

**POLICE AND CRIME COMMISSIONER FOR
WEST MERCIA**



RECORD OF DECISION

TITLE: Business Continuity and Disaster Recovery

Ref: PCC/D/2020/13

EXECUTIVE SUMMARY

Additional funding is required to deliver a fit-for-purpose business continuity and disaster recovery (BCDR) provision for the West Mercia Police Operations Communications Centre (OCC). The revised business plans have been reviewed and scrutinised. Additional costs have been identified that were not captured within the original business case.

Suitable BCDR is operationally essential to policing and maintenance of service to communities, if the existing OCC is unable to fully deliver normal services for any reason.

It is proposed that the Police and Crime Commissioner approves the release of additional funding of £89,660 required in support of the BCDR provision.

**APPROVAL OF
West Mercia Police and Crime Commissioner**

I hereby approve the above proposal.

Signed

PART 1 – NON-CONFIDENTIAL/EXEMPT FACTS AND FIGURES

SUPPORTING REPORT

A review of BCDR provision has shown previous plans did not incorporate sufficient capacity to stand up OCC function for an extended period of time

Existing provision of 26 desktop units would support 999 call requirements as an emergency solution for 48 hours only. It is necessary to increase this capacity in case of BCDR provision being required for an extended period of time.

A further 39 workspaces are required in order to stand up full OCC functionality for an extended period of time. This would incorporate full call taking and dispatch across both the 999 and 101 contact lines. The additional capacity would also enable shift patterns to resume, as well as a limited Crime Bureau, silver room and I24 function. The capacity required is calculated from predicted demand over extended time periods.

A technical assessment has been undertaken of the full ICT resources, architecture and infrastructure required to complete the work, along with ongoing maintenance costs. The full, resultant cost of the additional work and equipment required is £89,660.

The completion of the work is essential to the full, live operation of West Mercia's new state-of-the-art OCC, and supports associated interdependencies with the Business Operations Centre project. These are key reforms within the force, aimed at improving service efficiency and effectiveness for the public.

FINANCIAL CONSIDERATIONS

The additional costs are capital expenditure. They will be funded from additional borrowing with the capital financing costs being met from additional savings within Force budgets in future years.

LEGAL CONSIDERATIONS

By virtue of schedule 11, paragraph 14 of the Police Reform and Social Responsibility Act 2011 the Police and Crime Commissioner may do anything which is calculated to facilitate, or is conducive or incidental to, the exercise of the functions of commissioner. That includes entering into contracts and other agreements (whether legally binding or not) and acquiring and disposing of property (including land).

PUBLIC ACCESS TO INFORMATION

Information in this form is subject to the Freedom of Information Act 2000 (FOI Act) and other legislation. Part 1 of this form will be made available on the West Mercia Police and Crime Commissioner's website. Any facts and advice that should not be made automatically available on request are not included in Part 1 but instead in the separate Part 2 report. There is no Part 2 report.

OFFICER APPROVAL

Chief Executive Officer

Signature .. . *Andy Champness* .. .

Date . 18th May 2020....