Dip Sampling Monitoring Report

Session Date:	14 January 2015
Attendees:	Clive Parsons Tony Ward Peter Jones
Complaint Type(s) sampled:	Various
General Comments:	Mostly dealt with professionally. Some cases took a while to resolve but were complex or involved court processes. No major issues seen.
Carried Forward:	

No.	Complaint Type	Comments from OPCC	Questions raised and addressed at feedback session at end of visit	Requests for additional information.
CO/255/13	U	Allegation of excessive force during arrest, and again later at Redditch Custody Suite. Subject was arrested as a result of a drug stop, and he ran away from the car. He was caught and resisted, and was subsequently sprayed with CS gas. In Custody he was violent and tried to head-butt the Sergeant. He was under the influence of drugs and had also consumed ten pints of beer. Complaint not upheld. Length of time taken was justified in the length of the ensuing court case. No issues perceived.		

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CO/00061/14	Т	The complaint was raised on 21/01/14 and resolved 27/05/14. Complainant believed that the police had intervened in a civil matter not of their concern. Complainant did not appeal against the judgement that there was no case to answer.		
W/00321/14	U	Case opened 5 Jun 14 Case closed 24 Seep 124. On leaving a night club the complainant was bitten by a police dog and complained that the handler was rude and impolite and that there was no disorder to require the use of a dog. Evidence suggest that there was indeed a disorderly gathering and needed control. The complainant withdrew his complaint.		
CO/00131/13	D	Complaint raised 15 Jan 13, Finalised 15 Oct 14. A complex and confusing case raised by a complainant with a criminal record that he felt was unjustly used against him to search his property albeit with a warrant which he considered had been issued by means of falsehoods. Delays in investigations and procrastination by complainant caused the inordinate length of time for resolution.		
CO/127/12	45J	The complainant alleges that, when his property has being searched, the officer involved removed items of jewelry and di not return them. I am satisfied that there is no evidence whatsoever that such items were removed, and therefore stolen, by the officers. However they were at fault in not making a list of items removed and getting the complainant to sign for them. The officers therefore put themselves in an insidious position,		

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		from which it was hard to defend themselves. The final letter to the complainant was not on paper file but was provided by Centurion.		
CO/59/12	80S	A complex case involving the supervision of the complainants child. Six complaints were made and two of them were subsequently upheld by the IPCC. A very detailed investigation was undertaken over a long period of time. The IPCC made 5 recommendations and all of these have been properly actioned.		
CO/0576/14	U/J/S/T/M	Case opened 09/04/14. Case closed 06/07/15. Complainant lived onm a farm and was suspected of growing cannabis. The complainant has made a number of complaints against his overall treatment and manner of arrest, cell condition, rudeness of officers, lack of compassion, length of time to return her property. Local resolution accepted. I believe the complainant was dealt with in a professional manner and her complaints scrupulously investigated.	Please watch the dates when signing final letters – she was apologized to before she was arrested!	