



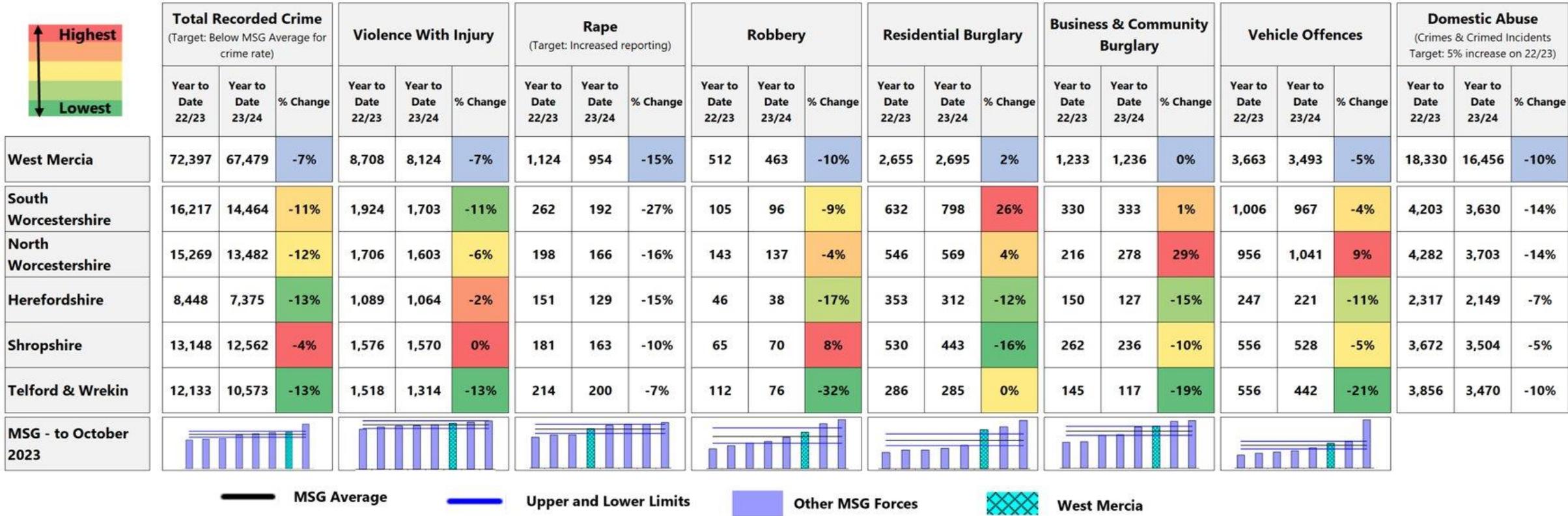
West Mercia Police Quarterly Performance Monitoring Report October – December 2023

| | |
|---------------------|---|
| GSC Level | Official |
| Date of publication | January 2024 |
| Product Reference | SPI/2024/025 |
| Version | Final |
| Purpose | Overview of Force Performance |
| Author | Performance Team, Strategy, Planning and Insight |
| Owner | T/DCC R. Cooper |

Handling Instructions:

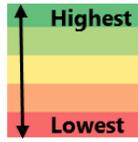
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- Year To Date runs to last day of the previous month.
 - Forces are ordered lowest to highest crimes per 1000 population - left to right.
 - It is likely that the decrease in Rape volumes are due to changes to the recording of Course of Conduct Offences.
- * RAG ratings are not provided for recorded Rape offences.

Year To Date (1 Apr - 31 Dec 2023) - Action Taken % (Based On Disposal Date)



| | Total Recorded Crime Target - 11% | Violence With Injury Target - 13% | Rape Target - 10% | Robbery Target - 12% | Residential Burglary* Target - 8% | Business & Community Burglary* Target - 10% | Vehicle Offences Target - 5% | Domestic Abuse Target - 13% | | | | | | | | |
|--|--------------------------------------|--------------------------------------|----------------------|-------------------------|--------------------------------------|---|---------------------------------|--------------------------------|-------|-----|-------|-----|------|-----|-------|-------|
| | % | Volume | % | Volume | % | Volume | % | Volume | | | | | | | | |
| West Mercia | 11.4% | 7,332 | 12.7% | 992 | 8.7% | 75 | 9.7% | 43 | 6.0% | 155 | 8.8% | 105 | 3.2% | 109 | 9.7% | 1,106 |
| % Last 12 Months | | | | | | | | | | | | | | | | |
| South Worcestershire | 10.5% | 1,731 | 12.4% | 237 | 10.6% | 23 | 9.1% | 9 | 4.9% | 41 | 6.8% | 25 | 2.7% | 28 | 9.3% | 243 |
| % Last 12 Months | | | | | | | | | | | | | | | | |
| North Worcestershire | 10.9% | 1,620 | 11.8% | 208 | 7.1% | 11 | 5.5% | 8 | 6.6% | 40 | 7.6% | 22 | 3.7% | 41 | 8.9% | 232 |
| % Last 12 Months | | | | | | | | | | | | | | | | |
| Herefordshire | 14.0% | 1,120 | 17.1% | 184 | 9.3% | 13 | 13.3% | 4 | 5.3% | 19 | 9.4% | 14 | 2.6% | 6 | 13.3% | 187 |
| % Last 12 Months | | | | | | | | | | | | | | | | |
| Shropshire | 9.4% | 1,284 | 8.7% | 146 | 8.6% | 14 | 14.8% | 12 | 5.3% | 26 | 12.2% | 31 | 2.3% | 13 | 7.3% | 186 |
| % Last 12 Months | | | | | | | | | | | | | | | | |
| Telford & Wrekin | 13.6% | 1,577 | 15.3% | 217 | 7.4% | 14 | 11.2% | 10 | 10.2% | 29 | 9.6% | 13 | 4.4% | 21 | 11.2% | 258 |
| % Last 12 Months | | | | | | | | | | | | | | | | |
| iQuanta MSG - Oct 2023 (6 mths) Action Taken | | | | | | | | | | | | | | | | |

