



**WEST MERCIA POLICE AND CRIME
COMMISSIONER'S ANNUAL TOWN AND
PARISH COUNCIL SURVEY 2019**
SUMMARY REPORT

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Section 1. About the Survey

Introduction

This report provides a summary of findings from the Police and Crime Commissioner's (PCC) second annual town and parish council survey following its introduction last year.

The purpose of the survey is to understand the views of the town and parish councils on local policing, contact and engagement and crime and anti-social behavioural issues to help inform priorities of both the PCC and the police force. This includes identifying where and how local police relationships are working well and where they can be improved. It also provides the local communities a voice on issues they feel affect their local area.

The 2019 survey contained the same questions as in 2018 to enable year on year comparisons to be made.

In 2018 the PCC commissioned a confidence survey seeking to understand the views of individual members of the community on policing and community safety issues. This survey is undertaken on a rolling quarterly basis and during 2018/19 the views of over 3000 residents, 600 per local policing area were captured. As some of the questions used in the resident's survey are identical to those in the town and parish council survey, the findings from the first year's resident's survey have been included for comparison purposes where appropriate.

Executive summary

In total 169 town and parish councils completed the survey, this is approximately 36.5% of the total number of towns and parish councils in West Mercia. It is important to note that of the 169, 42 only partially completed it. This report only reflects the views of those councils who submitted a return. It is not possible to conclude that the findings are representative of all town and parish councils within West Mercia.

Local Policing

- Around 69% of councils felt that the police were doing a good or fair job in their town/parish, whereas around 56% of councils felt that police visibility in their local area was poor or very poor.
- The majority of towns and councils who completed the survey felt that the police worked well alongside the council to identify and address local crime and disorder issues.
- The councils generally showed that they neither agreed nor disagree that they had the confidence that the police could resolve crime and disorder in their local areas.

Contact and Engagement

Please Note: Not all respondents answered every question. Unless otherwise stated any percentage figure referred to is the percentage of respondents answering that particular question.

- The majority of councils agreed that it was fairly easy to contact their local policing teams, with email being the most common method of communication with the police.
- A majority of councils reported that they were somewhat familiar with the members of their local SNT team.
- 35.3% of councils suggest that police attend council meetings once a year, 18.7% report that police are never present at these meetings.

Crime and antisocial behavioural issues

- Over 60% of councils suggested that crime and anti-social behaviour was not a very big problem in their area.
- Road safety and rural crime were highlighted as being a fairly big problem by town and parish councils.

Comparisons from the 2018 Town and Parish Council Survey*

Herefordshire

Measure	2018	2019	Direction of change
Number of councils completing survey	14	40	INCREASE
Rating of Police Visibility as poor or very poor	Majority	Majority	NO CHANGE
Rating of Police job in local area as good or fair	50%	70%	INCREASE
Rating of contact with local police as fairly difficult or very difficult	50%	22.50%	DECREASE

Shropshire

Measure	2018	2019	Direction of change
Number of councils completing survey	45	45	NO CHANGE
Rating of Police Visibility as poor or very poor	Majority	Majority	NO CHANGE
Rating of contact with local police as fair, good or excellent	40%	60.00%	INCREASE

Telford and Wrekin

Measure	2018	2019	Direction of change
Number of councils completing survey	12	14	INCREASE
Rating of Police Visibility as good or fair	0%	50%	INCREASE

Rating of Police job in local area as good or fair	42%	86%	INCREASE
Rating of contact with local police as good or fair	58%	92.80%	INCREASE

South Worcestershire

Measure	2018	2019	Direction of change
Number of councils completing survey	14	22	INCREASE
Rating of Police Visibility as poor or very poor	64%	59%	DECREASE
Rating of Police job in local area as good, fair or excellent	70%	100%	INCREASE
Rating of contact with local police as good, fair or excellent	43%	81.80%	INCREASE

North Worcestershire

Measure	2018	2019	Direction of change
Number of councils completing survey	6	10	INCREASE
Rating of Police Visibility as poor or very poor	67%	50%	DECREASE
Rating of Police job in local area as good or fair	83%	80%	DECREASE

*Note that comparisons couldn't be made across all LPA's where data was not available from 2018

Methodology

This survey consists of multiple choice questions covering three question areas; 'Local policing', 'Contact and Engagement' and 'Crime and Anti-social Behavioural Issues'.

A copy of the 2019 survey questionnaire is included in this report in Appendix A.

This survey was accessed online via a link emailed to town and parish councils across Shropshire, Telford & Wrekin, Herefordshire and Worcestershire by the Shropshire Association of Local Councils (SALC), the Worcestershire County Association of Local Councils (CALC) and the Herefordshire Association of Local Councils (HALC) on behalf of the PCC.

It is acknowledged that not all of West Mercia's 463 town and parish councils are members of their local association; however this method of distribution was felt to be the most

efficient and effective means of engaging with the greatest number of councils. This approach was supplemented by the PCC's office who attempted to email a copy to all town and parish councils.

The link to the survey was originally sent out on the 9th May 2019 with the survey closing on the 12th August 2019. A total of 169 responses were received and analysed to create this report.

