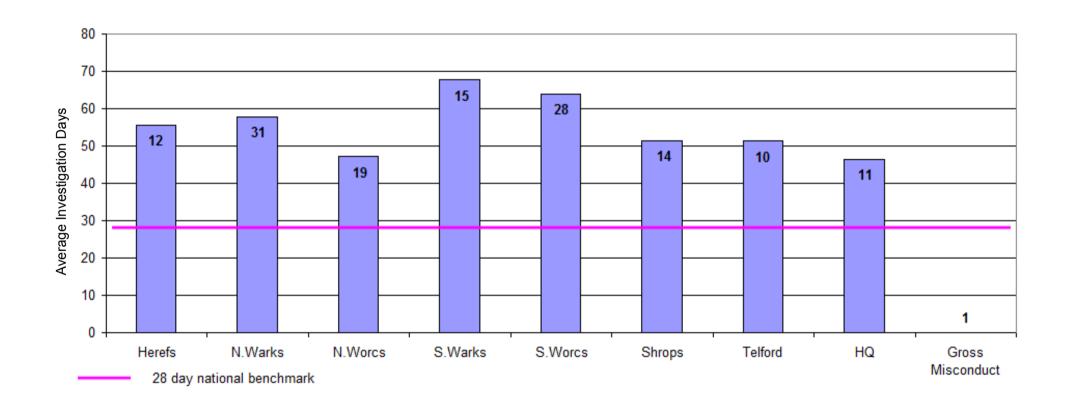
Average days
(not inc sub judice) = 135 [national average = 98]

Average days
(inc sub judice) = 159 [national average = 106]

Finalised Cases: Local Resolution Timescales

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Appeals

IPCC Key Indicators – Upheld Appeals: Warks

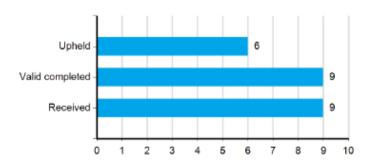
Our Values

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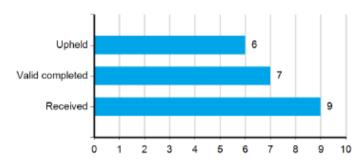
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IPCC Appeals Upheld	Actual	%	National
Investigation appeals upheld	6	67%	39%
Non-recording appeals upheld	6	86%	43%

IPCC investigation appeals 01 April 2014 to 31 December 2014



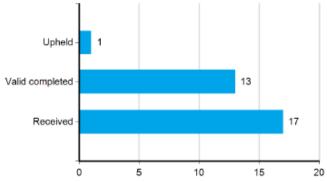
IPCC non recording appeals 01 April 2014 to 31 December 2014



Force Appeals Upheld Actual % National

Investigation appeals upheld	1	8%	19%
Ave days to complete force appeals	33	-	54

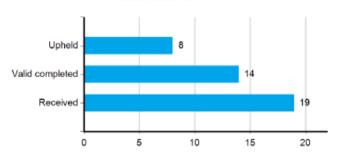
Force investigation appeals 01 April 2014 to 31 December 2014



IPCC Key Indicators – Upheld Appeals: WMP

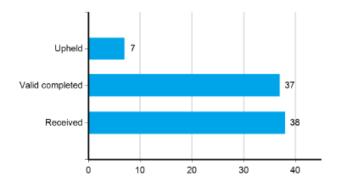
IPCC Appeals Upheld	Actual	%	National
Investigation appeals upheld	8	57%	39%
Non-recording appeals upheld	14	58%	43%

IPCC investigation appeals 01 April 2014 to 31
December 2014



Force Appeals Upheld	Actual	%	National
Investigation appeals upheld	7	19%	19%
Local Resolution appeals upheld	1	20%	14%
Ave days to complete force appeals	55	-	54

Force investigation appeals 01 April 2014 to 31 December 2014

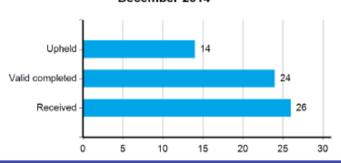


Our Values

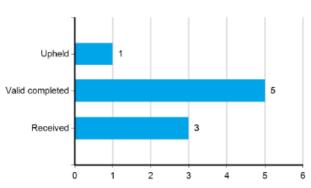
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IPCC non recording appeals 01 April 2014 to 31 December 2014