MSG Average Upper and Lower Limits Other MSG Forces West Mercia

MSG data - Dwelling only

MSG Analysis Methodology

- * National methodology used. This incorporates burglary of a shed or other outbuilding not connected to the main property into Residential Burglary instead of Business & Community Burglary in line with national reporting practises.
- MSG analysis for Action Taken is currently under development therefore OC1&1A is shown above. Forces are ordered best to worse - left to right.
- Outcome rates have been calculated using LPA Geography **not** OIC Command.
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.

iQuanta – A ratio is calculated by taking the outcome volumes divided by crimes recorded in the given time period.
ForceSight – This uses an outcomes average and doesn't take into account crime volumes.

1. Delivering a high quality, consistent service to the public

1.2 Creating public confidence

Confidence (Strongly Agree or Tend to Agree)

↑↓ = change since end Qtr. 1

Discrete Quarter (Q2)



(Previous Quarter (Q1): 81%)

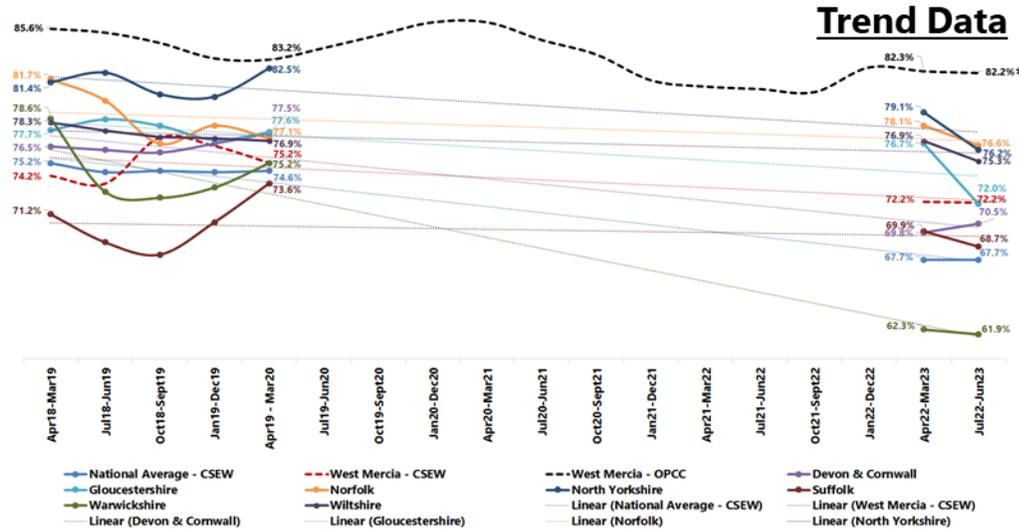
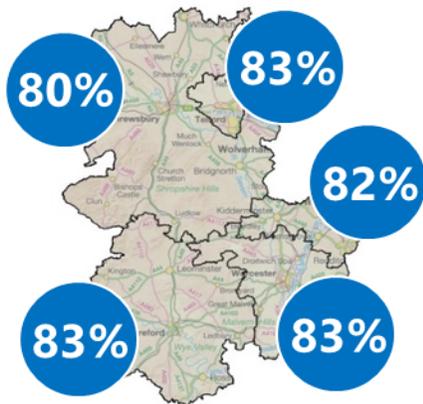
Rolling 12 months (Sept 23)



(Previous period: 82%)

*Change is statistically significant

West Mercia data presented uses SMSR Perception Survey (rolling 12-months unless otherwise stated)



Public Confidence Headlines

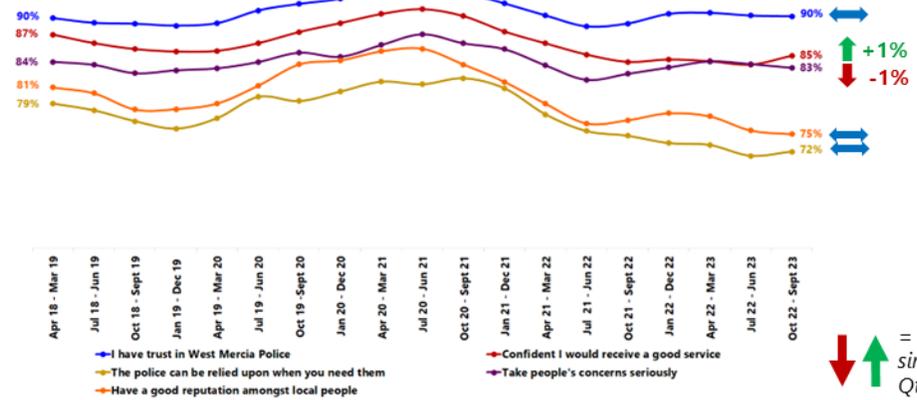
- As at end September 23, with a figure of **82%**, the force remains **significantly below the aspirational figure of 88%**.
- From the period ending March 2021, there is a **statistically significant decline in public confidence** – decreasing from 86%. There has been no change in the confidence figure this quarter compared to last (both when considering the rolling and discrete figures).