Although town and parish councils were encouraged to complete the survey via the online link provided an electronic copy of the survey was also circulated. This was to enable councillors to view and make a collective response to the questions, however councils could, if required, submit a paper copy of their response as an alternative to completing the survey online.

Demographics

This survey was distributed to the town and parish councils across the West Mercia police force area, which covers the three unitary councils of Herefordshire, Shropshire, Telford & Wrekin and the two tier county of Worcestershire. The 463 town and parish councils within West Mercia are divided into 133 in Herefordshire, 180 in Shropshire and Telford & Wrekin and 150 in Worcestershire.

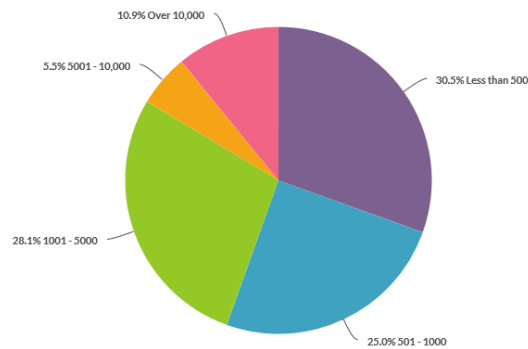
In total 169 towns and parish councils responded to the survey and have been included within this report, which is approximately 36% of the total number of parish and town councils in the West Mercia force area. Overall, 131 of the town and parish councils confirmed their local authority area which is an increase of 34 compared to the previous survey. The 2019 figures are presented in Table 1. (The figures for 2018 are shown in brackets).

Policing Area	Count (2018)	Percent %* (2018)
Herefordshire	40 (14)	23 (13)
Shropshire	45 (45)	26 (42)
Telford & Wrekin	14 (12)	8 (11)
North Worcestershire	10 (6)	6 (6)
South Worcestershire	22 (14)	13 (13)
Not answered	38 (16)	22 (15)

*Figures have been rounded so may not add up to 100%

Respondents were asked to indicate the population size of their town or parish council area. Graph 1 shows that of the councils who responded to the survey 30.5% had populations of less than 500 which is a decrease from 32.2% in 2018 and Councils with populations of

1001-5000 were the second largest with 28.1% following an increase from 25.6% in 2018.



Graph 1

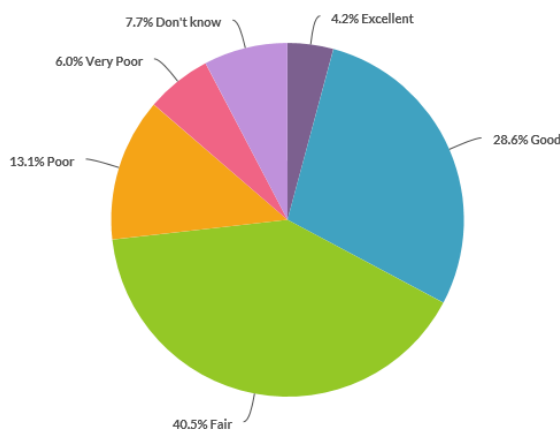
Section 2. Findings

Local Policing

The first set of questions in the survey were associated with local policing teams and the councils overall perception of the local police.

Graph 2 indicates in the council's opinion how good a job they perceive the police to be doing in their area. Around 32% of councils thought their local police were doing a 'good' or excellent' job in their area. This is an increase of 6% from the previous year. In addition, the percentage of town and parish councils who perceived the policing in their area to be 'poor' or 'very poor' has decreased from 26% to 19%. Similar to the 2018 survey the majority reported that they perceived the policing in there are as being 'fair'.

In the Council's opinion, how good a job do you think the police are doing in your town / parish?

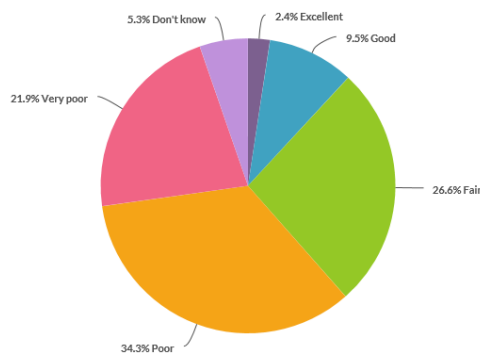


Graph 2

Please Note: Not all respondents answered every question. Unless otherwise stated any percentage figure referred to is the percentage of respondents answering that particular question.

Town and parish councils were asked how they would rate the police visibility in their local area. Approximately 56% suggested that visibility was 'poor' or 'very poor', although this figure is still high it is a positive decrease compared to the 2018's 63%. Around 12% rated the visibility in their town or parish as being 'excellent' or 'good' which is only 1% higher than 2018. The results from the resident's confidence survey are more positive and shows that that 51% of residents were satisfied with the levels of policing in their local area. Although the overall % of the towns or parish councils who perceived the visibility as 'poor' or 'very poor' has decreased, Shropshire has had an increase from approximately 45% to 61%.

In the Council's opinion, how would you rate the visibility of police in your town parish?

