

West Mercia Police

Quarterly Performance Monitoring Report

January – March 2023



Purpose

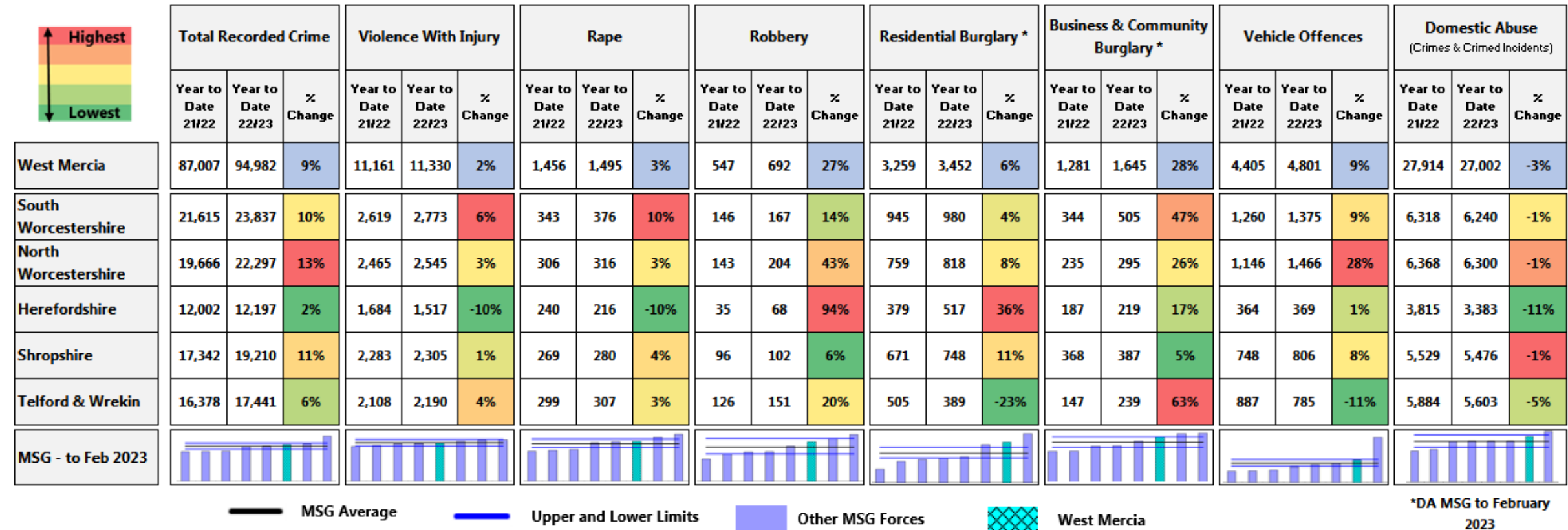
The purpose of this product is to provide a quarterly update to current and emerging performance issues relating to West Mercia.

GSC Level	Official
Date of publication	April 2023
Product Reference	SPI/2023/131
Version	Final
Purpose	Overview of Force Performance
Author	Performance Team, Strategy, Planning and Insight
Owner	DCC A. Murray

Providing a quality
policing service,
protecting
people from harm.

Handling Instructions:

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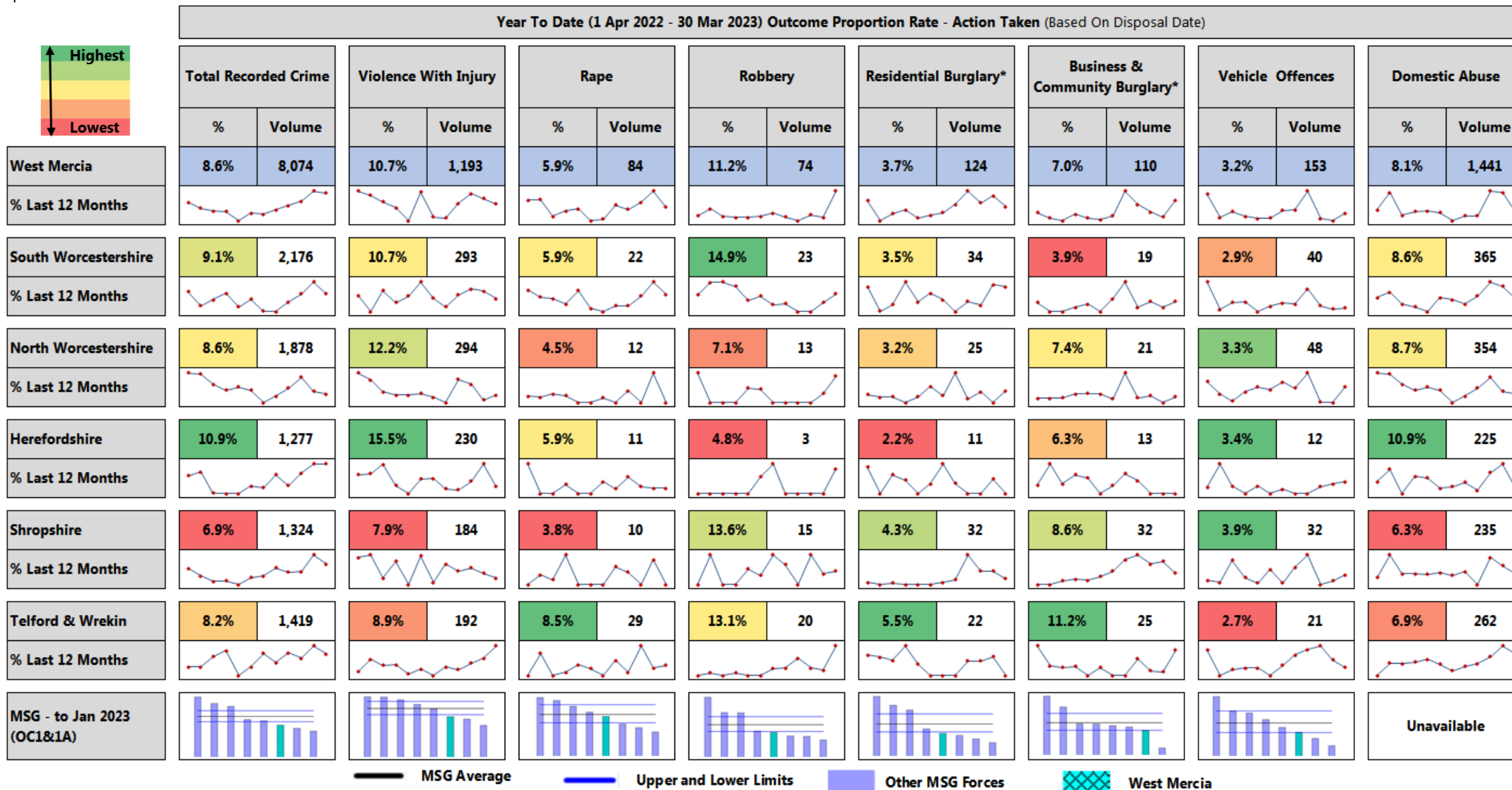


- Year To Date normally runs to last day of the previous month however, data up to 30 March 2023 due to data load issues.
- * National methodology used. This incorporates burglary of a shed or other out building not connected to the main property in to Residential Burglary instead of Business & Community Burglary. This is inline with national reporting practises.
- Local Policing Area total's may not add up to the West Mercia total. This is due to some offences being recorded without a Local Policing Area offence location on Athena.

Key crimes - OC1-8 (minus 5) – Action Taken

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*Data up to 30 March 2023 due to data load issues



- * National methodology used. This incorporates burglary of a shed or other out building not connected to the main property in to Residential Burglary instead of Business & Community Burglary inline with national reporting practises.
- MSG analysis for Action Taken is currently under development therefore OC1&1A is shown above. Forces are ordered best to worse - left to right.
- Outcome rates have been calculated using LPA Geography **not** OIC Command.
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.