Public Confidence: LPA

- Compared to the previous quarter, there has been very little change in public confidence by LPA.
- However, **since the period ending March 2021, North Worcestershire and Shropshire have all seen statistically significant falls in public confidence** (falling from 87% and 86% respectively).

Public Confidence: Drivers

- **Three out of five drivers have remained the same** this quarter. Feeling **confident you would receive a good service** has gone **up 1%** and **taking people's concerns seriously** has gone **down by 1%**.
- From the **period ending June 2021**, there has been a **statistically significant decline in all drivers**. 'West Mercia having a good reputation amongst local people' has decreased most markedly – a fall of 11%, to 75%.



↑↓ = change since end Qtr. 1

2. Public Contact and Call Handling - Emergency Response Times by Grade

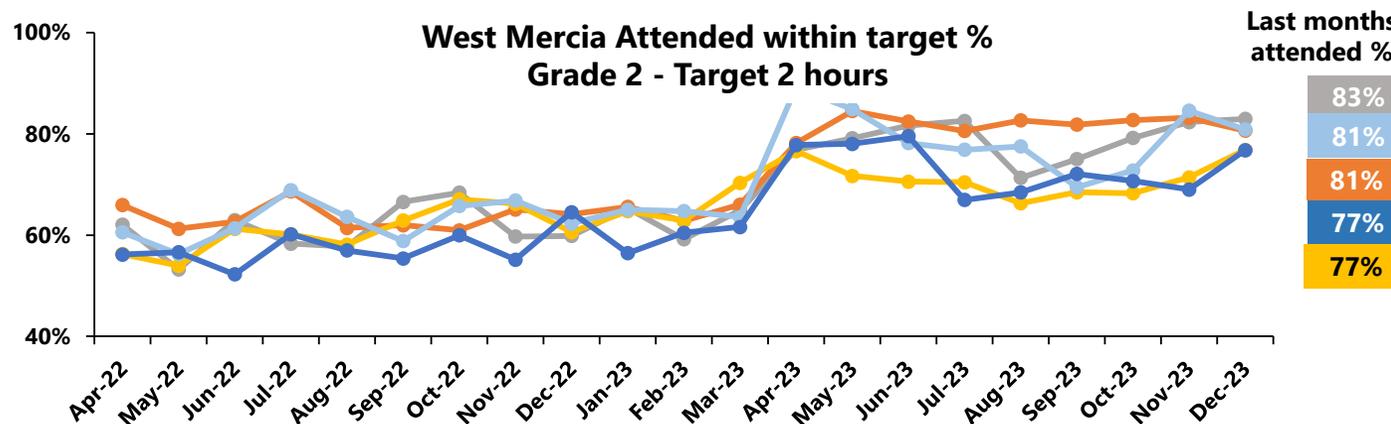
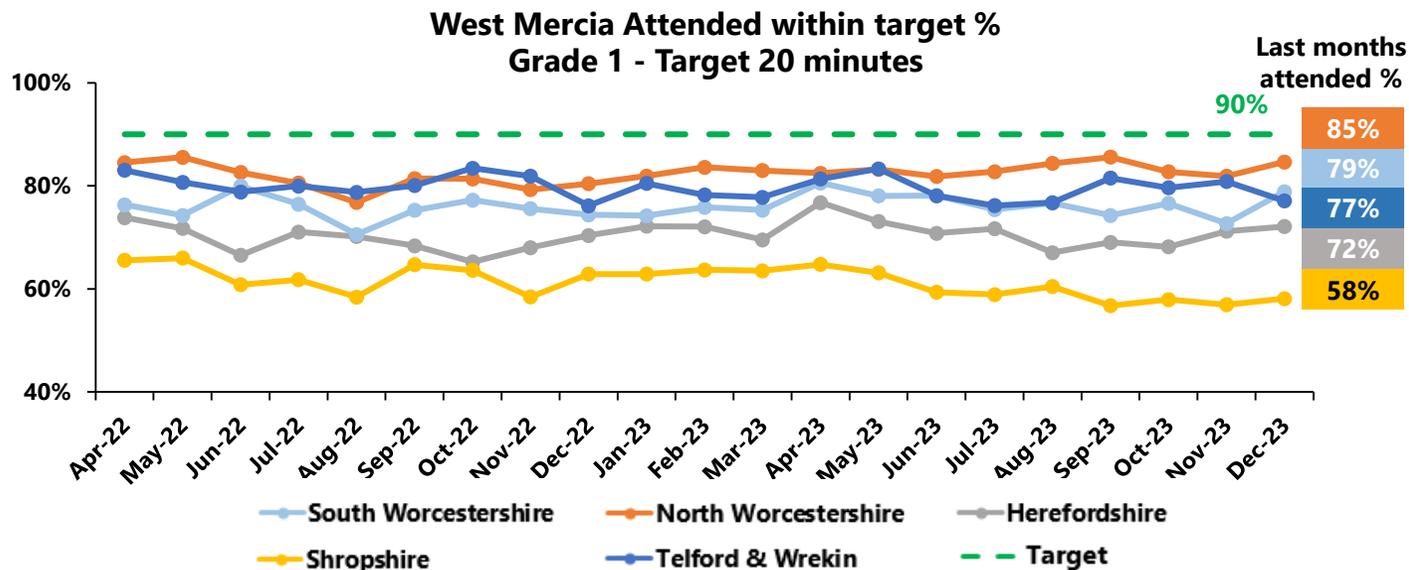
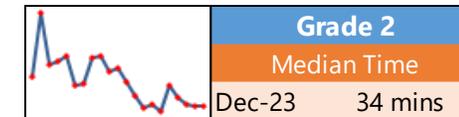
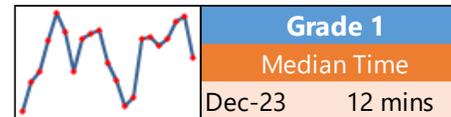
Due to SAAB being unable to back record convert data, analysis and insight is only available from March 2022 onwards. 'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected.

