

Report on Lessons Learned Meeting on 31 March 2015

This meeting was carried out by a telephone conference call with the following in attendance:

DCI Dave Goosen

T/DCI Steve Tonks, (Major Crime Review Unit),

Simon Lee, Strategic Risk Officer, (Business Assurance and Improvement Team),

Colonel Tony Ward,(Lay member of the TIE Committee)

The meeting was led by DCI Goosen who introduced each member and their role. I explained that I was present to oversee that the recent IPCC observations (see issue 6 of IPCC Focus) on lessons learned had been assimilated and where necessary measures had been put into place to ensure that such lessons learned from organisational or operational procedures caused positive amendments to current procedures.

Having gone through a series of recent cases I was persuaded that there are excellent checks and balances in place to ensure that the cascading of lessons learned is robust and, more importantly, swift in their execution by a number of communications means.

However, there is no doubt that with the constant proliferation of changes to rules of procedure it is extraordinarily difficult to ensure that the latest dictats are quickly put in place and enacted. This is particularly relevant to the overall management of Custody suites. It is of interest that in my Dip Sampling work on complaints a relatively high proportion is concerned with treatment in Custody Suites. I understand that this is recognised and a number of studies, led by Chief Supt Steve Cullen, are underway to determine why this is so.

Finally, I have been invited to attend further meetings with the invitation too to dip sample lessons learned and their implementation, either in initial training or subsequent refresher training. I would of course be delighted to do so.

Colonel Tony Ward OBE

Lay member the Trust, Integrity, and Ethics Committee

31 March 2015