1. Public Confidence

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Confidence (Strongly Agree or Tend to Agree)

↕ = change since end Qtr. 2

Discrete
Quarter (Q3)



(Previous
Quarter (Q2):
81%)

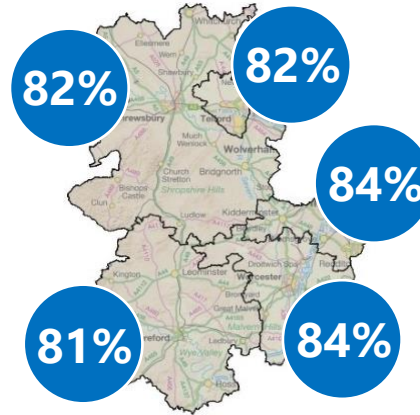
*Change is statistically significant

Rolling 12
months (Dec 22)

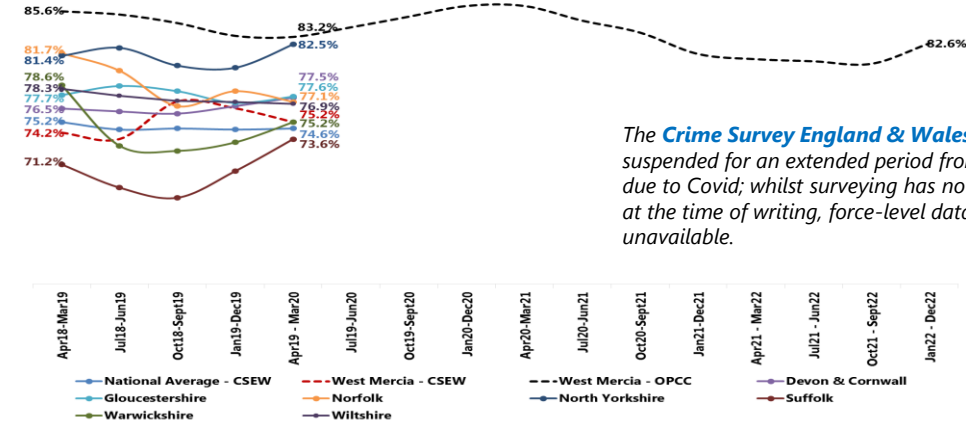


(Previous
rolling period
(Q2): 81%)

West Mercia data presented uses SMSR
Perception Survey (rolling 12-months unless otherwise
stated)



Trend Data



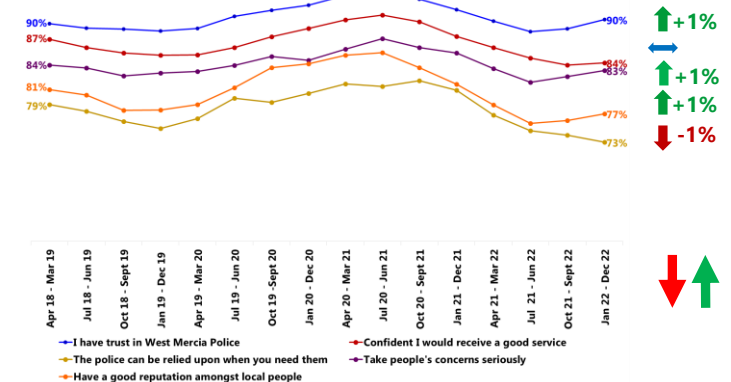
The **Crime Survey England & Wales** survey was suspended for an extended period from March 20 due to Covid; whilst surveying has now resumed, at the time of writing, force-level data remains unavailable.

Public Confidence Headlines

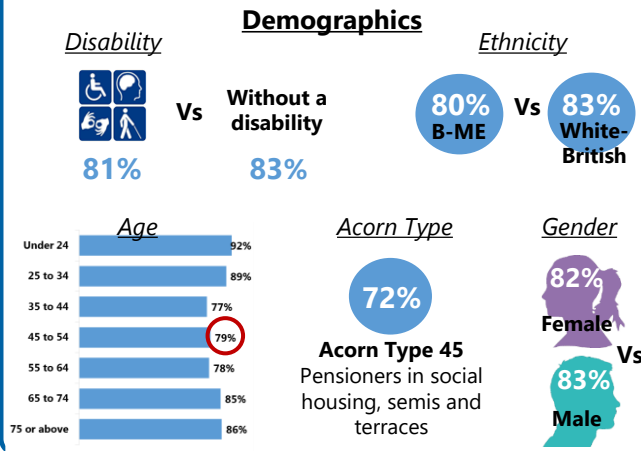
- As at end December 22, with a figure of **83%**, the force remains **significantly below the target of 88%**. However, confidence has increased slightly since last quarter (from 81%) (this increase is not statistically significant).
- From the period ending March 2021, despite the uplift seen this quarter, there remains a **statistically significant decline in public confidence** – decreasing from 86%.

Public Confidence: Drivers

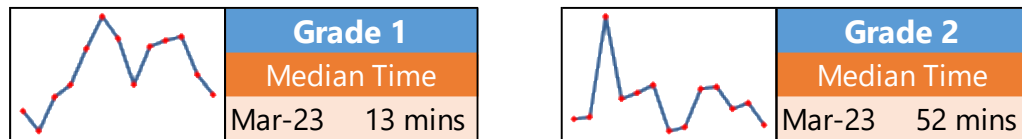
- From the **period ending June 2021**, there has been a **statistically significant decline in all drivers**.
- The **decline is most marked with the drivers**: 'police can be relied upon to be there when you need them' and 'police have a good reputation amongst local people' – **both falling by 8%**.



↕ = change since end Qtr. 2



2. Public Contact and Call Handling - Emergency Response Times by Grade

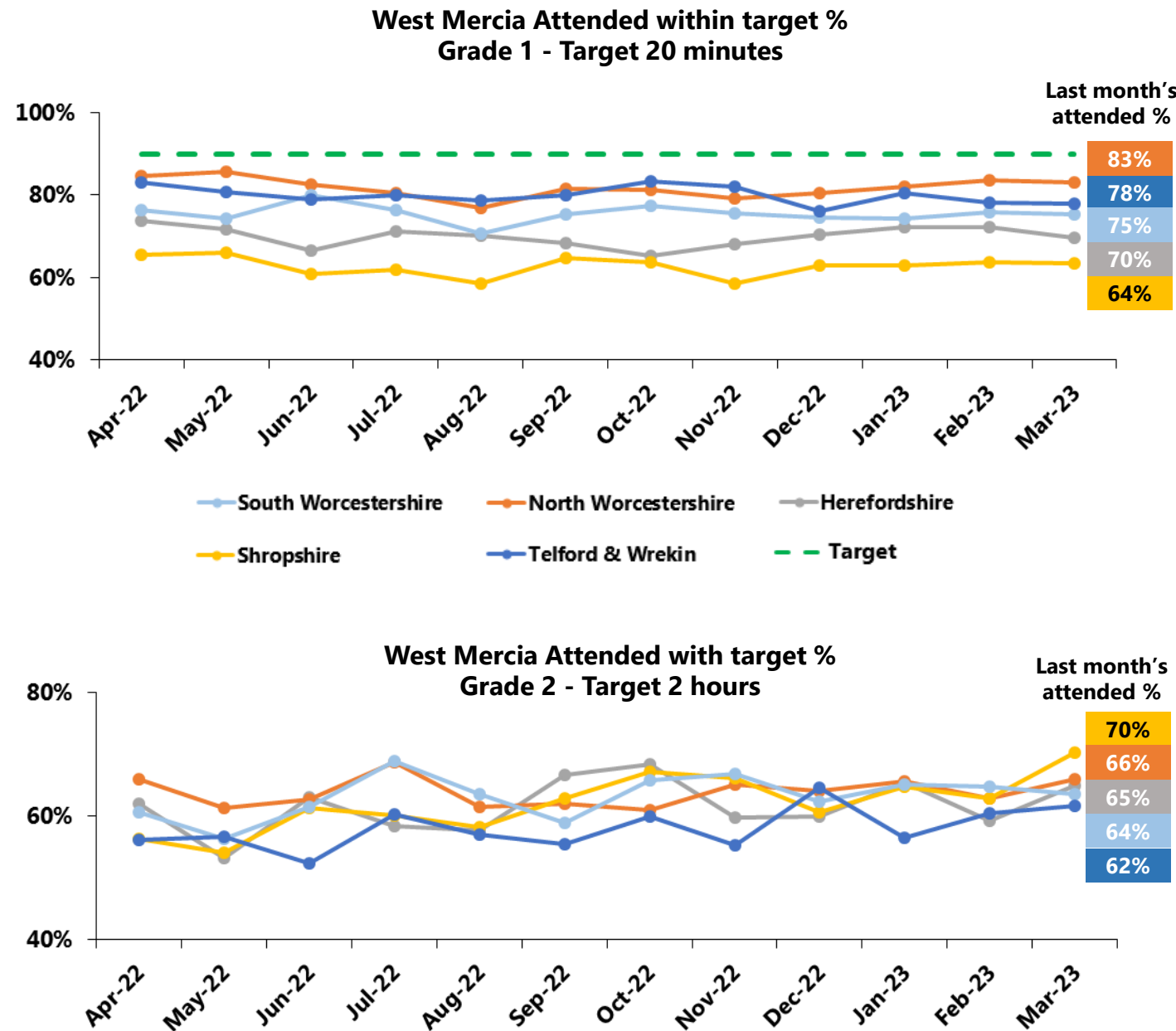


Key Points

- Overall, **75%** within the target last month.
- This is the **same** as the **previous month**.
- The **target** is currently **under review** in line with the **grading changes** made on **03 April 2023**.

