

Monthly Assurance Meeting June 2016 – Meeting Notes

Date: Tuesday 28 June 2016 @ 10.30
 Chair: John Campion
 Minutes: Jackie Irvin, Policy Officer, OPCC
 Venue: PCC Conference Room – Hindlip

Attendance:	Name:	Capacity:
	John Campion	Police and Crime Commissioner (PCC)
	Andy Champness	Chief Executive Officer, OPCC (CEX)
	David Shaw	Chief Constable (CC)
	Anthony Bangham	Deputy Chief Constable (DCC)

Apologies: None

1.	OUTSTANDING MATTERS - actions arising from the May meeting	ACTION
	<p>Victim satisfaction and follow up:-</p> <p>1. The status and delivery time of Track my Crime within the Athena programme is to be established.</p> <p>The DCC confirmed that Track my Crime had not been part of the original Athena programme. It had been requested as an additional item, but there is no fixed timescale for its delivery within the programme.</p> <p>Action arising:</p> <p>An options paper is required for the July meeting to address how Track my Crime can best be made available to victims of West Mercia, to include cost and timescales.</p> <p>2. Opportunities for officer soft skills training to be considered.</p> <p>A range of learning and development (L&D) initiatives under the leadership of a new L&D manager are in place or being rolled out across the force including 'Recognising and Responding to Vulnerability'. (Briefing paper provided).</p> <p>The PCC challenged how the organisation would check that a PC was retaining and using the people skills they had been taught throughout their career, particularly those officers who always remained at the rank of PC.</p>	DCC

	<p>Durham Police have been identified as a high performing force by HMIC in terms of victim care and organisational development and the PCC believes West Mercia should aspire to be a leader in this area.</p> <p>3. Check how the organisational aspiration to improve victim satisfaction is translated into individual objectives.</p> <p>The alliance has set up a victim satisfaction improvement group whose aim is to drive up victim satisfaction with the 'actions' and 'follow up' stages. The group has an action plan which includes management and supervision, training and briefings and performance management. (Briefing paper provided).</p> <p>Crime outcomes</p> <ul style="list-style-type: none"> • The PCC to have a briefing from the Head of Crime – briefing arranged. • The Scrutiny Committee reports to be made available to the PCC – these have been provided. • PCC to meet with the CPS lead for the West Midlands – meeting arranged. 	
2.	<p>OPERATIONAL AND REPUTATIONAL OPPORTUNITIES AND RISKS</p> <p>A brief update was provided on current issues.</p> <p>Action arising:</p> <p>It was agreed to issue a joint press statement following national coverage on the increase in hate crime following the Referendum result – completed.</p>	PCC/CC
3.	<p>CHIEF OFFICER MEETING / EXECUTIVE BOARD – UPDATE</p> <p>No issues had been discussed requiring decisions from the PCC.</p>	
4.	HOLDING TO ACCOUNT:	
4a	PERFORMANCE AGAINST THE POLICE AND CRIME PLAN:	
	<p>MISSING PERSONS</p> <p>There was an anticipated increase in missing person reports due to new recording practices implemented in April. The PCC needs to be assured that this level of reports is now normal; the variance in increases is not significant and that the activity put in place addresses the PEEL report, which judged the force as 'requiring improvement', particularly in relation to missing children.</p> <p>Findings:</p> <ul style="list-style-type: none"> • The increase in missing reports should now be regarded as the new normal. It is as a result of improved recording practices primarily because now it is ensured that all reports of 'missing' are recorded on force systems in the first instance. • West Mercia can provide absolute reassurance that the activity which has been put in place does address all of the concerns raised by HMIC in the vulnerability inspection around missing children. This is subject to governance under a monthly missing working group. 	

	<p>Actions arising: There were none.</p>	
	<p>CHILD AT RISK MARKERS*</p> <p>The general trend is upwards, which is said to reflect a national trend, however in May there was a notable increase. Are there any underlying causes?</p> <p>Findings:</p> <ul style="list-style-type: none"> • A reduction in the number of markers used, effective communication with officers / staff to the raise awareness of the change and incorporating them into wider crime recording systems so that they can be reviewed by the Multi Agency Safeguarding Hub has resulted in the increase. The increase can be considered a positive in terms of appropriate identification and assessment of threat/risk/harm within a multi agency framework. • These statistics should not be interpreted as an increase in child abuse related offences. <p>Actions arising: There were none.</p> <p>*Risk markers can be applied to any incident or offence to identify potential harm risk.</p>	
	<p>CYBER CRIME OFFENCES</p> <p>In May 150 offences were flagged as cyber crime, a significant increase on the previous month and above the monthly average of 78. Most of the increase has come from South Worcestershire. Are there any specific issues? What is the approach to correlating this information with the reports coming from Action Fraud, which includes cyber crimes?</p> <p>This item was deferred until the next meeting</p>	
4b	<p>DELIVERY OF STRATEGIC INITIATIVES:</p> <p>Findings:</p> <p>Implementation of the Leveson Inquiry Recommendations 76 and 80</p> <ul style="list-style-type: none"> • Recommendation 76 (publishing chief officer contact with the media) –is up to date. Chief Officers have limited direct contact with the media. • Recommendation 80 (post service employment for chief officers) – the proposals would place different restrictions from those on other ex public servants. Nationally chief officers have asked for the restrictions to be in line with civil servants. <p>The role of PCSOs under Vision 2020</p> <p>There is no intention to reduce the number or change the roles of PCSOs at present. This includes the PCSOs specifically allocated to schools.</p> <p>Actions arising There were none.</p>	
4c	<p>HMIC INSPECTION PROGRAMME / MATTERS ARISING FROM THE</p>	

	<p>SERVICE IMPROVEMENT BOARD (SIB)</p> <p>The PEEL Effectiveness report 2015 had an overall judgement of 'requires improvement'. As a sub category the effectiveness of the force at tackling serious and organised crime was judged as requiring improvement. What steps have been put in place to address the force response to tackling organised crime groups (OCGs)?</p> <p>Findings</p> <p>A detailed report responding to all the areas for improvement raised by HMIC was provided at the meeting. (Briefing paper provided)</p> <p>Actions arising</p> <p>There were none</p>	
<p>5.</p>	<p>AOB:</p> <ul style="list-style-type: none"> • The PCC is considering engaging specialist transformational support resources in the short term to assist him in holding the force to account around the transformation programme and broaden his understanding. 	
<p>6.</p>	<p>DATE OF NEXT MEETING:</p> <p>26th July 2016</p>	