

Monthly Assurance Meeting February 2017 – Meeting Notes

Date: Tuesday 28th February 2017 @ 10:30

Chair: John Campion

Minutes: Jackie Irvin, Policy Officer, OPCC

Venue PCC Conference Room – Hindlip

Attendance:	Name: John Campion Anthony Bangham Amanda Blakeman Andy Champness	Capacity: Police and Crime Commissioner (PCC) Chief Constable (CC) Deputy Chief Constable (DCC) Chief Executive for the PCC (CEX)
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Apologies:	Tracey Onslow	Deputy Police and Crime Commissioner (DPCC)
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1	OUTSTANDING MATTERS / ITEMS BROUGHT FORWARD	
1a	<p>Item brought forward from the November 2016 meeting:</p> <p>Crime Bureau backlog: <i>A review of Crime Bureau performance to be brought forward to the holding to account meetings in February 2017</i></p> <p>Update:</p> <ul style="list-style-type: none"> • The Crime Bureau is now in a much better position, with an acceptable through-flow of crimes being dealt with on a daily basis. • A weekly monitoring report is in place. • A recovery plan is in place with activity to make the crime bureau more resilient. • Work has been done with local policing sergeants so they are more able to deal with issues locally rather than sending them to the crime bureau. • Additional civilian staff have been recruited as crime decision makers and have replaced a number of officers, who had been on restricted duties and had been brought in to cover the work until the posts could be filled. • Sustaining the improvements and embedding the new processes will be the test. 	ACTION

	<ul style="list-style-type: none"> • Three officers were cited as being the lead in implementing the improvements. • The future configuration of the Chief Superintendents' team is seen as important for ensuring issues such as the crime bureau backlog are not allowed to develop. They need to have the capacity to provide strategic oversight, but currently have many other demands. 	
1b	<p>Item brought forward from the January 2017 meeting:</p> <p>Domestic burglary:</p> <ul style="list-style-type: none"> • <i>The ACC for Local Policing to articulate what the minimum standard of service is for domestic burglary across the force area, irrespective of local differences in policing / demand etc.</i> • <i>An update on domestic burglary in North Worcestershire</i> <p>Update:</p> <ul style="list-style-type: none"> • There is a common standard with a burglary pack available for all officers to use. It's the inconsistency in application which is the issue. • The pathfinder policing model introduced across Worcestershire had led to constrained thinking and unwillingness to flex resources. The CC had taken this issue to the Superintendents' and as a consequence Worcestershire had reinstated a burglary team, both in the north and south. This is not a squad but a flexible resource and has seen new officers teamed up with more experienced colleagues, which gets the work done and provides an opportunity to develop skills. • The PCC sought assurance that the ability to flex resources and empowering officers to do so would continue without the CC needing to remind them. The CC is seeking to get senior officers more focused and the changes to reconfigure the Chief Superintendents role to act more strategically will help. • In North Worcestershire as well as setting up the burglary teams they have reinvigorated their burglary plan and now discuss forensic opportunities at their daily meeting. • One area of concern had been not tasking resources which could be used to help deal with the problem, because of a lack of intelligence to support the request for resources. This was in part a result of regional changes. This has now been addressed. • A series of burglaries in the Bromsgrove area had been solved. They had not been carried out by one individual, but a number of organised gangs. • It is important for officers to use flexibility and to get on with things rather than waiting for something to be in a crisis before dealing with it. Planning is part of this. Storm Doris the previous week is an example of where resources should have been planned better to ensure the OCC had flexed its resources to deal with the high demand on the day of the storm. Whilst 999 performance had been maintained, resources had been switched from dealing with 101 calls. 	