What does this mean?

- Encouragingly **Grade 2 median dispatch time**.

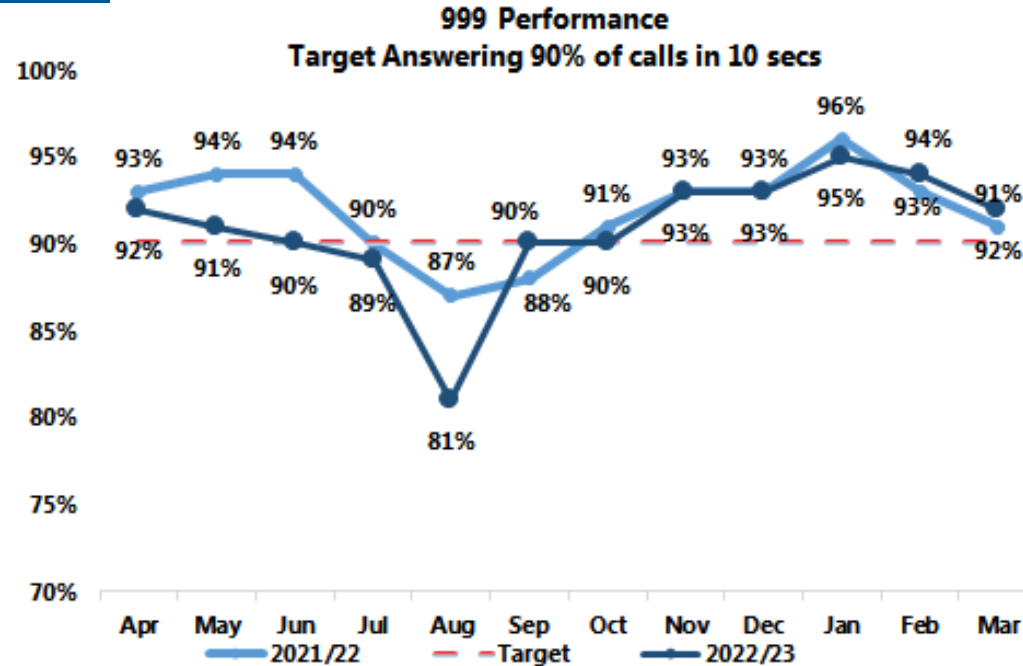


2. Public Contact and Call Handling

999 Performance – Internal Data

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Key points

- In **March 2023** the OCC observed a **17.0% increase in 999 call demand** compared to **February 2023** and a **5.2% increase compared to March last year**. The increase in demand **proportionately follows** 999 demand in **February to March in 2022**.
- 91% of 999 calls were answered within 10 seconds** – a **decrease of 3 percentage points** against performance in the previous month, through still within target despite the significant increase in volume. This is **likely driven** by resilience provided by **new Contact Resolution Centre (CRC) police officers** beginning post in March.
- Performance dipped under 90% on five occasions** last month closely mirroring some challenging staffing volumes with average Preferred Staffing Levels falling on average to 79 versus a target of 95.
- 34 calls** passed onto **buddy forces** – 27 more than the previous month. Note that Buddy call data has a one month lag.



Target:

999 calls:
90%
answered
within 10
seconds

Last reviewed
by subject
lead Jan 2022

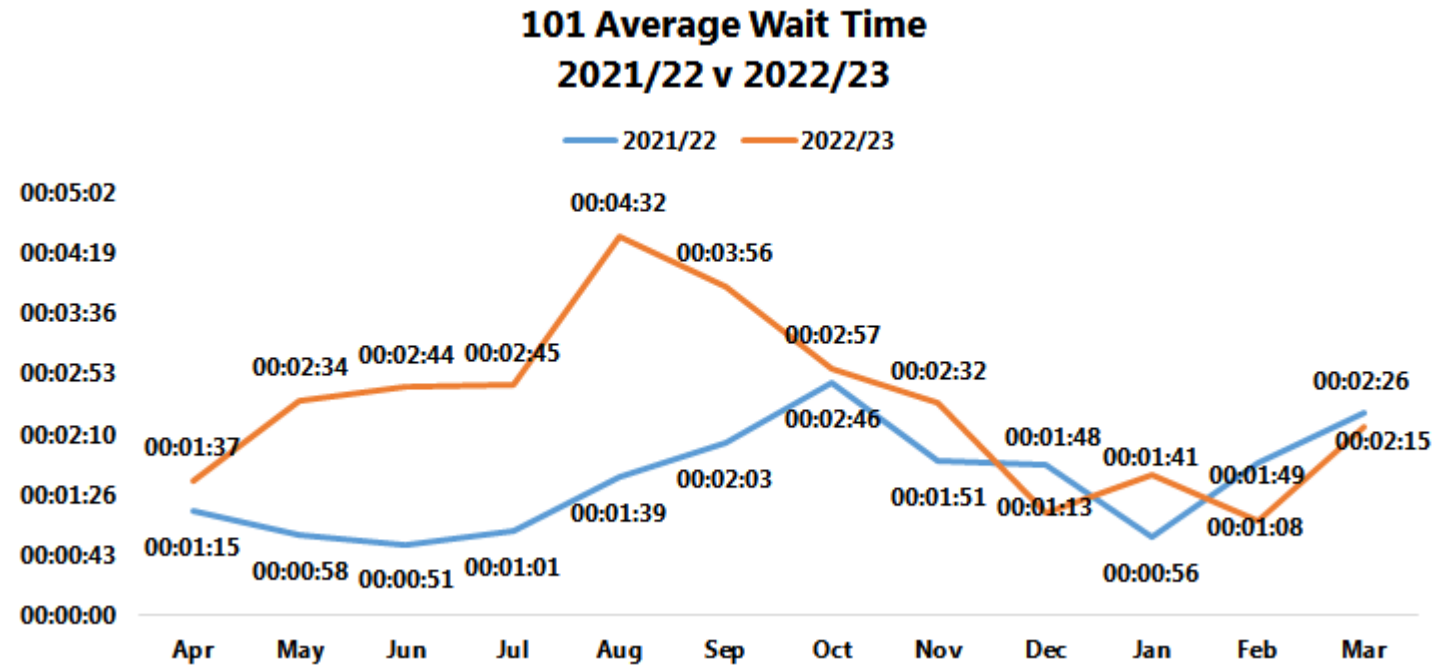
95%-
100%
Almost
Certain

2. Public Contact and Call Handling

101 Average Wait Time

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Data relates to answered and abandoned calls.

Key points

- **March 2023 wait time** was **2 minute 15 seconds**, a **1 minute 7 second increase** on the previous month; following a trend of decreasing wait times since last summer.
- It is **highly probable** that this is driven by the **increased demand** for 999 and 101 calls and the **decrease in Switchboard resource**.
- Wait time has been **gradually decreasing** since summer and is **mirroring fluctuations** recorded in **2022**.

