



Cllr Brian Wilcox,
Chairman, West Mercia Police and Crime Panel
c/o Legal and Democratic Services,
Worcestershire County Council,
Spetchely Road
Worcester WR5 2NP

26 October 2016

Our Ref: JC/jpi

Dear Councillor Wilcox,

Thank you for your letter dated 14 October 2016 summarising the Panel's comments on my draft Safer West Mercia Plan and for the support the Panel has given to it. I have taken the Panel observations into account when making final changes to the draft Plan and they will also be considered in its future delivery.

Having considered the Panel's observations I have the following comments to make:

As requested the document containing the summary of responses received following the public consultation on the draft plan has been re-worked. The responses have been re-ordered and additional commentary added to show resulting changes in the plan or to clarify where the draft wording captures the comment made.

Regarding the comment "*whilst appreciating it is a strategic document, found that the wording of some of the aspirations were difficult to quantify or appreciate as to what action is to be taken on the ground to achieve those aspirations*", focussing on outcomes means that achievement is not always quantifiable, hence the assurance programme which will provide a more comprehensive approach to assessing impact and progress.

The wording on hate crime within the plan has been expanded and moved from *Reassuring West Mercia's communities* to *Building a more secure West Mercia*.

I recognise the concerns raised regarding 101 performance. These will be addressed within the Reformed West Mercia strand. I am holding a specific holding to account session with the Chief Constable on performance, demand management and resources of the Operations and Communications Centre (OCC) to address the concerns raised. Notes of this meeting will be published on my website.

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The assurance programme and performance reporting framework will be finalised and submitted to the Panel's December meeting.

I have enclosed with this letter a copy of the final Safer West Mercia Plan and a copy of the revised consultation response document. It is my intention to publish the Safer West Mercia Plan this week.

Thank you once again for the constructive comments made by the Panel on the draft Plan. I look forward to working with you and the Panel in securing a safer West Mercia.

Yours sincerely

A handwritten signature in black ink that reads "John Campion". The signature is written in a cursive style with a long horizontal stroke at the end.

John Campion
Police & Crime Commissioner
West Mercia