Key Points

- **75%** of **Grade 1** incidents were attended within 20 minutes. This is **15 percentage points** below the **target**. This is an **increase of 2 percentage points** compared to the same month last year.
- **80%** of **Grade 2** incidents were attended within 2 hours. This is an **increase of 18 percentage points** compared to the same month last year.

What does this mean?

- **Grade 2 'Dispatch time'** has remained consistent following the large decrease with the **grading changes** made on **03 April 2023** and has **recorded the fourth lowest median time** since recording began in **March 2022**.
- **'Officer Time'** has remained similar compared to the **previous month** and makes up the **highest proportion** of **Grade 2 incident response time** since the **grading changes** made on **03 April 2023**.
- It is **almost certain** that the **decrease in Grade 2 incidents high 'dispatch time'** is **driven** by the **training and grading changes** made on **03 April 2023**. This is an **improvement**.





2. Public Contact and Call Handling

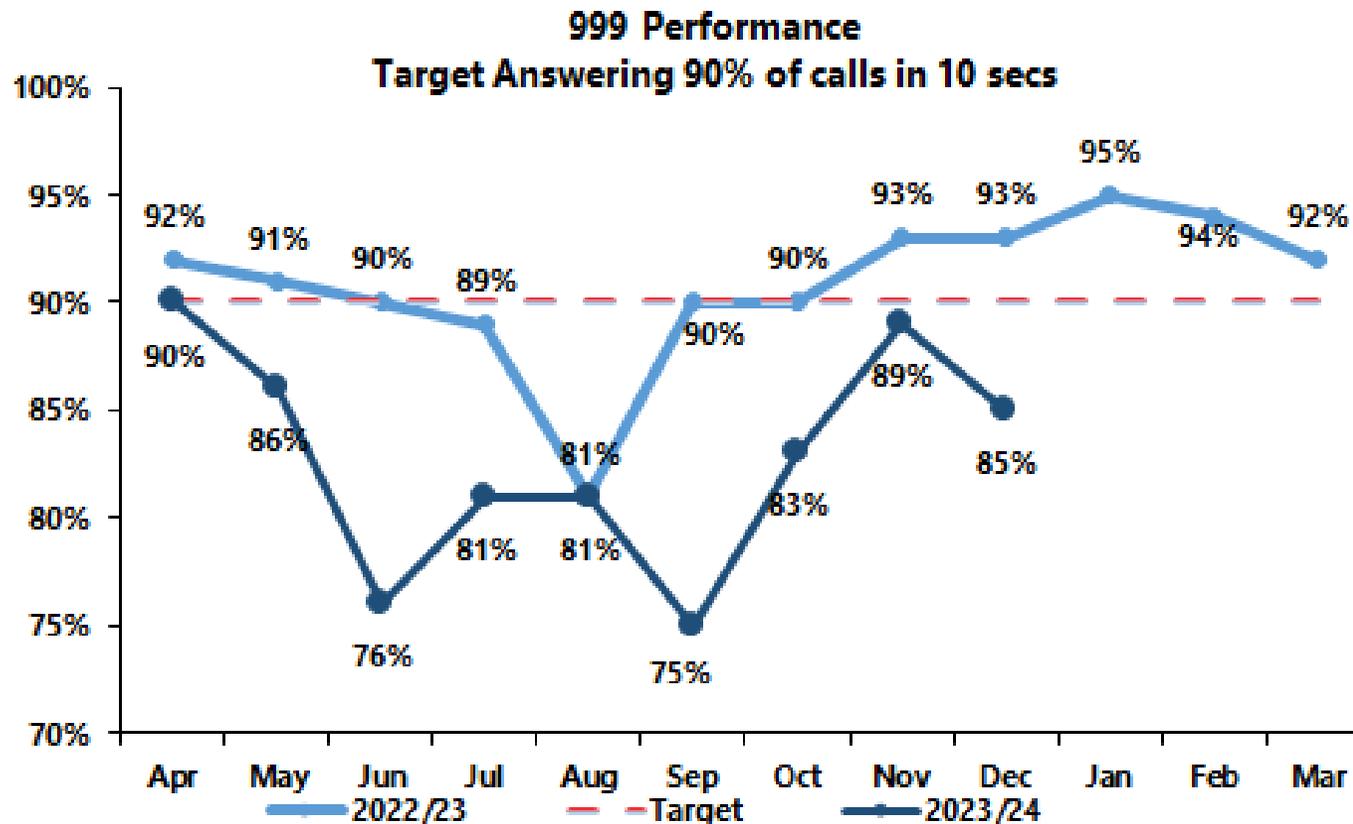
999 Performance – Internal Data

Key points

- Last month there was a **10% (1477) increase** in **999 call demand** compared to the previous month with 15,937 calls recorded; following three consecutive months of decrease.
- **85%** of 999 calls **answered within 10 seconds** – **decreasing by 4 percentage points** from the previous month. However, target was exceeded on 8 days.

What does this mean?