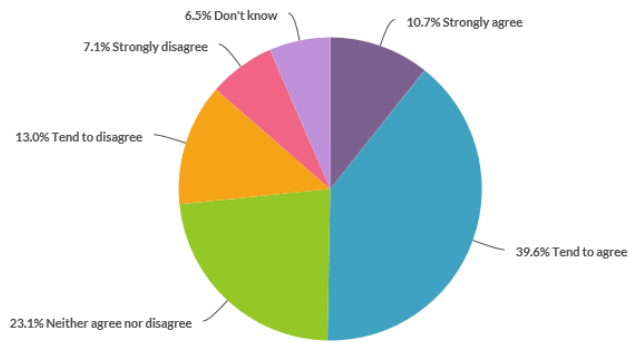


Graph 3

Councils were asked where they agreed or disagreed with two statements. All town and parish councils responded to the first statement however, 167 responded to the second statement. The two statements were;

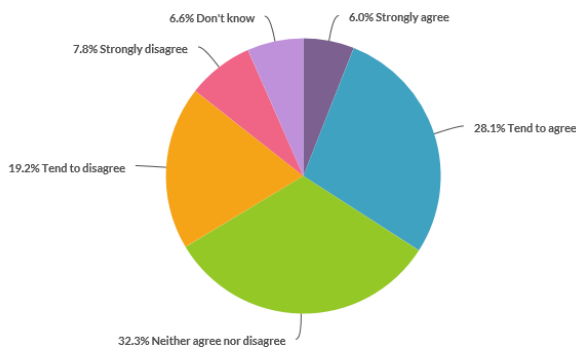
- The police work well with the Council to identify and address local crime and disorder issues (Graph 4).
- The council has confidence in the police to resolve crime and disorder issues raised within the local community (Graph 5).

Graph 4 shows that just over 50% of the town and parish councils 'strongly agree' or 'tend to agree' that the police work well with the council to identify and address local crime and disorder issues. Compared to 2018 this is an increase of approximately 12%. It also shows that 20.1% of the respondents 'strongly disagree' or 'tended to disagree' that the police work well alongside the council.



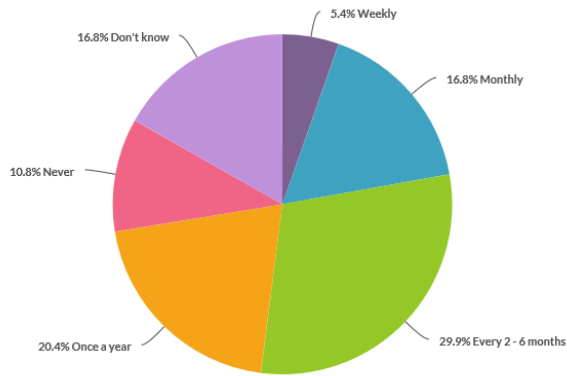
Graph 4

Shown in graph 5 is the town and parish councils overall confidence in the police to resolve issues raised within the local community. Both the 2018 and 2019 survey report that 28% of councils 'tend to agree' about whether they had confidence in the police to resolve crime and disorder issues raised. Those who reported that they 'strongly disagreed' about having confidence in the police had decreased by a small percentage to 7.8% from 8.4% in 2018. Supporting this, 69% of participants in the resident's confidence survey felt West Mercia Police understood the issues in their local communities.



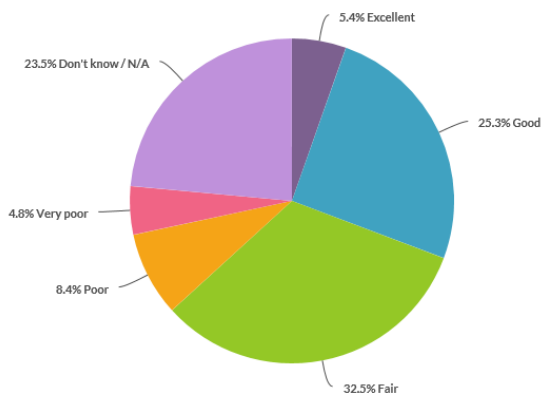
Graph 5

Graph 6 shows on average how often the Council contact the police to raise concerns about crime or incidents. Approximately 30% of councils contacted their local police every 2-6 months. Alternatively, around 20% contacted them once a year which is an increase from 14% in 2018.



Graph 6

The next question asked town and parish councils how they rate the police’s response to crime and disorder issues raised by the council. Approximately 31% rated the police’s response ‘good’ or ‘excellent’ which is a significant increase from 2018’s survey which reported 24.3%. The majority of town and parish councils reported that the police response was ‘fair’. In addition the percentage who stated they ‘didn’t know’ or that this question was ‘not applicable’ remained around 23% as reported in 2018.