Force local resolution appeals 01 April 2014 to 31 December 2014

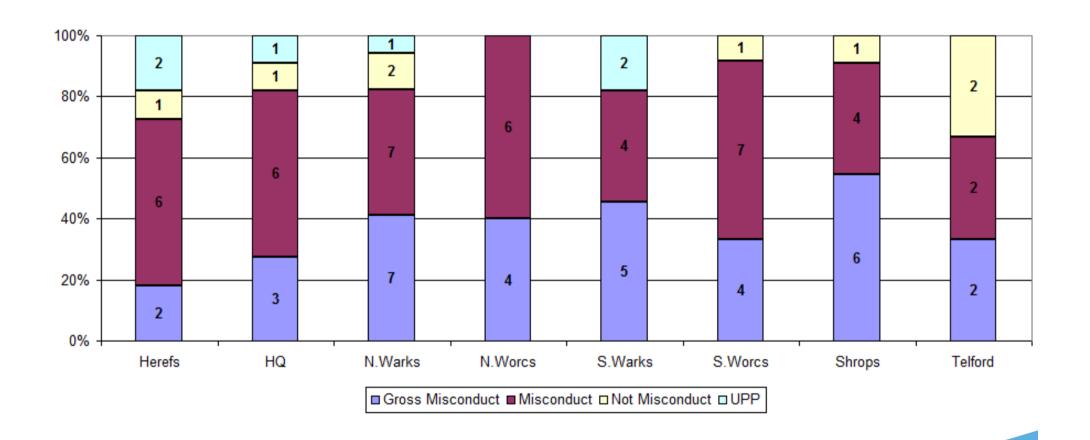


Conducts

Recorded Cases - Conducts

Our Values

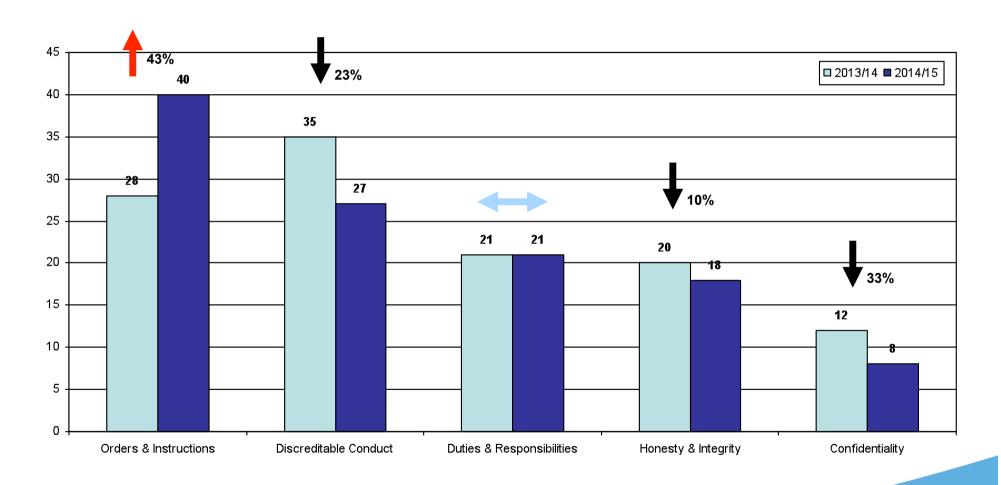
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Recorded Cases – Top 5 Breaches

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MC Outcomes

Misconduct Outcomes: April - June

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Force	Date	Rank/Role	Breach of Standards	Hearing/ Meeting	Outcome
WMP	14/03/14	PS	Confidentiality. Misuse of force systems.	Meeting	Written Warning
WMP	09/04/14	Police Staff	Breach of Standards of Professional Behaviour – Fitness for Work	Stage 3 GMC Hearing	Dismissal without notice
WMP	30/04/14	PC	Duties and responsibilities. Failure to keep accurate records of duties.	Meeting	Final Written Warning
WMP	02/05/14	PC	Discreditable Conduct. Forming inappropriate relationships with victims of crime.	Special Case Hearing	Dismissal without notice.
Warks	12/05/14	PC	Authority, respect and courtesy. Inappropriate language.	Meeting	Management Advice
WMP	06/06/14	PC	Orders and Instructions. Booking off duty without authority.	Meeting	Management Advice
WMP	11/06/14	PC	Duties and responsibilities. Failure to conduct a proper investigation.	Meeting	Written Warning
WMP	12/06/14	PC	Authority, respect and courtesy. Failure to follow orders.	Meeting	Written Warning
Warks	12/06/14	PC	Duties and responsibilities. Failure to maintain an accurate record of duties.	Meeting	Management Advice
WMP	18/06/14	PC	Discreditable Conduct. Off duty conduct.	Meeting	Management Action
WMP	18/06/14	PC	Discreditable Conduct. Off duty conduct.	Meeting	Management Action
WMP	23/06/14	DC	Fitness for duty.	Meeting	Final Written Warning
WMP	20/06/14	PS	Confidentiality. Accessing police systems not for a policing purpose.	Meeting	Final Written Warning
Warks	26/06/14	PC	Honesty and Integrity. Off duty financial irregularities.	Hearing	Dismissed with 28 days notice