- The **increase in 999 demand**, due to Christmas uplift and storms, and issues with SAFE have very likely **driven the decrease in performance**.
- Inhibitors to improvement include:
 - 09 December – Ambulance Service using 999 due to fault on their telephony.
 - 19 December – Storm Pia and a full SAFE outage leading to use paper incident logs
 - 20 - 21 December - ongoing Safe Issues with system freezing and calls not presenting and being unable to set reserves.
 - 23 December – multiple repeat callers and low resources
 - 28 December – Storm Gerrit.
 - Increased sickness through December. Preferred Staffing Levels were continually reviewed and contingencies put in place.
- **9 calls** were passed onto **buddy forces** in November – a decrease of 3 from the previous month. Note that Buddy call data has a one month lag.



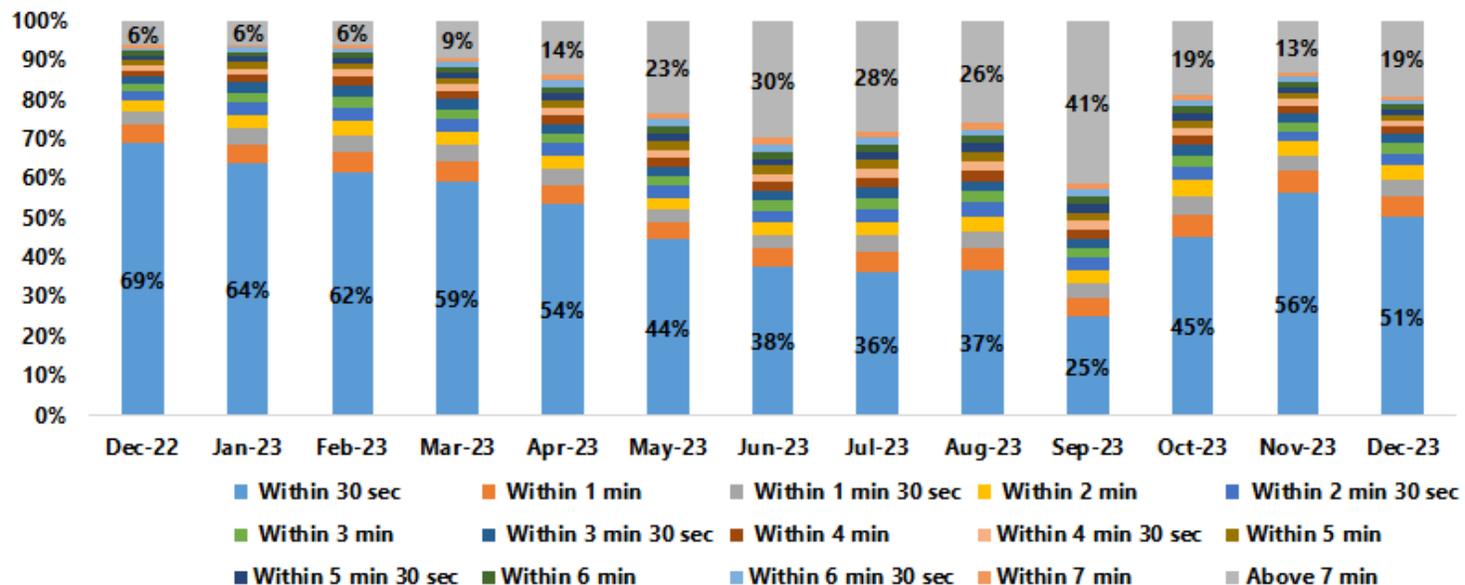
2. Public Contact and Call Handling
101 Answered by Interval

Data relates to answered calls

Key points

- Last month the OCC saw **16,257 101 calls**; of which **68% (10,999)** were **answered**.
- **Demand decreased** by 5% (928) to the **lowest volumes** recorded in **the year to date**; the fourth consecutive month of decrease.
- **51%** of answered **101 calls** were answered in **30 seconds or less**; a **decrease of 5 percentage points** compared to the previous month.
- **19%** of **101 calls** took **over 7 minutes to answer**; an **increase of 6 percentage points** compared to the previous month.
- **Average 101 talk time decreased by 26 seconds** on the previous month to **05:01** despite the decrease in performance.
- The **increase in 999 demand** and **low resource levels** has **likely driven the decrease in performance** despite calls being triaged through Project Switch.

101 Answered by Interval (Seconds)



December 2023 Breakdown

| | | | |
|-----------------------------|-----|-----------------------------|-----|
| Within 30 seconds | 51% | Within 4 minutes 30 seconds | 75% |
| Within 1 minutes | 56% | Within 5 minutes | 76% |
| Within 1 minutes 30 seconds | 60% | Within 5 minutes 30 seconds | 77% |
| Within 2 minutes | 63% | Within 6 minutes | 79% |
| Within 2 minutes 30 seconds | 66% | Within 6 minutes 30 seconds | 80% |
| Within 3 minutes | 69% | Within 7 minutes | 81% |
| Within 3 minutes 30 seconds | 71% | Above 7 minutes | 19% |
| Within 4 minutes | 73% | | |