3. Road Safety – Killed and Seriously Injured

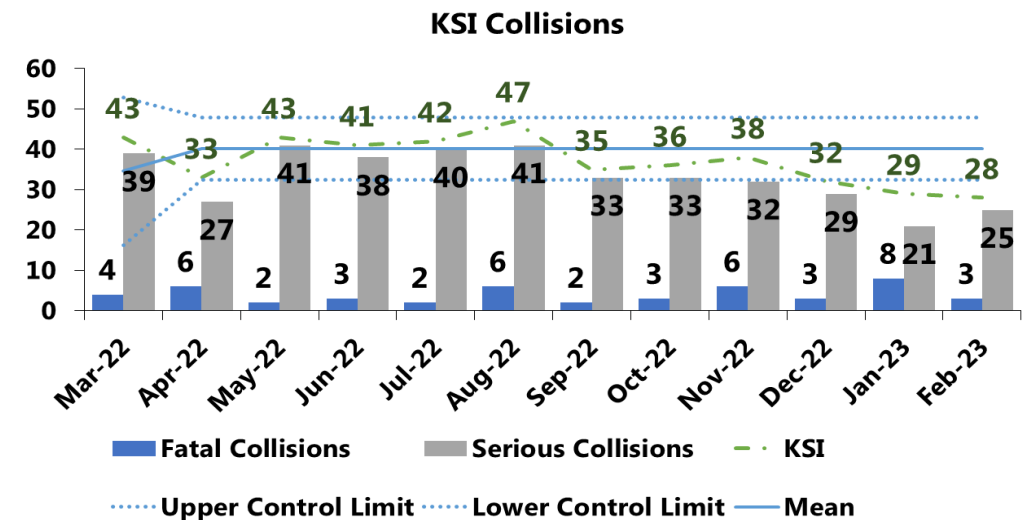
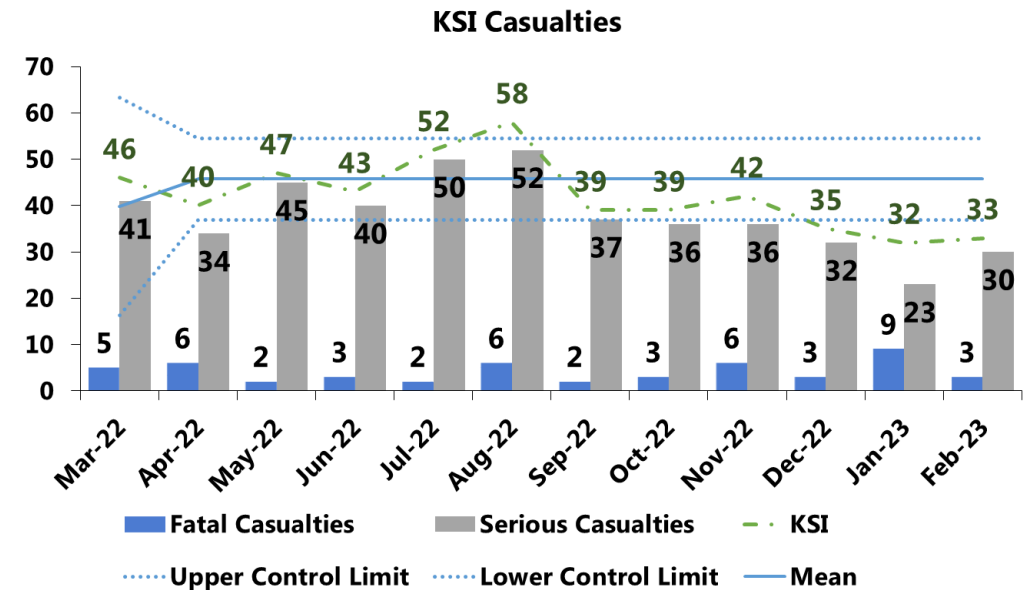
KSI reporting a month behind going forward due to delay between collisions and data being available.

Key Points

- **KSI casualties** have **increased 3% (1)** from last month but have been **below** the **lower control limit** for the last **3 months**.
- **KSI collisions** have **decreased 3% (1)** from last month and have been **below** the **lower control limit** for the last **2 months**.
- **YTM 2022/23 Fatal Casualties** have **decreased** by **10% (1)** compared to **YTM 2021/22**.
- **YTM 2022/23 Serious Casualties** have **decreased** by **8% (38)** compared to **YTM 2021/22**.
- **YTM 2022/23 31% (14)** of **fatalities** are **motorcyclists**.

What does this mean?



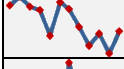
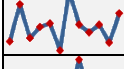

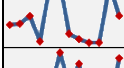
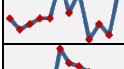

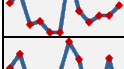

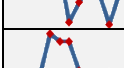
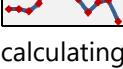
- **18% (5) of collisions** involved a **motorcyclist**, of which **2** occurred in **North Worcestershire** and **2** in **Herefordshire** in the previous month.
 - There were **no repeat locations**.
 - There were **no repeat days of the week**.
- **2 fatal casualties** are **possible medical episodes** at the wheel and **1** is a **possible suicide** in **January 2023**. Once this is **confirmed** they will **not** be **classed** as **road fatalities**.
- The **Department for Transport's** latest report in March 2023 on **road usage** shows that, generally, **national road usage** is in line with **pre Covid-19 levels**.
- Therefore it is **probable** that the **increase** in **fuel costs** are **not impacting road usage**.



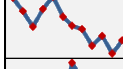
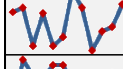




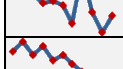





Casualties	YTM 2021/22	YTM 2022/23	% Change
Fatal Casualties	50	45	-10%
Serious Casualties	453	415	-8%

Collisions	YTM 2021/22	YTM 2022/23	% Change
Fatal Collisions	46	44	-4%
Serious Collisions	393	360	-8%

5. Crime and Detections - Total Recorded Crime – West Mercia

		Mar-23	Mar-22	Prev 12 Months	Year To Date 22/23	Year To Date 21/22	YTD* % Change 22/23 Vs 21/22
Total Recorded Crime	7941 6560	7,719	8,090		94,982	87,007	9%
Violence With Injury	1023 838	881	971		11,330	11,161	2%
Violence Without Injury	2489 2011	2,199	2,510		27,531	26,996	2%
Rape	158 84	137	131		1,495	1,456	3%
Other Sexual Offences	247 180	231	247		2,607	2,564	2%
Personal Robbery	54 28	54	47		624	494	26%
Business Robbery	8 1	11	5		68	53	28%
Residential Burg	338 205	239	273		3,452	3,259	6%
Burg - Business & Community	127 86	142	109		1,645	1,281	28%
Vehicle Offences	519 215	341	422		4,801	4,405	9%
Theft from Person	46 25	40	39		488	427	14%
Bicycle Theft	74 29	43	53		796	619	29%

		Mar-23	Mar-22	Prev 12 Months	Year To Date 22/23	Year To Date 21/22	YTD* % Change 22/23 Vs 21/22
Shoplifting	622 390	759	627		7,734	6,072	27%
All Other Theft Offences	659 493	721	642		8,504	6,915	23%
Criminal Damage & Arson	815 644	693	746		8,985	8,754	3%
Drug Offences	232 127	188	173		2,057	2,151	-4%
Possession of Weapons	88 55	85	67		1,058	856	24%
Public Order	941 394	789	880		9,922	8,010	24%
Misc. Crimes Against Society	155 101	166	148		1,885	1,534	23%
Serious Violence	1051 400	867	959		11,160	10,952	2%
Alcohol Related	611 423	442	523		5,737	6,204	-8%
Incidents	24987 17960	19,238	20,428		240,368	257,683	-7%
Anti Social Behaviour	4822 1086	1,594	1,834		21,437	35,446	-40%
Mental Health	23 3	9	14		156	159	-2%

The upper and lower control limits are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded in 21/22. It is possible for the previous month to be coloured differently from the month in 2022/23 even if volumes are similar. This is due to the upper and lower control limits changing annually based on volumes in the previous year. It should be noted that pandemic restrictions were still in place during May 2021, which will have affected volumes of certain crime types.

Key Points

- Data is up to 30 March 2023 due to data load issues.
- Most crimes types have increased from the previous month.
- Volumes of **Personal Robbery**, **Business Robbery**, **Business & Community Burglary**, **Shoplifting**, **All Other Theft** and **Misc. Crimes Against Society** have exceeded the upper control limit.

