



Rt Hon Amber Rudd MP  
House of Commons  
London  
SW1A 0AA

Cc: HMIC

Our Ref: JC/jpi

10 November 2016

Dear Home Secretary,

**PEEL: Police efficiency 2016 An inspection of West Mercia Police**

I write in connection with the recently published findings for West Mercia Police in Her Majesty's Inspectorate of Constabulary's (HMIC) PEEL efficiency report 2016.

I very much welcome HMIC's overall assessment that West Mercia Police is a 'good' force, and in doing so did not identify any causes of concern. It is reassuring to see the force is adapting, not just to meet demand, but to provide a level of service that victims should expect. I promised to ensure a police force which puts victims first and this report shows that is what is being delivered.

The report recognises the extensive work that has taken place to date and the opportunities that ongoing investments such as the new ICT operating platform and control room should bring. There is no room for complacency and I expect to see the force build on this foundation now, and continue to deliver in other areas, because it is clear that it can become more effective and more efficient. I will make sure those improvements are made on behalf of our local communities.

Yours sincerely

John Campion  
**Police & Crime Commissioner**  
**West Mercia**