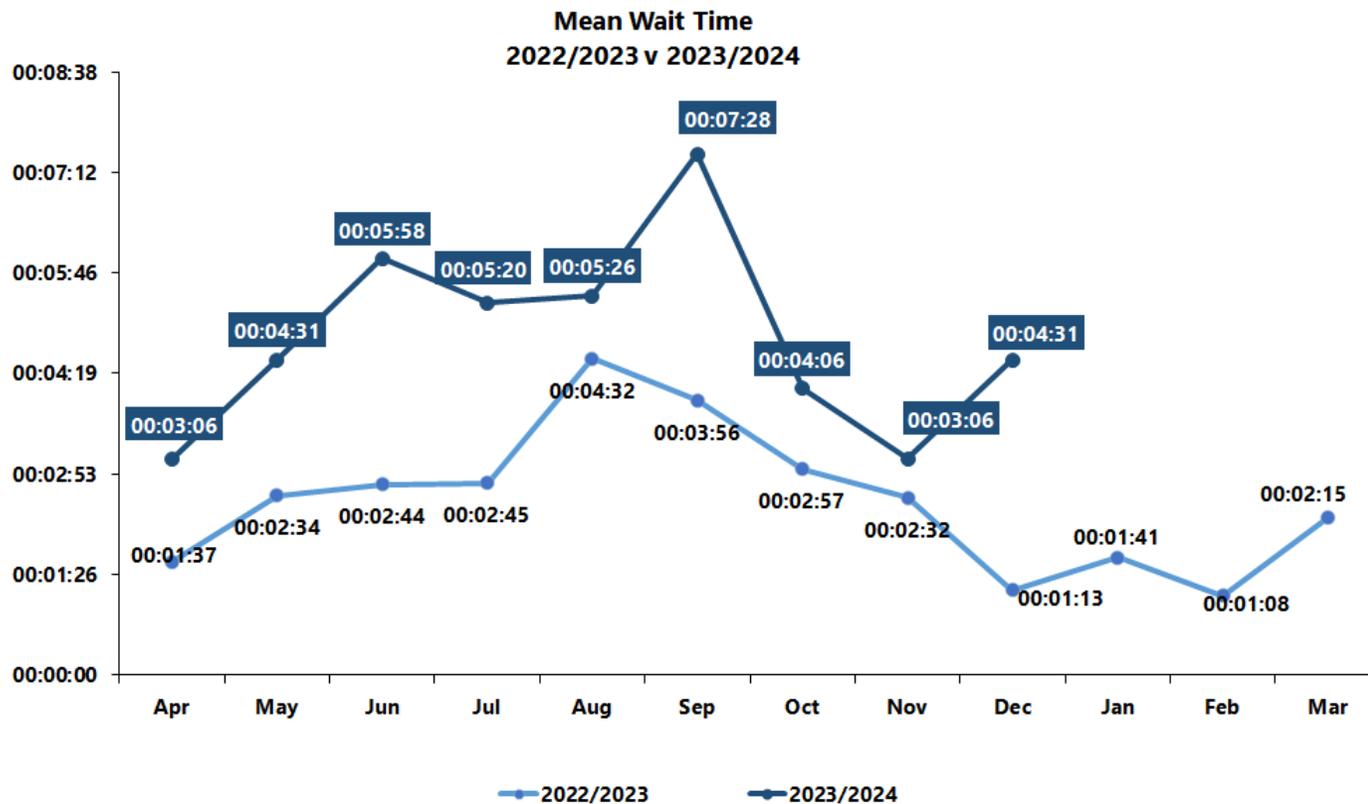
2. Public Contact and Call Handling 101 Median Wait Time

Key points

- Last month's **mean wait time** was **4 minutes 31 seconds**, an **increase of 1 minute 25 seconds** from the previous month.

What does this mean?

- This **increase** is **very likely driven** by the **increase in 999 demand** and **systems issues**.
- Year to date mean wait time** remains **above** those reported in the **previous year**.
- There is an **increase of 3 minutes 18 seconds** from the **same month last year** which itself saw a substantial decrease from the previous month.



Data relates to answered and abandoned calls

3. Road Safety – Killed and Seriously Injured

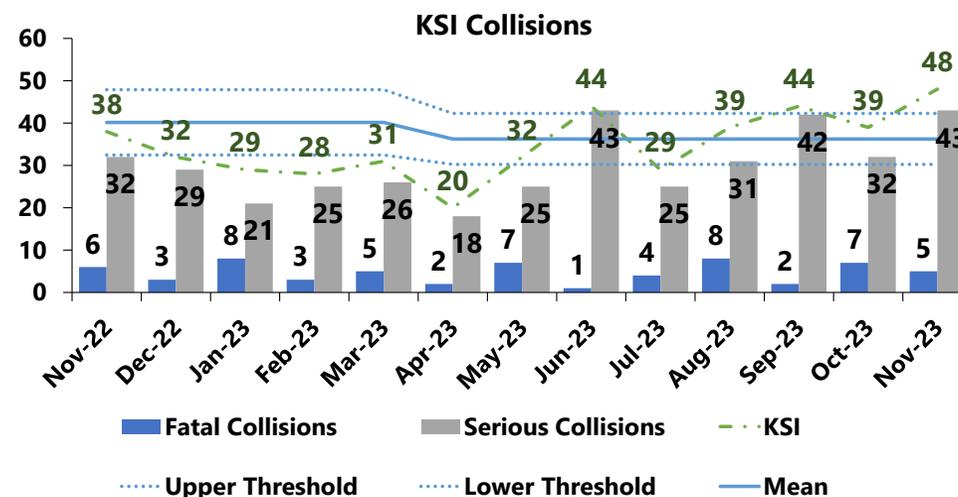
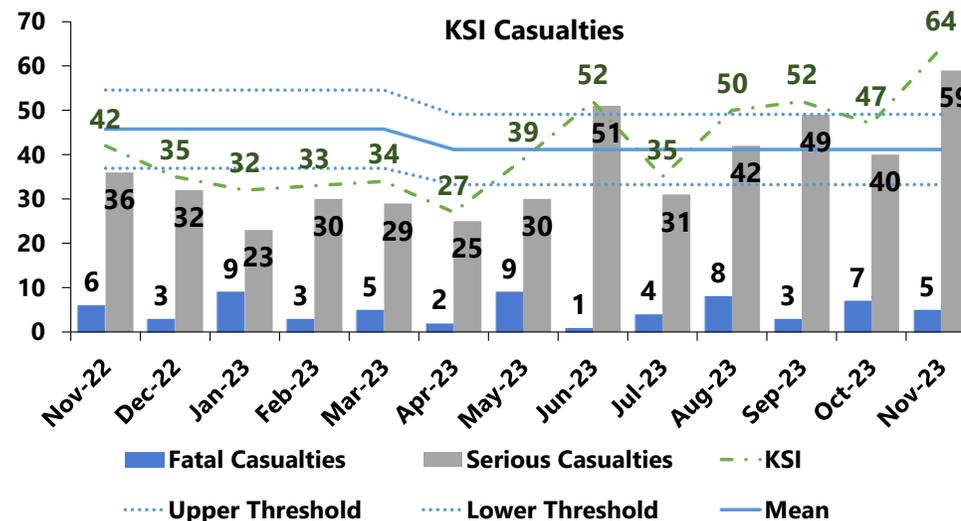
KSI reporting a month behind going forward due to delay between collisions and data being available.