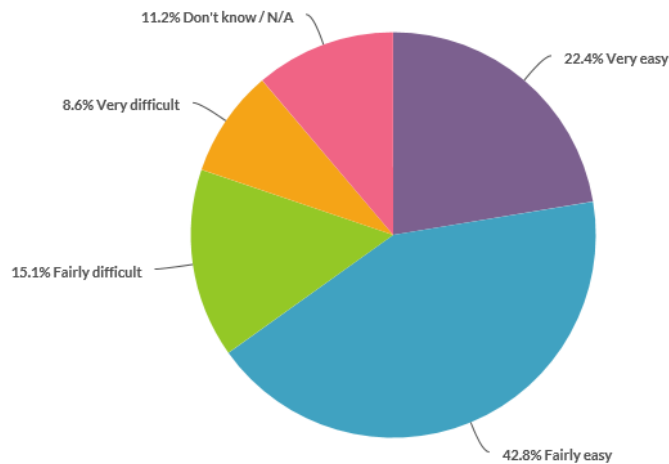
Graph 7

Contact and Engagement

The second part of this survey looked at how involved the towns and parish councils perceive that their local policing team are with them.

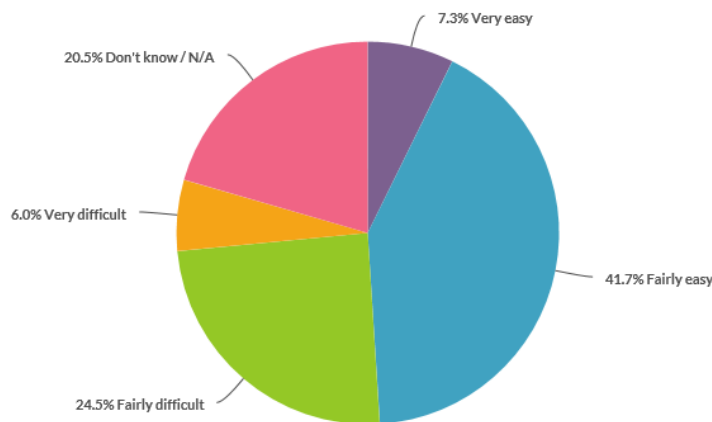
Overall the responses to the first question in relation to how towns and parish councils find it to access their local policing team are very similar to the responses in the 2018 survey. With minor decreases in those who said it was ‘fairly easy’ and ‘very easy’, 66% (2018) to

65.2% in 2019, and in those who said it was ‘very difficult’ and ‘fairly difficult’ 24% (2018) to 23.7%, the data shows very small changes in the responses to this question.



Graph 8

Following on from this question, the towns and parish councils were asked how easy and convenient it was to access relevant information for the local community from the police. 41.7% of the responses suggested that it was ‘fairly easy’ to access the information. However, 6% reported that it was ‘very difficult’ and 20.5% reported that they ‘didn’t know’ or it was ‘N/A’, both of these are a decrease from 2018. These results are shown in Graph 9.

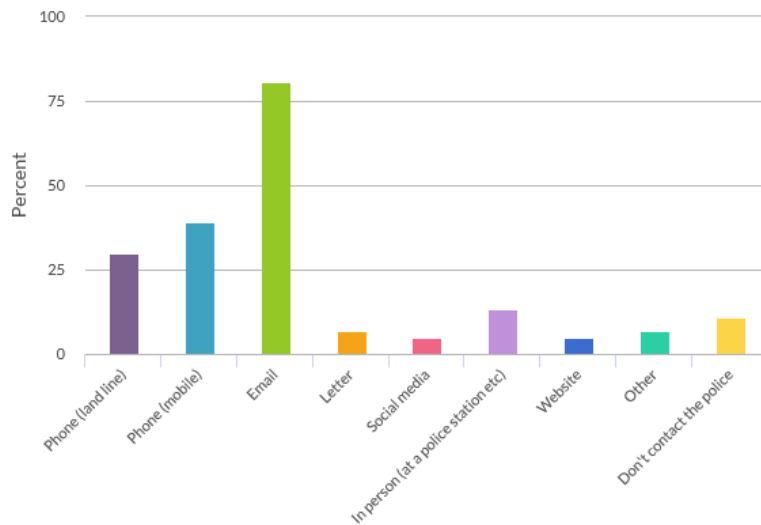


Graph 9

Responses show how the towns and councils rate the level of contact that they have with the police. 37.1% rated it ‘good’ or ‘excellent’. Whereas 23.2% rated the level of contact as ‘poor’ or ‘very poor’. When comparing this to the views of the residents in these communities, 26% reported that they see an officer at least weekly.

In relation to discussing local issues, seeking information and inviting police to meetings/ community events 80.7% of the West Mercia towns and parish councils reported they contacted the police via email, this is an increase of around 3% since 2018. Social media remained the least common method to contact the police as well as contact via the website.

Around 10.7% of councils indicated that they did not contact the police, this is just below double from last year's report of 5.6%. These results are shown in Graph 10.