5. Crime and Detections - Total Recorded Crime – South Worcestershire

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	2035 1569	1,922	2,014	23,837	21,615	10%		
Violence With Injury	273 167	215	249	2,773	2,619	6%		
Violence Without Injury	555 383	466	586	6,365	6,363	0%		
Rape	40 10	36	35	376	343	10%		
Other Sexual Offences	60 27	62	55	624	615	1%		
Personal Robbery	16 5	9	17	149	138	8%		
Business Robbery	3 0	1	1	18	8	125%		
Residential Burglary	130 63	83	74	980	945	4%		
Business & Community Burglary	65 32	42	31	505	344	47%		
Vehicle Offences	150 77	69	115	1,375	1,260	9%		
Theft from Person	29 4	8	15	147	135	9%		
Bicycle Theft	34 11	7	20	242	176	38%		
Shoplifting	200 113	211	157	2,068	1,581	31%		
All Other Theft Offences	205 106	174	181	2,153	1,803	19%		
Criminal Damage & Arson	253 170	191	158	2,386	2,155	11%		

The upper and lower control limits are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded in 21/22. It is possible for the previous month to be coloured differently from the month in 2022/23 even if volumes are similar. This is due to the upper and lower control limits changing annually based on volumes in the previous year. It should be noted that pandemic restrictions were still in place during May 2021, which will have affected volumes of certain crime types.

Key Points

- Data is up to 30 March 2023 due to data load issues.
- Volumes of **Other Sexual Offences, Shoplifting, Possession of Weapons, Public Order Offences, Misc. Crimes Against Society** and **Child at Risk (Crimes and Crimed Incs)** have exceeded the upper control limit.

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Upper Limit Value	Exceeds Upper Limit
Lower Limit Value	Exceeds Lower Limit

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		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	65 32	53	47	544	537	1%		
Possession of Weapons	23 9	23	13	256	215	19%		
Public Order Offences	162 85	225	229	2,441	2,034	20%		
Misc. Crimes Against Society	39 13	47	31	435	344	26%		

Domestic Abuse (Crimes & Crimed Incs.)	644 442	503	534	6,240	6,318	-1%		
Hate Crime (Crimes & Crimed Incs.)	61 23	56	45	628	670	-6%		
Vulnerable Adults (Crimes & Crimed Incs.)	297 206	231	282	2,971	3,225	-8%		
Child At Risk (Crimes & Crimed Incs.)	463 344	505	471	5,533	5,195	7%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	26 2	10	13	148	117	26%		
Serious Violence	266 164	212	245	2,731	2,573	6%		

Incidents	7322 5423	4,705	5,219	61,855	65,324	-5%		
Anti Social Behaviour	1130 537	419	435	5,634	9,000	-37%		

5. Crime and Detections - Total Recorded Crime – North Worcestershire

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1831 1447	1,840	1,817	22,297	19,666	13%		
Violence With Injury	238 172	205	202	2,545	2,465	3%		
Violence Without Injury	555 425	498	555	6,244	5,884	6%		
Rape	39 12	27	23	316	306	3%		
Other Sexual Offences	64 30	51	55	566	567	0%		
Personal Robbery	15 6	22	11	186	125	49%		
Business Robbery	3 1	1	1	18	18	0%		
Residential Burglary	88 39	58	56	818	759	8%		
Business & Community Burglary	31 8	20	18	295	235	26%		
Vehicle Offences	133 58	130	117	1,466	1,146	28%		
Theft from Person	15 3	11	7	97	105	-8%		
Bicycle Theft	15 4	11	7	123	115	7%		
Shoplifting	141 98	198	115	1,944	1,439	35%		
All Other Theft Offences	161 102	165	142	1,947	1,578	23%		
Criminal Damage & Arson	197 125	169	193	1,933	1,781	9%		

The upper and lower control limits are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded in 21/22. It is possible for the previous month to be coloured differently from the month in 2022/23 even if volumes are similar. This is due to the upper and lower control limits changing annually based on volumes in the previous year. It should be noted that pandemic restrictions were still in place during May 2021, which will have affected volumes of certain crime types.

Key Points

- Data is up to 30 March 2023 due to data load issues.
- Volumes of **Total Recorded Crime**, **Personal Robbery**, **Shoplifting** and **All Other theft Offences** have exceeded the upper control limit.

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	61 23	28	38	449	504	-11%		
Possession of Weapons	25 8	16	14	265	199	33%		
Public Order Offences	210 108	197	224	2,462	1,909	29%		
Misc. Crimes Against Society	42 22	33	39	421	379	11%		
Domestic Abuse (Crimes & Crimed Incs.)	588 473	489	553	6,300	6,368	-1%		
Hate Crime (Crimes & Crimed Incs.)	72 28	34	43	555	603	-8%		
Vulnerable Adults (Crimes & Crimed Incs.)	376 191	244	278	3,073	3,401	-10%		
Child At Risk (Crimes & Crimed Incs.)	528 323	512	478	5,873	5,106	15%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	11 4	6	5	123	90	37%		
Serious Violence	230 170	201	201	2,486	2,402	3%		
Incidents	5626 3871	4,473	4,511	54,877	56,983	-4%		
Anti Social Behaviour	1065 255	342	446	4,896	7,922	-38%		

5. Crime and Detections - Total Recorded Crime – Herefordshire

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1090 910	958	1,060	12,197	12,002	2%		
Violence With Injury	164 117	111	131	1,517	1,684	-10%		
Violence Without Injury	376 285	303	338	3,768	3,966	-5%		
Rape	30 10	20	20	216	240	-10%		
Other Sexual Offences	48 21	34	37	420	412	2%		
Personal Robbery	6 0	6	3	63	35	80%		
Business Robbery	1 1	0	0	5	0	200%		
Residential Burglary	48 15	26	39	517	379	36%		
Business & Community Burglary	22 9	17	22	219	187	17%		
Vehicle Offences	48 13	21	48	369	364	1%		
Theft from Person	7 1	4	3	49	41	20%		
Bicycle Theft	23 0	6	14	137	121	13%		
Shoplifting	72 14	88	72	764	515	48%		
All Other Theft Offences	102 54	102	90	1,162	934	24%		
Criminal Damage & Arson	123 84	73	87	1,050	1,243	-16%		

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Key Points

- Data is up to 30 March 2023 due to data load issues.
- Volumes of **Personal Robbery**, **Shoplifting**, and **All Other Theft Offences** have exceeded the upper control limit.

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	39 18	29	27	292	344	-15%		
Possession of Weapons	15 3	10	11	111	105	6%		
Public Order Offences	129 74	84	101	1,277	1,217	5%		
Misc. Crimes Against Society	30 6	23	17	261	215	21%		

Domestic Abuse (Crimes & Crimed Incs.)	376 260	282	317	3,383	3,815	-11%		
Hate Crime (Crimes & Crimed Incs.)	40 15	16	29	331	328	1%		
Vulnerable Adults (Crimes & Crimed Incs.)	329 171	203	203	2,553	3,003	-15%		
Child At Risk (Crimes & Crimed Incs.)	362 236	329	346	3,632	3,588	1%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	11 0	5	3	78	66	18%		
Serious Violence	162 112	108	125	1,500	1,646	-9%		

Incidents	3498 2392	2,433	2,634	30,558	35,342	-14%		
Anti Social Behaviour	695 176	208	252	2,652	5,221	-49%		

5. Crime and Detections - Total Recorded Crime – Shropshire

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Upper Limit Value	Exceeds Upper Limit
Lower Limit Value	Exceeds Lower Limit

13

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1643 1247	1,590	1,672	19,210	17,342	11%		
Violence With Injury	217 164	185	187	2,305	2,283	1%		
Violence Without Injury	528 378	498	530	5,538	5,439	2%		
Rape	32 13	28	18	280	269	4%		
Other Sexual Offences	64 30	50	59	530	562	-6%		
Personal Robbery	12 2	10	8	92	84	10%		
Business Robbery	5 0	1	3	10	12	-17%		
Residential Burglary	43 18	48	61	748	671	11%		
Business & Community Burglary	75 36	35	27	387	368	5%		
Vehicle Offences	97 28	52	78	806	748	8%		
Theft from Person	11 1	12	8	105	75	40%		
Bicycle Theft	19 0	8	3	138	110	25%		
Shoplifting	133 50	136	132	1,559	1,098	42%		
All Other Theft Offences	163 90	163	141	1,862	1,518	23%		
Criminal Damage & Arson	202 114	139	187	1,929	1,895	2%		