	<p>Action</p> <p>DCC to provide the PCC with a copy of the burglary pack.</p>	DCC
2.	<p>OPERATIONAL AND REPUTATIONAL OPPORTUNITIES AND RISKS</p> <p>The policing of the British First event in Telford had been a well led operation which had run smoothly, with no obvious impact on local communities.</p> <p>The PCC had been in attendance as an observer and felt reassured that the event seemed well organised and not over-policed.</p>	
3.	<p>CHIEF OFFICER MEETING / EXECUTIVE BOARD – UPDATE</p> <p>1. Corporate gazetteer – this is part of the transformation programme and critical to assisting officers in attending the right address. It had been authorised by Chief Officers in accordance with the planned allocation within the Police and Crime Commissioner-approved budget.</p> <p>2. Control strategy – a revised control strategy had been signed off subject to some minor word changes. It will be circulated.</p>	
4.	HOLDING TO ACCOUNT	
4a	PERFORMANCE AGAINST THE POLICE AND CRIME PLAN	
	<p>1) Reassuring West Mercia’s Communities – Public Confidence</p> <p>1) <i>Can the CC outline his plans to address the current decreasing trend in confidence, where West Mercia is currently ranked 8th in its family group?</i></p> <p>2) <i>What mechanisms are in place to understand the drivers of confidence across West Mercia’s different communities?</i></p> <p>Findings:</p> <ul style="list-style-type: none"> • The force position in the family group is frustrating as it had been improving. • The roll out of mobile working and changes to the estate are examples of activity which should result in an increase in confidence, but it is anticipated that this will not be reflected in the survey results for another two reporting cycles. • The DCC will be instigating a piece of work to develop a coherent police strategy with deliverables to provide a clear approach to community confidence in West Mercia. There may be different requirements on the Warwickshire side of the alliance. <p>Actions arising:</p> <p>DCC to provide a draft of the plan at the April 2017 holding to account meeting.</p>	DCC
	<p>2) Building a more secure West Mercia – Hate Crime Satisfaction</p> <p>1) <i>Is the CC confident that there are plans in place to address the decline</i></p>	

	<p><i>in hate crime satisfaction?</i></p> <p><i>2)He will be aware that the recent PMG focus on hate crime satisfaction in Warwickshire has led to improved levels – would he consider something similar for West Mercia?</i></p> <p>Findings:</p> <ul style="list-style-type: none"> • Hate Crime and hate crime satisfaction feature on the weekly dashboard as well as in the monthly reports; hate crime satisfaction levels had been reducing. • In Warwickshire all hate crime victims had been personally contacted. This approach could be considered in West Mercia because of the low numbers involved. Moving forward the CC expects the Chief Superintendents to ensure best practise is acted on. • Declining performance is not always acted upon until it becomes a problem, this is a cultural issue and needs to change. <p>Actions arising:</p> <p>There were no actions arising.</p>	
4b	<p>DELIVERY OF STRATEGIC INITIATIVES:</p>	
	<p>No items on the agenda.</p>	
4c	<p>HMIC INSPECTION PROGRAMME / MATTERS ARISING FROM THE SERVICE IMPROVEMENT BOARD (SIB)</p> <p>The HMIC PEEL Effectiveness report was to be published on the 2 March.</p>	
5.	<p>AOB:</p> <p>PCC Delivery Plan - The PCC’s office is developing a delivery plan for the Safer West Mercia Plan and a strategic work programme. An extract of the plan will be published and given to the CC. The CC needs to understand the aspects of the plan depending on the force to deliver and plan delivery.</p> <p>Estates – The PCC intends to look at this more closely in particular the landlord tenant environment.</p> <p>50th Celebrations – The DCC is now leading on the planning for this event.</p> <p>Home Office visit- representatives from the Home Office were to meet with the CC and PCC later that day.</p> <p>Worcestershire Office for Data Analytics (WODA) – this is progressing following an initial positive response from partners. A briefing pack is to be developed to be shared with political leaders and partners in June. If it were to be fully developed into a business solution it would require funding.</p> <p>National Police Chief Council – a business case will be coming forward for consideration for PCCs and CCs on Specialist Capabilities later in the Spring.</p> <p>Policing 2025 – the alliance 2020 vision will be reviewed to align with the national 2025 vision and beyond. The two alliance DCCs are working on</p>	

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6.	DATE OF NEXT MEETING: 10:30 on 28 March 2017	ALL