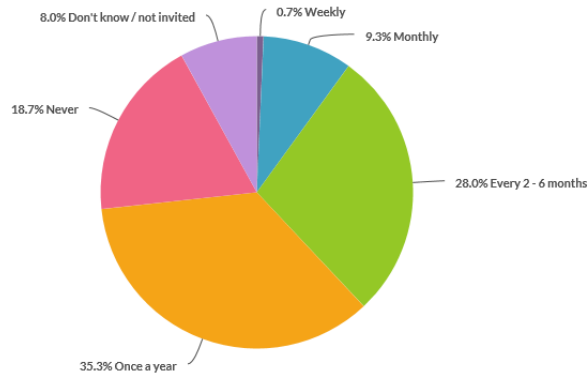


Graph 10

Following on from this, most towns and parish councils reported that they contact the police to discuss local issues, seek information or invite them to meetings/ community events every 2 to 6 months. 5.3% reported that they never contact the police for these issues, this is an increase from the 3.7% of councils that reported they never contact the police in 2018.

The town and parish councils were asked to rate the police response to requests for meetings/ information. In 2018 31% rated them as 'excellent' or 'good' whereas this year it has increased to 41.3%. Furthermore, in 2018 18% rated the response 'very poor' this has decreased significantly to 4.7%.

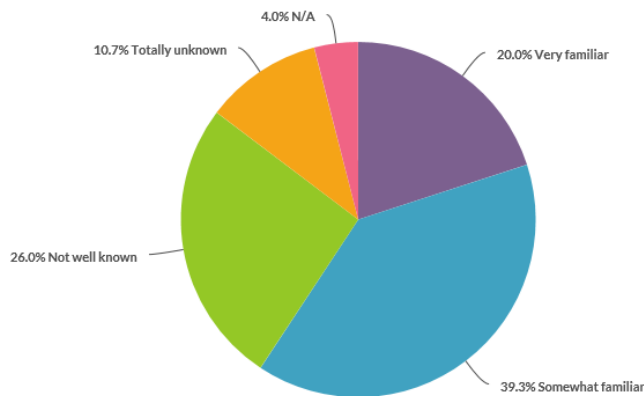
Shown in Graph 11 is how often the police attend Council meetings or other community events in the towns and parish's. Last year 27% reported they had never been whereas this year 18.7% reported they had never been. 35.3% reported that the police attend once a year, this is an increase of over 10% since 2018.



Graph 11

When town and parish councils were asked how often they were proactively contacted by the police in order to raise awareness on local issues and share information, approximately 22% suggested they were never contacted, 22% once a year and 20.7% suggested it was every 2-6 months.

Graph 12 shows whether the council knows the members of their local Safer Neighbourhood Team. The results from this survey show very little change compared to last year. In 2018 over 57% of councils suggested that they were 'very familiar' or 'somewhat familiar', this year it has only increased to 59.3%. 10.7% suggested that their local SNT team were 'unknown' to them, the 2018 survey reported the same percentage did not know their local team. The resident's confidence survey showed that residents had less familiarity with their local policing teams with 76% reported they had no contact with an officer or PCSO.



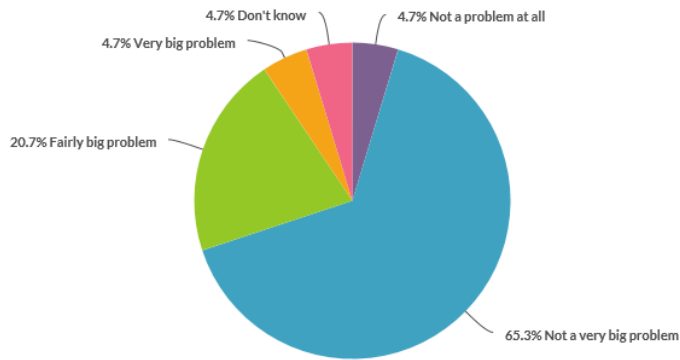
Graph 12

Crime and Antisocial Behaviour Issues

The final section of the survey looked at the local crime and antisocial behaviour issues in the council's area.

The first question in this final section asked how big a problem, if at all, the council would say crime and anti-social behaviour was in their area. As graph 13 shows 65.3% suggested

