# POLICE AND CRIME COMMISSIONER FOR WEST MERCIA

### RECORD OF DECISION



TITLE:

Saab SAFE Contract Amendment

Ref: PCC/D/2019/40

# **EXECUTIVE SUMMARY**

The Public Contact Centre and Incident Management Solution Contract (for Saab SAFE software) was originally jointly procured on behalf of both West Mercia and Warwickshire Police and Crime Commissioners.

Following withdrawal by Warwickshire, contract change is required to reflect that withdrawal and to re-scope the currently agreed Saab SAFE system requirements and reschedule them with a view to resetting the project delivery timetable and milestones.

Detailed discussions with Saab have resulted in proposals that secure the future cost position for West Mercia Police while supporting the delivery of a vital operational system.

# **PROPOSAL**

This proposal is to amend the existing Public Contact Centre and Incident Management Solution Contract. West Mercia Police and Warwickshire Police are currently parties to the contract for the delivery of the Saab Safe Control Room solution. In January 2019 Warwickshire Police decided to withdraw from active participation in the delivery project, and subsequently decided not to progress to implementation of the Saab product. West Mercia Police have been continuing with the implementation project and will be mobilising and going live with Saab Safe in 2020.

The contract covers the implementation and then licencing, support and maintenance of the software until 2025. The contract therefore needs to be amended to reflect the change of parties to the agreement going forward. There are also revisions to the scope of the system which are required in order to take account of changes arising from development work during 2019, and to incorporate revised milestones and timescales.

The contractual changes proposed are contained in two Change Control Notices. The first formally recognises the change of Customer to Police and Crime Commissioner of West Mercia alone.

The second reviews and re-scopes the currently agreed Saab SAFE system requirements, identifies and reschedules them with a view to resetting the project delivery timetable and milestones (including payments) This includes adjustments to the system requirements no longer required as a result of Warwickshire not proceeding with implementation, including amending the effect of a previous variation to accommodate ESN integration.

# APPROVAL OF

**West Mercia Police and Crime Commissioner** 

I hereby approve the above proposal

Signed

#### PART 1 - NON-CONFIDENTIAL/EXEMPT FACTS AND FIGURES

# SUPPORTING REPORT

The Public Contact Centre and Incident Management Solution Contract (for Saab SAFE software) was originally jointly procured on behalf of both West Mercia and Warwickshire Police and Crime Commissioners to replace both Forces' aging command and control systems which were both approaching end of life. This is a critical capability, enabling West Mercia Police to command and control incidents, dispatch officers to members of the public and ensure safety of responding officers.

Following withdrawal by Warwickshire for operational reasons unconnected with the separation of the alliance, contract change is required to recognise the change of Customer to Police and Crime Commissioner of West Mercia alone and to rescope the currently agreed Saab SAFE system requirements and reschedule them with a view to resetting the project delivery timetable and milestones.

West Mercia have not been sighted on the work Warwickshire undertook prior to their decision to withdraw from the project.

The contract cannot be delivered as procured because Warwickshire are refusing to proceed with it, and the specification has therefore changed. This is the best arrangement that can be negotiated to bring the programme under West Mercia control in order to ensure it delivers on schedule.

The timely delivery of this Public Contact Centre and Incident Management Solution Contract is vital to effective and efficient policing being delivered in West Mercia.

Detailed discussions with Saab have resulted in proposals that secure the future cost position for West Mercia Police while supporting the delivery of a vital operational system.

# FINANCIAL COMMENTS

The changes to the Contract reviewing and re-scoping the currently agreed Saab SAFE system requirements, resetting the project delivery timetable and milestones (including payments) have been negotiated so that they incur no additional cost to West Mercia

The changes to the contract removing Warwickshire as a customer and therefore party to the contract result in an increased cost to West Mercia of £977,470, being the remaining balance of the Warwickshire share of the contract price. These increased costs will be funded from capital.

#### LEGAL CONSIDERATIONS

By virtue of schedule 11, paragraph 14 of the Police Reform and Social Responsibility Act 2011 the Police and Crime Commissioner may do anything which is calculated to facilitate, or is conducive or incidental to, the exercise of the functions of commissioner That includes, entering into contracts and other agreements (whether legally binding or not) and acquiring and disposing of property (including land).

There are no grounds or incentives for Saab to vary the overall contract price. As a direct result of Warwickshire's decision to withdraw, the PCC of West Mercia becomes the Customer and so as far as the contract is concerned all of the contractual obligations of the Customer from the date the change takes effect then rest on West Mercia alone. Up to this date Warwickshire retain liability as a Customer, in particular as regards the payment obligations that had arisen, and liability for past breaches, if any.

#### PUBLIC ACCESS TO INFORMATION

Information in this form is subject to the Freedom of Information Act 2000 (FOI Act) and other legislation. Part 1 of this form will be made available on the West Mercia Police and Crime Commissioner's website. Any facts and advice that should not be made automatically available on request are not included in Part 1 but instead in the separate Part 2 report.

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**Chief Executive Officer** 

Signature Date 30th December 2019