

# **Reforming West Mercia**

West Mercia Police is a professional, hardworking force that delivers a good service to its communities. I will build on those foundations by transforming the organisation into a modern, innovative force, leading the way nationally and delivering even more locally.

### I have:

- Provided funding for a new state of the art Operations Communications Centre to be shared with the fire service
- Signed off a £1million investment in body worn video, which is currently being rolled out to frontline officers and staff
- Made a significant investment in mobile technology, making police officers more visible in our communities
- ✓ Invested in new IT infrastructure across the organisation to improve the effectiveness and efficiency of both officers and staff



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Our communities put their faith in me to build a safer West Mercia. My plan demonstrates how I am working tirelessly to repay that faith during my term of office.

It is my firm commitment to West Mercia's communities and it sets the basis for what I want to achieve for them. My plan outlines how I am enabling more active citizenship, giving victims the help they need, ensuring a modern, agile and efficient police service, providing better value for the public by working with partners and ultimately working to deliver communities that are safe and feel safe.

# Putting victims and survivors first

I have made a commitment to ensure improved and more consistent services for victims, survivors and witnesses who suffer most from crime. I promise to ensure they get the right help to cope and recover at every point of their journey.

### I have:

- Launched a Victims' Charter which outlines the level of service, which victims and survivors should receive
- Provided and protected funding to ensure victims of crime get specialist support
- Helped launch a regional cyber survey to get a better understanding of emerging trends in order to address victim's needs
- Launched the 'Behind the Badge' campaign, raising awareness of police officers and staff being attacked in the line of duty and working with partners to try to reduce the problem

### Building a more secure West Mercia

I vowed to reduce harm and protect people in communities right across West Mercia, particularly our most vulnerable people.

I have:



John Campion
Police and Crime
Commissioner

- ✓ Recruited a new Chief Constable and leadership team to lead a strong, professional and compassionate police service
- Held the Chief Constable to account leading to significant improvements in the 101 and 999 services
- Called for fairer funding, to ensure our communities get the best deal from our police service
- Confirmed an additional £4.5m in West Mercia's policing budget for 2017/18, as well as a freeze in the police's share of council tax
- Started the process of ensuring the police have the tools needed to focus on emerging crime types such as cyber crime and child sexual exploitation
- Funded a number of initiatives to make our roads safer, and have doubled the amount of speed watch kits available to our communities



## **Reassuring West Mercia's Communities**

It is vital our communities are not only safe, but feel safe too. I want to make that principle a reality for more people across West Mercia. I want to ensure our communities can have trust in me as their Commissioner and the police force I hold to account on their behalf.

#### I have

- ✓ Recruited Community Ambassadors to listen to community concerns and issues, so they can be acted upon
- ✓ Acted upon local issues such as speeding, CCTV and street drinking, to ensure our communities are safe and feel safe
- ✓ Consulted with communities before outlining my plan to continue to keep West Mercia safe
- ✓ Improved transparency by publishing additional information about myself and my work above and beyond what is legally required
- ✓ Made police stations more accessible where front counters have closed