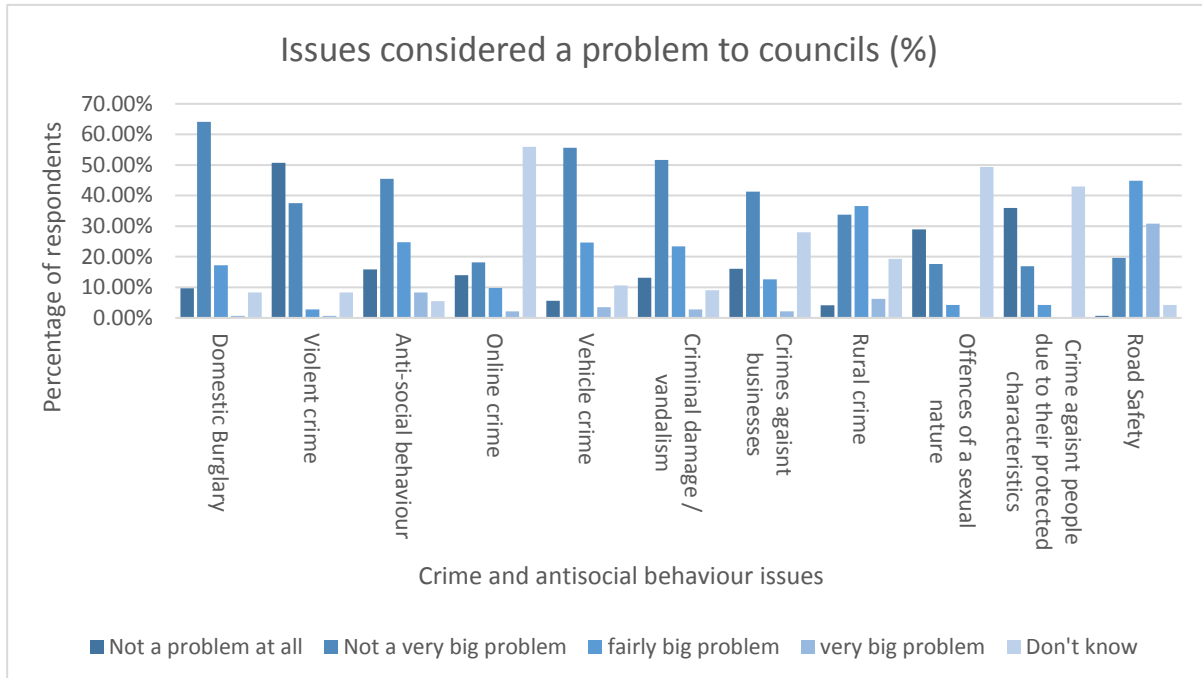
that it was 'not a very big problem' this is an increase compared to the 2018 results. These figures are further supported by the resident's confidence survey with 59% of participants reporting they felt antisocial behaviour and crime was not a very big problem in their local area. Alternatively, 20.7% suggested crime and anti-social behaviour was a 'fairly big problem' in their local area.



Graph 13

Following this, councils were presented with a list of different crimes which they rated whether the crimes were 'not a problem at all', 'not a very big problem', a 'fairly big problem', a 'very big problem' or 'didn't know'. The results to these questions are presented in Graph 14.

The crimes reported by the town and parish councils in 2018 as ‘not being a problem at all’ have remained the same, ‘violent crime’, ‘offences of a sexual nature’ and ‘crime committed against people due to their age, race, disability or sexuality’ (protected characteristics). ‘Road safety’ has for a second year been identified by the councils as ‘a very big problem’ as well as anti-social behaviour.



Graph 14

Twenty councils provided extra comments to this response. Other issues identified by the town and parish councils as being a problem include; Drug crime, fly tipping, speeding and parking, litter, poaching, trespassing and resident intimidation by ex-offenders, theft of vehicles, animals and farm equipment. 6 councils referenced speeding traffic.

Local policing area findings

Herefordshire

- 40 towns and parish councils that responded to this survey were from Herefordshire.
- 39 completed the survey, 1 partially completed it.

Local policing

- Of the town and parish councils in Herefordshire that responded 70% rate the job the police were doing in their area as good or fair. The majority of councils rate police visibility as poor or very poor, the same as the previous year.
- The majority of councils tended to agree that the police worked well with the councils to identify and address local crime and disorder issues. However, 55% of

councils said they tended to disagree, neither agreed nor disagreed or didn't know if they had confidence in the police to resolve the crime and disorder issues raised.

- When asked to rate the police response to crime and disorder issues 60%, a 10% increase from last year, rated the police good, fair or excellent.

Contact and engagement

- 65% of councils in Herefordshire report that it was fairly easy or very easy to contact their local policing team, this is a 20% increase from last year. 50% of councils last year reported it was fairly difficult or very difficult to contact their police, this has fallen to 22.5% in 2019.
- Requests for information or meeting are rated as fair, good or excellent by 70% of councils compared to last year's 43%. 20% rated them as poor or very poor, this is a large decrease from 50% in 2018.
- 25% suggest the police never proactively contact them to raise awareness of local issues or share information, alternatively 32.5% say they are contacted once a year by their local policing team.
- 50% of councils report that their local SNTs are totally unknown to them or not well known, the remaining 50% stated they are somewhat familiar or very familiar.

Crime and antisocial behaviour issues

- Crime and antisocial behaviour issues were stated by 80% of towns and parish councils in Herefordshire as being not a very big problem, with only 12.5% believing it to be a fairly big problem or very big problem.
- 13 councils deemed road safety as a problem, and drug related crime, fly tipping and speeding were also raised as issues in the towns and parish councils in Herefordshire.

Shropshire

- 45 town and parish councils that responded to this survey were from Shropshire
- 44 councils completed the survey, 1 council partially completed it.

Local policing

- 44.4% of Shropshire councils report they felt the police were doing a fair job in their area. In relation to visibility the statistics from the previous year have had little change, around 62% still feel the visibility is poor or very poor and around 36% still feel the visibility is good or fair.
- Views of confidence in the police to resolve crime and disorder issues raised by the council were disagreed with by 40%, 22.3% agreed and a third neither agreed nor disagreed.
- The majority of councils rate the police's response to crime and disorder issues they had raised as fair, good or excellent.

- 62.2% of Shropshire councils suggest it was easy to access their local policing teams, and 42.2% suggested it was difficult to access relevant information for the local community from the police.