Misconduct Outcomes: July - September

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Force	Date	Rank/Role	Breach of Standards	Hearing/ Meeting	Outcome
WMP	29/07/14	PC	Discreditable Conduct, Honesty and Integrity. Inappropriate receipt of monies from a licensee.	Hearing	Dismissal Without Notice
Warks	17/07/14	Police Staff	Duties and Responsibilities. Failure to deploy resources to an incident.	Hearing	Final Written Warning
Warks	17/07/14	Police Staff	Duties and Responsibilities. Failure to deploy resources to an incident.	Hearing	Final Written Warning
Warks	17/07/14	Police Staff	Duties and Responsibilities. Failure to deploy resources to an incident.	Hearing	Final Written Warning
WMP	05/08/14	PC	Orders and Instructions. Misuse of force systems.	Meeting	Management Advice
Warks	07/08/14	PCSO	Discreditable Conduct. Inappropriate relationship with a member of the public.	Hearing	Dismissal Without Notice
Warks	07/08/14	PC	Orders and Instructions. Breach of driving standards.	Meeting	Written Warning
WMP	02/09/14	PC	Confidentiality. Inappropriate involvement in a case relating to a family member.	Meeting	Final Written Warning
Warks	11/09/14	PC	Discreditable conduct. Conviction for an off duty assault.	Special Case Hearing	Dismissed Without Notice
WMP	11/09/14	PC	Duties and Responsibilities. Sub standard investigation and execution of a search warrant.	Meeting	Final Written Warning
WMP	18/09/14	Sgt	Duties and Responsibilities. Sub standard traffic investigation.	Meeting	Written Warning

Misconduct Outcomes

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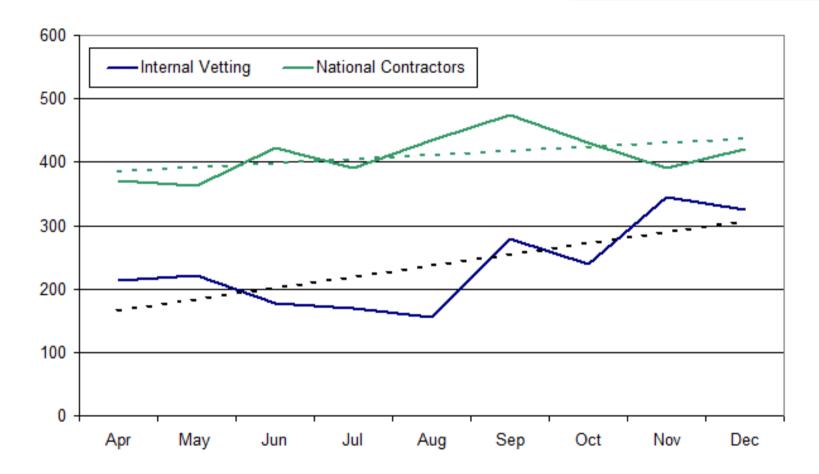
Force	Date	Rank/Role	Breach of Standards	Hearing / Meeting	Outcome
Warks	08/10/14	PCSO	Authority Respect and Courtesy. Inappropriate conduct towards colleagues in the workplace.	Hearing	Final Written Warning
WMP	16/10/14	Insp	Honesty and Integrity. Financial irregularities relating to a business interest.	Hearing	Dismissal Without Notice
WMP	16/10/14	Insp	Honesty and Integrity Financial irregularities relating to a business interest.	Hearing	Dismissal Without Notice
WMP	17/10/14	Sgt	Orders and Instructions. Misuse of force equipment.	Meeting	Written Warning
WMP	19/11/14	Sgt	Discreditable Conduct relating to an off duty matter.	Hearing	Dismissal Without Notice
Warks	26/11/14	PC	Honesty and Integrity and Discreditable Conduct. Relates to misuse of police uniform and inappropriate relationships.	Hearing	Final Written Warning
Warks	09/12/14	SC	Honesty and Integrity and Discreditable Conduct relating to an off duty traffic incident.	Hearing	Dismissal Without Notice

Vetting

Vetting – Internal Applications & National Contracts

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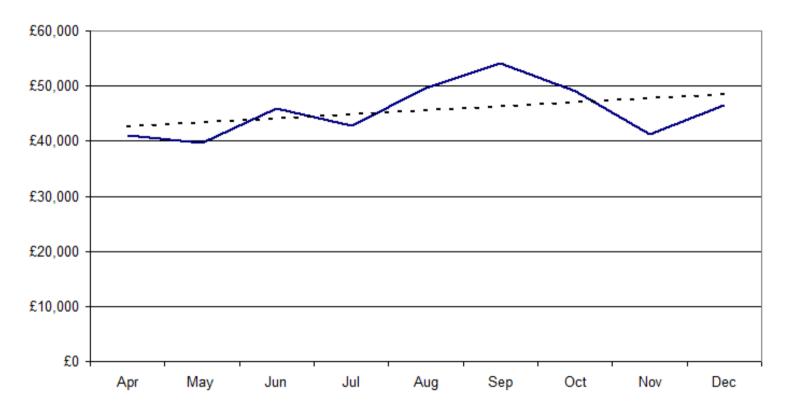


Vetting – Income Generation

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The increase in the income for 2013-2014 was due to the team conducting retrospective vetting for BTP. During February 11 companies requested that we provide the vetting service them with a total 227 vetting applications to come through in the next six months.