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	56 15	39	30	394	426	-8%		
Possession of Weapons	16 7	12	13	206	141	46%		
Public Order Offences	154 70	145	157	1,918	1,347	42%		
Misc. Crimes Against Society	38 11	29	30	403	296	36%		

Domestic Abuse (Crimes & Crimed Incs.)	542 380	465	424	5,476	5,529	-1%		
Hate Crime (Crimes & Crimed Incs.)	58 24	35	42	464	492	-6%		
Vulnerable Adults (Crimes & Crimed Incs.)	318 196	206	248	2,638	3,088	-15%		
Child At Risk (Crimes & Crimed Incs.)	530 324	500	459	5,415	5,120	6%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	17 5	20	15	167	131	27%		
Serious Violence	214 163	183	186	2,281	2,262	1%		

Incidents	5263 3935	4,233	4,474	51,379	55,189	-7%		
Anti Social Behaviour	976 233	339	384	4,517	7,252	-38%		

The upper and lower control limits are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded in 21/22. It is possible for the previous month to be coloured differently from the month in 2022/23 even if volumes are similar. This is due to the upper and lower control limits changing annually based on volumes in the previous year. It should be noted that pandemic restrictions were still in place during May 2021, which will have affected volumes of certain crime types.

Key Points

- Data is up to 30 March 2023 due to data load issues.
- Volumes of **Residential Burglary, Theft from Person, Shoplifting, All Other Theft Offences** and **Child Sexual Exploitation (Crimes and Crimed Incs)** have exceeded the upper control limit.

5. Crime and Detections - Total Recorded Crime – Telford & Wrekin

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1524 1206	1,409	1,527	17,441	16,378	6%		
Violence With Injury	216 136	165	202	2,190	2,108	4%		
Violence Without Injury	496 394	434	501	5,616	5,344	5%		
Rape	38 12	26	35	307	299	3%		
Other Sexual Offences	44 24	34	41	467	407	15%		
Personal Robbery	17 2	7	8	134	111	21%		
Business Robbery	4 0	7	0	17	15	13%		
Residential Burglary*	20 4	24	43	389	505	-23%		
Business & Community Burglary*	58 26	28	11	239	147	63%		
Vehicle Offences	109 39	69	64	785	887	-11%		
Theft from Person	11 1	5	6	90	71	27%		
Bicycle Theft	19 0	11	9	156	97	61%		
Shoplifting	171 68	126	151	1,399	1,439	-3%		
All Other Theft Offences	106 74	117	88	1,380	1,082	28%		
Criminal Damage & Arson	148 107	121	121	1,485	1,528	-3%		

The upper and lower control limits are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded in 21/22. It is possible for the previous month to be coloured differently from the month in 2022/23 even if volumes are similar. This is due to the upper and lower control limits changing annually based on volumes in the previous year. It should be noted that pandemic restrictions were still in place during May 2021, which will have affected volumes of certain crime types.

Key Points

- Data is up to 30 March 2023 due to data load issues.
- Business Robbery, Residential Burglary, All Other Theft Offences and Possession of Weapons** have exceeded the upper limit in December.

Upper Limit Value	Exceeds Upper Limit
Lower Limit Value	Exceeds Lower Limit

		Mar 2023	Mar 2022	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	46 10	39	31	378	339	12%		
Possession of Weapons	21 12	24	16	220	197	12%		
Public Order Offences	174 77	138	169	1,824	1,502	21%		
Misc. Crimes Against Society	38 12	34	31	365	300	22%		

Domestic Abuse (Crimes & Crimed Incs.)	531 449	449	490	5,603	5,884	-5%		
Hate Crime (Crimes & Crimed Incs.)	63 25	32	61	483	525	-8%		
Vulnerable Adults (Crimes & Crimed Incs.)	303 188	185	204	2,761	2,943	-6%		
Child At Risk (Crimes & Crimed Incs.)	534 301	444	550	5,641	5,008	13%		
Child Sexual Exploitation (Crimes & Crimed Incs.)	21 0	10	6	139	120	16%		
Serious Violence	213 132	163	202	2,162	2,069	4%		

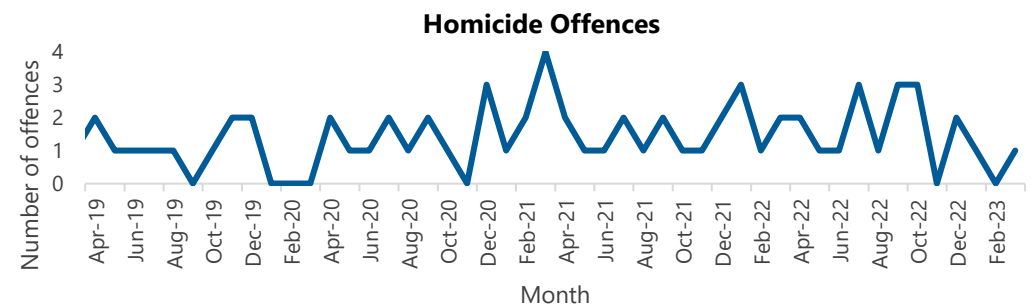
Incidents	4434 3041	3,394	3,590	41,699	44,845	-7%		
Anti Social Behaviour	853 156	286	317	3,738	6,051	-38%		

5 . Crime and Detection – National Policing Measures

Key priorities of the Beating Crime Plan: murder, serious violence, domestic abuse, neighbourhood crime and drug supply/county lines.
Not numerical targets but key indicators to show improvement against; expectation of significant improvements within three years.

*Data up to 30 March 2023 due to data load issues.

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Measure	Source	Change	Comment
Reduce murder and homicide*	Police Recorded Crime	↓	<ul style="list-style-type: none">Q4 2022 -23 had the lowest number of homicides (2) compared to the other quarters within the year.More homicides have occurred in 2022/2023, than 2021/2022; 21 this year compared with 19 last year. 33% (7) of all homicides in 2022/2023 are domestic abuse related.Nationally West Mercia remains in the upper quartile however, it is likely that this is in part due to recording practices and this data does not include Q4.
Reduce serious violence	Hospital admissions for assault with a sharp object: National Health Service (NHS) Digital Offences involving the discharge of a firearm: Police Recorded Crime	↔	<ul style="list-style-type: none">Hospital admissions for assault with a sharp object are fewer than eight each month.To protect patient confidentiality, an asterisk is used where the number of offences sits between one and seven for all sub-national breakdowns.Data has not been released yet for December 2022, January 2023, February 2023 and March 2023.The number of offences involving the discharge of a firearm has remained the same through all four quarters of 2022/2023, with three offences each. This data only includes Section 1 and 2 firearm (no air weapons/stun guns/noxious sprays/other imitation firearms) discharges where ballistic items have been recovered, and may also include suicides.
Disrupt drug supply and county lines	Police Recorded Crime and Public Health England	↔	<ul style="list-style-type: none">There was one drug related homicide recorded in Q4 2022/2023, this was the same as Q3 2022/2023.
Reduce neighbourhood crime*	Police Recorded Crime	↓	<ul style="list-style-type: none">Business and community burglaries have decreased in Q4 compared with Q3. Residential burglaries usually follow the pattern of fewer offences occurring during the summer months (Q2), and the highest number of burglaries in the winter months, as anticipated in demand assessments. However, Q4 has seen the lowest volume for the year.Robberies have increased in Q4 compared with Q3. Robberies follow a different trend to burglaries with more offences occurring in Q2 during the summer months. There have been more robberies in total in 2022-2023 compared with 2021-2022, increasing by 26%.Vehicle thefts decreased in Q4, by 12% compared with Q3. There have been more vehicle thefts in total in 2022-2023 compared with 2021-2022, increasing by 8%.Theft from a person decreased in Q4, compared with all other quarters in 2022-2023. Offences are higher this year than in 2021/2022.
Improve satisfaction among victims, with a particular focus on victims of domestic abuse	Crime Survey for England and Wales	↓	<ul style="list-style-type: none">Q4 showed an average of 65% of satisfied victims of domestic abuse. This is the second lowest average for DA satisfaction compared with Q4 (62.7%), Q2 (70.6%) and Q1 (71.5%).For all crime victim satisfaction for the whole experience, Q4 recorded as the second highest average compared with Q3, Q2 and Q1. 62.5% was the average satisfied for Q4 whereas Q3 was 60.9%, Q2 was 62.4% and Q1 was 63.4%. The number of respondents was lowest for Q3, and highest for Q4.
Tackle cyber crime	Department for Digital, Cultural, Media and Sports	↓	<ul style="list-style-type: none">The data from the Department for Digital, Culture, Media and Sport is not available. Further police held proxy measures are being developed.