Contact and engagement

- With a 20% increase from 2018, 64.4% of councils state that they thought the level of contact with the police was fair good or excellent, with a third stated they felt it was poor or very poor.
- The majority of councils suggest the police's response to requests for information were fair, good or excellent.
- Around 31% of councils state that they are never proactively contacted by the police to raise awareness of local issues and to share information.
- Although the majority of councils state that they are very familiar or somewhat familiar with their local SNTs.

Crime and antisocial behaviour issues

Crime and antisocial behaviour was rated as being not a very big problem or not a problem at all by 64.4% of councils. This is a decrease since last year.

15 of the Shropshire councils report that Road safety is a big problem in their local areas, and 23 councils report violent crime is not a problem in their area.

Extra issues raised include; fly tipping, litter, speeding, theft of vehicles, animals and equipment from farms, poaching, and intimidation.

Telford & Wrekin

- Overall, 14 towns and parish councils from this survey were from Telford & Wrekin.
- 13 councils completed the survey, 1 partially completed it.

Local policing

- 85.7% of councils rate their local police as doing a fair or good job. However, 50% rated police visibility as poor or very poor and the other 50% rated it good or fair. Last year no council in Telford & Wrekin rated police visibility as good.
- Just over half the councils report that they neither agreed nor disagreed in the confidence they have in the police to resolve crime and disorder issues, with only 28.6% agreeing they had confidence in the police.
- 100% of councils in Telford & Wrekin rate the police's response to crime and disorder incidents that are raised as good or fair. The majority also rate that it was very easy or fairly easy to contact their local policing teams.

Contact and engagement

- The level of contact with the police was rated as good and fair by 92.8% of the councils.

- Police response for to requests for information and meetings were rated by 92.9% as good, fair or excellent. None of the councils rate it as poor or very poor.
- 14.3% state that the police never proactively contact the council to raise awareness of local issues, although 35.7% say they are contacted monthly.
- SNT's were somewhat familiar or very familiar to 85.7% of councils. This is an increase from 42% in 2018.

Crime and antisocial behaviour

- Crime and antisocial behaviour was rated by around 57% of councils as being not a very big problem.
- However, 8 out of the 14 councils reported road safety as being a very big problem in their local area. Extra issues flagged as a problem include; parking and drug and alcohol related incidents.

South Worcestershire

- From the towns and parish councils that responded 22 were from South Worcestershire.
- 21 completed the survey, 1 partially completed it.

Local policing

- 100% of councils rate the police as doing a fair, good or excellent job. However, 59% rate police visibility as poor or very poor.
- Just under half of the councils agreed that they had confidence in the police to resolve crime and disorder issues.
- Over 80% of councils rate the police response to crime and disorder issues as fair, good or excellent. None of them rate it as poor or very poor.

Contact and engagement

- The majority of the town and parish councils state that it is easy to contact their local policing time, and access relevant information.
- 81.8% rate the level of contact with the police as fair, good or excellent this is staggering increase from last year's 50% who stated it was poor or very poor.
- When asked to rate the police's response for requests for information or meetings, 72.8% rated it as good, fair or excellent, again this is a major increase from the previous year.
- Around 13% of councils suggested that police never attend meetings or community events whereas, 36.4% suggest they attend ever 2-6 months.
- Over 70% of councils report they are familiar or somewhat familiar with their local SNTs.

Crime and antisocial behaviour issues

- The vast majority of councils suggest that crime and antisocial behaviour was not a problem or not a very big problem in their local area.
- Speeding was highlighted as a problem in local areas.

North Worcestershire

- From the town and parish councils that responded to this survey 10 were from North Worcestershire.
- All of these councils completed the survey.

Local policing

- Similar to 2018 80% of councils considered the police to be doing a fair or good job. However, police visibility was rated at 50% poor or very poor and the remaining 50% rated it good or fair.
- Half the councils in North Worcestershire who completed the survey agreed they have confidence in the police to resolve crime and disorder issues that were raised.
- 70% of the respondents in North Worcestershire rated the police response to crime and disorder issues and incidents as fair, good or excellent.

Contact and engagement

- 70% suggested it was easy to contact their local policing teams although, only 40% reported it was easy to access relevant information in their community.
- The level of contact the councils had with the police were perceived by 60% as fair, good or excellent.
- Every 2-4 months was how often most councils contact the police to discuss local issues and seek information.
- Police response to requests for information was rated as fair, good or excellent by 70% of councils. However 30% of councils reported that the police never proactively contact them, and 20% of councils reported they are contacted monthly.
- The majority of councils who responded in North Worcestershire were familiar or somewhat familiar with their local SNTs.

Crime and antisocial behaviour issues

Crime and antisocial behaviour issues in North Worcestershire was seen by 80% as not a very big problem and 20% a fairly big problem.

Road safety and rural crime was flagged as being very big and fairly big problems in the local area. With poaching also being cited as an issues by one of the councils.

Section 3. Conclusions

Conclusions

Since the previous town and parish council survey both in 2018 and the similar survey in 2015 more councils have completed the current survey and more responses have been received. Although there is no consistent coverage of councils from each area with areas yielding more responses than others. However, the results still provide an insight into how local towns and parish councils view their local policing, the contact and engagement from the police and the crime and antisocial behaviour in their local area.