Key Points

- Both KSI Casualties and Collisions have substantially exceeded the upper threshold in November 2023.
- YTD 2023/24 Fatal Casualties have increased by 30% (9) compared to YTD 2022/23.
- YTD 2023/24 Fatal Collisions have increased by 20% (6) compared to YTD 2022/23.
- YTD 2023/24 Serious Casualties have decreased by 1% (3) compared to YTD 2022/23.
- YTD 2023/24 Serious Collisions have decreased by 9% (26) compared to YTD 2022/23.
- YTD 2023/24 36% (14) of fatalities are motorcyclists.
- YTD 2023/24 Pedestrian Fatal Casualties have increased by 33% (1) compared to YTD 2022/23.
- YTD 2023/24 Pedestrian Serious Casualties have increased by 21% (11) compared to YTD 2022/23.

What does this mean?

- 22% (29) of collisions involved a motorcyclist, of which 10 occurred in Shropshire, 6 in South Worcestershire, 6 in North Worcestershire, 5 in Hereford and 2 in Telford & Wrekin in September, October and November 2023.
 - There were no repeat locations.
 - 85% (28) of casualties were male.
- The Department for Transport's latest report in March 2023 on road usage shows that, generally, national road usage is in line with pre Covid-19 levels.
- Therefore, it is probable that the increase in fuel costs are continuing to not impact on road usage.



| 500CC Motorcycle Casualties | YTM 2022/23 | YTM 2023/24 | % Change | % of all Motorcycle Casualties YTM 2022/23 | % of all Motorcycle Casualties YTM 2023/24 |
|-----------------------------|-------------|-------------|----------|--|--|
| Fatal Casualties | 11 | 9 | -18% | 85% | 64% |
| Serious Casualties | 52 | 37 | -29% | 61% | 55% |

| 500CC Motorcycle Collisions | YTM 2022/23 | YTM 2023/24 | % Change | % of all Motorcycle Collisions | % of all Motorcycle Casualties YTM 2023/24 |
|-----------------------------|-------------|-------------|----------|--------------------------------|--|
| Fatal Collisions | 11 | 10 | -9% | 85% | 71% |
| Serious Collisions | 50 | 34 | -32% | 61% | 55% |

5. Crime and Detections

Total recorded crime – West Mercia

| | Dec-23 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Prev 12 Months | Year To Date 23/24 | Year To Date 22/23 | YTD* % Change 23/24 Vs 22/23 | |
|--|--------------|------------------|-------------------------------------|--|----------------|--------------------|--------------------|------------------------------|------|
| Total Recorded Crime | 8745 7112 | 6,618 | 7,505 | -12% | Yes | | 67,479 | 72,397 | -7% |
| Violence With Injury | 1070 822 | 870 | 896 | -3% | No | | 8,124 | 8,708 | -7% |
| Violence Without Injury | 2685 1937 | 1,917 | 2,032 | -6% | No | | 18,041 | 21,188 | -15% |
| Rape | 158 92 | 104 | 110 | -6% | No | | 954 | 1,124 | -15% |
| Other Sexual Offences | 272 167 | 178 | 200 | -11% | No | | 1,766 | 1,970 | -10% |
| Personal Robbery | 74 29 | 44 | 49 | -11% | No | | 429 | 461 | -7% |
| Business Robbery | 12 0 | 2 | 4 | -53% | No | | 34 | 51 | -33% |
| Residential Burg | 358 215 | 288 | 291 | -1% | No | | 2,695 | 2,655 | 2% |
| Burg - Business & Community | 164 106 | 146 | 137 | 6% | No | | 1,236 | 1,233 | 0% |
| Vehicle Offences | 497 307 | 294 | 386 | -24% | Yes | | 3,493 | 3,663 | -5% |
| Theft from Person | 53 28 | 25 | 37 | -33% | No | | 339 | 379 | -11% |
| Bicycle Theft | 102 29 | 40 | 64 | -38% | No | | 600 | 627 | -4% |