6. Domestic Abuse

Volume of DA Crimes / Crimed Incidents

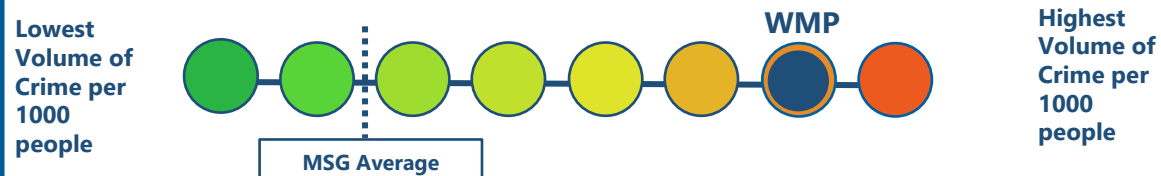
Key Points

- Domestic Abuse** Crimes and Crimed Incidents volumes have **increased** by **13% (246)** from the previous month.
- 33% (7)** of all **homicides in 2022/23** relate to **Domestic Abuse**, as at the end of March 2023.
- Increases in Domestic Abuse Investigations** across West Mercia of **18% (104)** suggest **probable increased recording procedures** and **response to incidents**.

What does this mean?

- All LPAs** recorded an **increase** in crimes and crimed incidents from the previous month.
- Shropshire** saw the largest **increase** of **22% (84)** last month, driven by increases in **Domestic Abuse Investigations, 31% (40), Stalking 28% (9)** and **Rape of a Female over 16 200% (8)** on the previous month.
- Telford & Wrekin** also saw an **increase** of **21% (75)** last month, driven by increases in **Assault Without Injury 45% (23), Stalking 95% (18)** and **Harassment 150% (9)** from the previous month.
- 19% (403)** of crimes relate to **Stalking and Harassment**, an **increase of 11% (41)** from the previous month. Increases were recorded in all LPAs except Herefordshire and North Worcestershire.

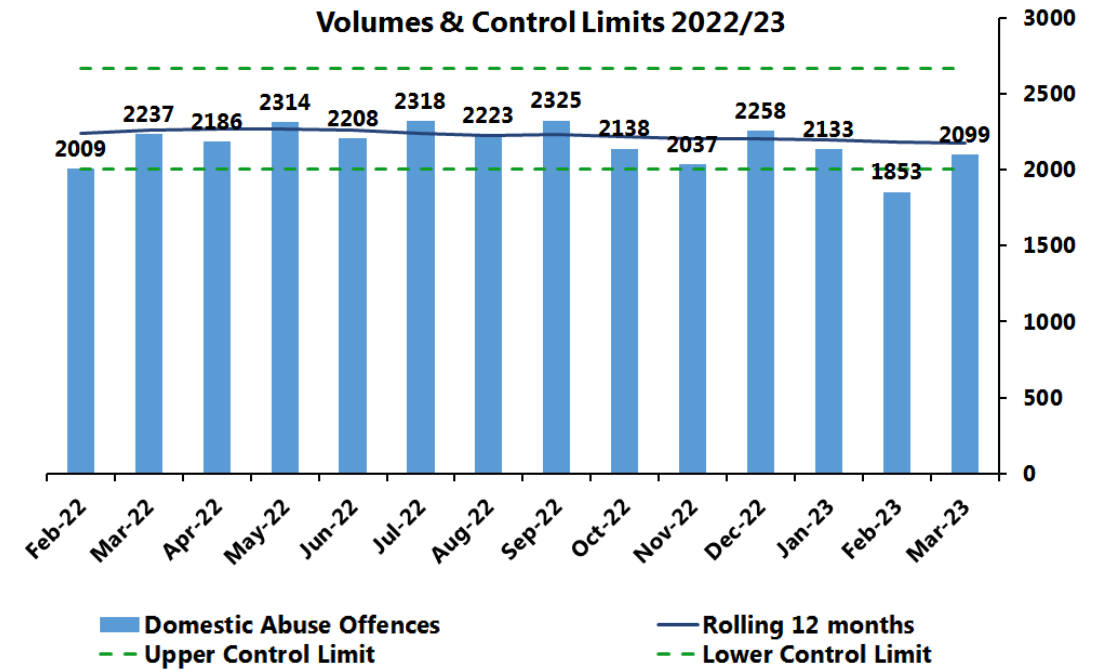
Most Similar Group Comparison – Most Recent Data to Feb 2023



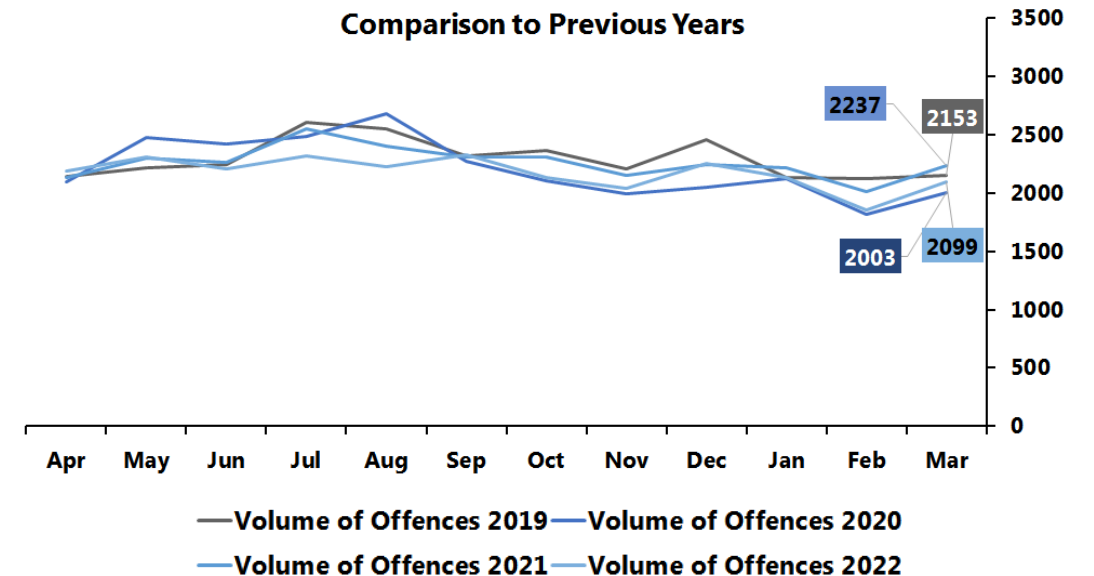
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Domestic Abuse Crimes & Crimed Incidents - Volumes & Control Limits 2022/23



Domestic Abuse Crimes and Crimed Incidents - Comparison to Previous Years



9. Service Users - Satisfaction

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All Charts: % Completely or Very Satisfied

Rolling data (burglary and violent = 6 months rolling; hate crime = 12 months rolling; DA = building up to 12 months rolling).