For local policing it has generally reported by the councils that the police are doing a fair job. However, police visibility still remains a problem with the majority rating it as poor or very poor, although there has been a decrease compared to the previous year. The majority of towns and councils also felt that the police worked well alongside the council to identify and address local crime and disorder issues.

The majority of councils largely reported that it was fairly easy to contact their local policing teams, and council requests for information were responded to well by the police. As found in 2018 the majority of councils still state they were somewhat familiar with their local SNTs.

Crime and antisocial behaviour still remained being reported as not a very problem in the majority of town and parish council areas. However, speeding was still a consistent issue raised by the councils.

Section 4. Appendix A

Survey Questionnaire 2019



Town and Parish Council Survey 2019

Local Policing

1) In the Council's opinion, how good a job do you think the police are doing in your town / parish?*

- Excellent
- Good
- Fair
- Poor
- Very Poor
- Don't know

2) In the Council's opinion, how would you rate the visibility of police in your town parish?*

- Excellent
- Good
- Fair
- Poor

Please Note: Not all respondents answered every question. Unless otherwise stated any percentage figure referred to is the percentage of respondents answering that particular question.

- Very poor
- Don't know

How much does the Council agree or disagree with the following statements:

3) The police work well with the Council to identify and address local crime and disorder issues*

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

4) The Council has confidence in the police to resolve crime and disorder issues raised within the local community*

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

5) On average, how often does the Council contact the police to raise concerns about crimes or incidents?*

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

6) Overall, how would you rate the police response to crime and disorder issues or incidents raised by the Council?*

- Excellent
 - Good
 - Fair
 - Poor
 - Very poor
 - Don't know / N/A
-

Contact and Engagement

7) In the Council's opinion, how easy and convenient is it to access your local policing teams? (This may be in any form - face to face, email, telephone etc)*

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

8) In the Council's opinion, how easy and convenient is it to access relevant information for the local community from the police?*

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

9) In the Council's opinion, how would you rate the level of contact you have with the police?*

- Excellent

- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

10) How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes).

*Please tick all that apply**

- Phone (land line)
- Phone (mobile)
- Email
- Letter
- Social media
- In person (at a police station etc)
- Website
- Other
- Don't contact the police

11) How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes)*

- Weekly
- Monthly
- Every 2- 6 months
- Once a year
- Never
- Don't know

12) How would the Council rate the police response to requests for information / meetings etc?*

- Excellent

- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

13) How often do the police attend Council meetings or other community events in your town or parish area?*

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know / not invited

14) How often do the police proactively contact the Council to raise awareness of local issues, share information etc?*

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

15) Does the Council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs*

- Very familiar
- Somewhat familiar
- Not well known
- Totally unknown
- N/A

Crime and anti-social behaviour issues

16) In the Council's opinion, how much of a problem, if at all, would you say that crime and anti-social behaviour is in your town / parish area?*

- Not a problem at all
- Not a very big problem
- Fairly big problem
- Very big problem
- Don't know

17) Which if any of the following issues would the Council say are currently a problem to people in the town / parish area?

Please tick one box in each row

	Not a problem at all	Not a very big problem	Fairly big problem	Very big problem	Don't know
Domestic burglary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violent crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anti social behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vehicle crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Criminal damage / vandalism	()	()	()	()	()
Crimes against businesses	()	()	()	()	()
Rural crime	()	()	()	()	()
Offence of a sexual nature	()	()	()	()	()
Crime committed against people due to their age, race, ethnicity, disability or sexuality	()	()	()	()	()
Road safety	()	()	()	()	()

About your council

What is the name of your council (or councils if it is a combined parish council group)?*

18) Please confirm which Borough / District / City / Unitary area your council is in*

Please Note: Not all respondents answered every question. Unless otherwise stated any percentage figure referred to is the percentage of respondents answering that particular question.

- Herefordshire
- Shropshire
- Telford & Wrekin
- Redditch
- Wyre Forest
- Worcester City
- Malvern Hills
- Wychavon
- Bromsgrove

19) Approximately how many people live in your town / parish area?

- Less than 500
- 501 - 1000
- 1001 - 5000
- 5001 - 10,000
- Over 10,000

Please provide an appropriate current email address which the Commissioner and his staff may use to contact the Council when necessary.

Your email will be held securely in web-based databases. It will not be shared with any other third party.

20) Would you like to receive the Commissioner's monthly newsletter to this email address?

- Yes
- No

Thank You!

Thank you for taking the time to complete our survey. The survey results will be available to view online at www.westmercia-pcc.gov.uk

EMAIL RETURNS: If you have chosen to complete a word version of the survey, email your completed survey to: opcc@westmercia.pnn.police.uk

POSTAL RETURNS: If you have chosen to print a copy of this survey to complete and return via Royal Mail (instead of completing online / emailing), post your completed survey to: John Campion, Police and Crime Commissioner, OPCC, West Mercia Police HQ, Worcester, WR3 8SP

Closing date 12th August 2019