



WEST MERCIA PCC: DISCLOSURE LOG RESPONSE TO REQUEST

Reference: 2018 – 165
Date of response 03rd April 2018

FREEDOM OF INFORMATION ACT 2000 – INFORMATION REQUEST

Freedom of Information Request.

I've just been trying to read your leaflet that came with Herefordshire council's council tax information.

Who advised/decided on the font size and colour combinations?

What was the total cost of producing the leaflets?

Response.

Dear Sir,

My council tax leaflet was designed by the professional design team within West Mercia Police. In the past our designers have provided advice about ensuring text is clear and legible to all readers. I will ensure the concerns you raise are noted for future productions.

Complaints

If you think that the Police and Crime Commissioner has failed to supply information in accordance with the publication scheme, then you should write in the first instance, to the:

Chief Executive, OPCC – West Mercia, Hindlip Hall, Worcester. WR3 8SP

The PCC will aim to deal with your complaint within 10 working days. If you are dissatisfied with the response you can ask for the matter to be internally reviewed. Internal reviews will be completed promptly and a response given to you within 20 working days of your further request.

If, after the internal review, you remain dissatisfied, then you can complain to the Information Commissioner (Office of the Information Commissioner), Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF).

The total cost of producing the leaflets was £3,447. Please note this covers the production of a total of 540,000 leaflets across the West Mercia area, equating to a cost of 0.006 pence per leaflet.

Yours sincerely,

FOI Officer

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