 **Targets:**

Burglary – 80%

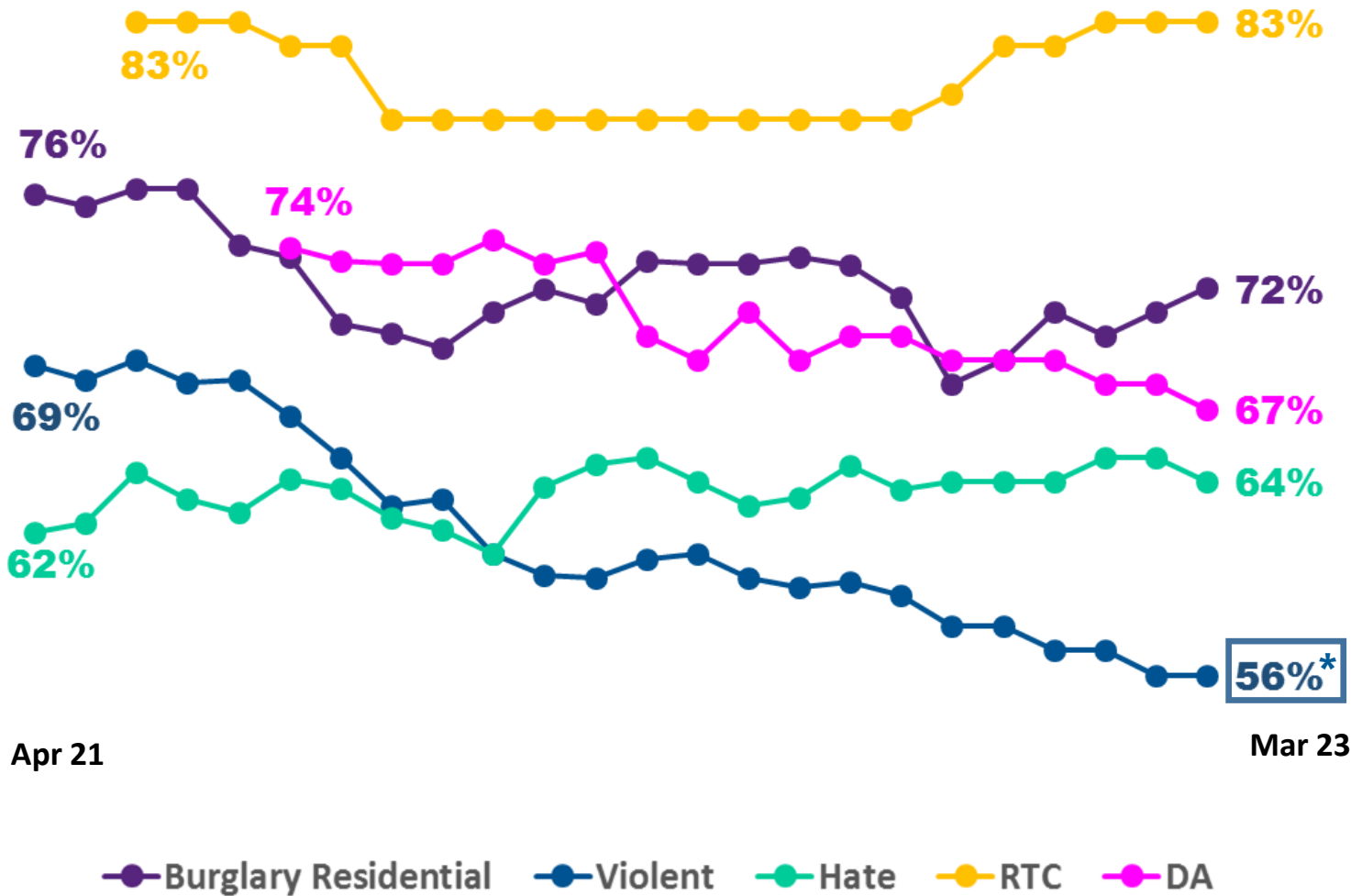
Violent – 70%

Victims Completely / very Satisfied (rolling 6 months)

Hate – 70%

DA – 80%

West Mercia



* Change over reporting period shown is statistically significant

9. Service Users - Satisfaction

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All Charts: % Completely or Very Satisfied

Rolling data (burglary and violent = 6 months rolling; hate crime = 12 months rolling; DA = building up to 12 months rolling).



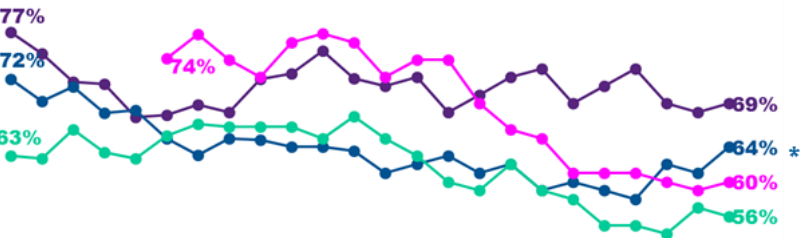
Targets:

Burglary – 80%
Violent – 70%

Victims Completely / very Satisfied (rolling 6 months)

Hate – 70%
DA – 80%

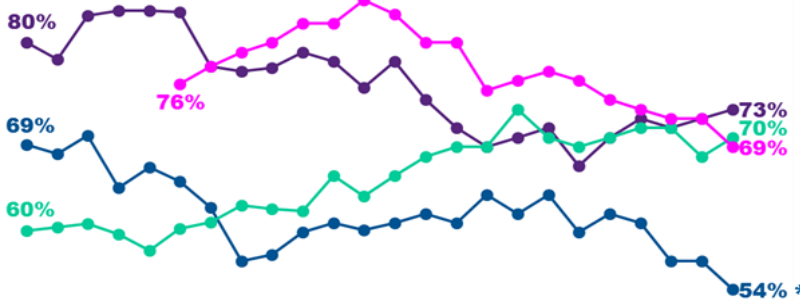
South Worcestershire



Apr 21

Mar 23

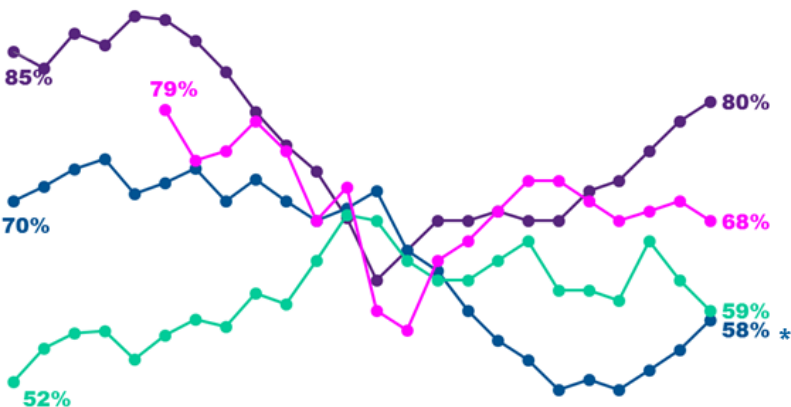
North Worcestershire



Apr 21

Mar 23

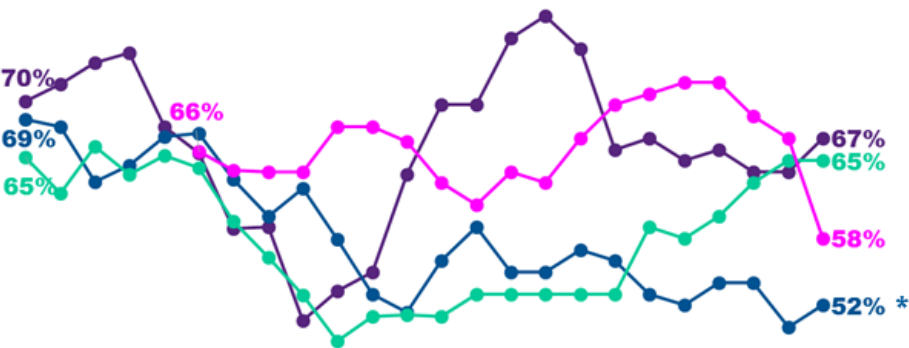
Herefordshire



Apr 21

Mar 23

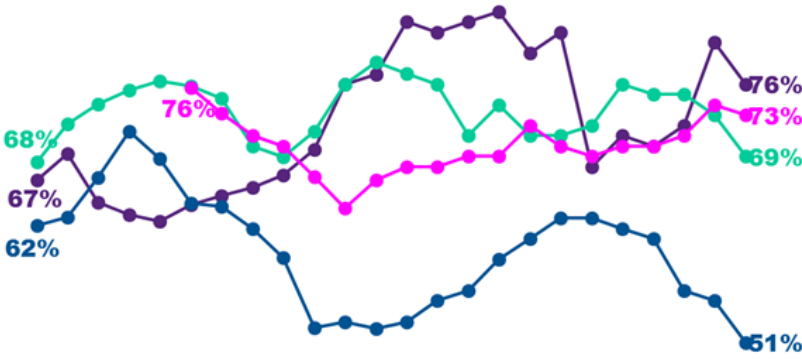
Shropshire



Apr 21

Mar 23

Telford & Wrekin



Apr 21

Mar 23

● Burglary Residential ● DA ● Violent ● Hate

* Change over reporting period shown is statistically significant