| | Dec-23 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Prev 12 Months | Year To Date 23/24 | Year To Date 22/23 | YTD* % Change 23/24 Vs 22/23 | |
|-------------------------------------|----------------|------------------|-------------------------------------|--|----------------|--------------------|--------------------|------------------------------|------|
| Shoplifting | 794 492 | 632 | 828 | -24% | Yes | | 7,638 | 5,437 | 40% |
| All Other Theft Offences | 780 627 | 567 | 645 | -12% | Yes | | 5,737 | 6,503 | -12% |
| Criminal Damage & Arson | 868 629 | 578 | 696 | -17% | Yes | | 6,301 | 6,936 | -9% |
| Drug Offences | 205 138 | 175 | 184 | -5% | No | | 1,691 | 1,537 | 10% |
| Possession of Weapons | 102 71 | 87 | 89 | -2% | No | | 815 | 806 | 1% |
| Public Order | 1176 486 | 525 | 688 | -24% | Yes | | 6,080 | 7,743 | -21% |
| Misc. Crimes Against Society | 186 127 | 146 | 168 | -13% | No | | 1,506 | 1,376 | 9% |
| Serious Violence | 1051 400 | 851 | 880 | -3% | No | | 7,980 | 8,576 | -7% |
| Alcohol Related Incidents | 569 394 | 438 | 413 | 6% | No | | 3,663 | 4,441 | -18% |
| Anti Social Behaviour | 21925 18198 | 14,782 | 17,256 | -14% | No | | 150,195 | 183,486 | -18% |
| Mental Health | 2323 1257 | 1,016 | 1,471 | -31% | Yes | | 12,961 | 16,745 | -23% |
| Other | 27 0 | 6 | 9 | -35% | No | | 83 | 129 | -36% |

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%.

Yes – Test was statistically significant, and therefore it is likely to be non-random.
No – Test was not statistically significant, and therefore it is likely due to random chance.
NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- Seven areas seen a **statistically significant decrease** compared to the twelve-month average including **Shoplifting**.
- West Mercia are **7th** in their **MSG** group for **total recorded crime** and **above the MSG average** as of November 2023.

5. Crime and Detections - Total recorded crime – South Worcestershire

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Total Recorded Crime | 1,709 | 1,893 | -10% | Yes | 16,971 | 18,098 | -6% | | |
| Violence With Injury | 218 | 212 | 3% | No | 1,921 | 2,146 | -10% | | |
| Violence Without Injury | 458 | 472 | -3% | No | 4,185 | 4,882 | -14% | | |
| Rape | 22 | 25 | -11% | No | 214 | 294 | -27% | | |
| Other Sexual Offences | 37 | 46 | -19% | No | 400 | 477 | -16% | | |
| Personal Robbery | 14 | 12 | 13% | No | 100 | 100 | 0% | | |
| Business Robbery | 0 | 2 | -100% | NA | 10 | 16 | -38% | | |
| Residential Burglary | 70 | 94 | -25% | No | 868 | 721 | 20% | | |
| Business & Community Burglary | 39 | 42 | -7% | No | 372 | 372 | 0% | | |
| Vehicle Offences | 97 | 112 | -13% | No | 1,064 | 1,098 | -3% | | |
| Theft from Person | 6 | 9 | -31% | No | 74 | 116 | -36% | | |
| Bicycle Theft | 23 | 27 | -16% | No | 274 | 189 | 45% | | |
| Shoplifting | 195 | 220 | -11% | No | 2,012 | 1,436 | 40% | | |
| All Other Theft Offences | 157 | 161 | -2% | No | 1,403 | 1,627 | -14% | | |
| Criminal Damage & Arson | 160 | 181 | -12% | No | 1,631 | 1,843 | -12% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Drug Offences | 30 | 46 | -35% | Yes | 408 | 402 | 1% | | |
| Possession of Weapons | 20 | 19 | 7% | No | 158 | 190 | -17% | | |
| Public Order Offences | 127 | 172 | -26% | No | 1,504 | 1,878 | -20% | | |
| Misc. Crimes Against Society | 36 | 41 | -13% | No | 373 | 311 | 20% | | |

| | | | | | | | | |
|---|-----|-----|------|-----|-------|-------|------|--|
| Domestic Abuse (Crimes & Crimed Incs.) | 461 | 465 | -1% | No | 4,091 | 4,751 | -14% | |
| Hate Crime (Crimes & Crimed Incs.) | 31 | 45 | -32% | Yes | 397 | 480 | -17% | |
| Vulnerable Adults (Crimes & Crimed Incs.) | 185 | 208 | -11% | No | 1,824 | 2,299 | -21% | |
| Child At Risk (Crimes & Crimed Incs.) | 392 | 441 | -11% | No | 3,907 | 4,147 | -6% | |
| Child Sexual Exploitation (Crimes & Crimed Incs.) | 10 | 12 | -15% | No | 102 | 108 | -6% | |
| Serious Violence | 213 | 209 | 2% | No | 1,891 | 2,114 | -11% | |

| | | | | | | | | |
|-----------------------|-------|-------|------|-----|--------|--------|------|--|
| Incidents | 3,732 | 4,385 | -15% | Yes | 38,156 | 47,390 | -19% | |
| Anti Social Behaviour | 279 | 394 | -29% | Yes | 3,462 | 4,372 | -21% | |

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%.

Yes – Test was statistically significant, and therefore it is likely to be non-random.
No – Test was not statistically significant, and therefore it is likely due to random chance.
NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- Volumes of **Total Recorded Crime, Drug Offences, Hate Crime, Incidents** and **Anti-Social Behaviour** have had a **statistically significant decrease** compared to the twelve-month average.

5. Crime and Detections - Total recorded crime – North Worcestershire

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Total Recorded Crime | 1,515 | 1,745 | -13% | Yes | 15,566 | 16,926 | -8% | | |
| Violence With Injury | 202 | 204 | -1% | No | 1,805 | 1,906 | -5% | | |
| Violence Without Injury | 429 | 454 | -6% | No | 4,013 | 4,806 | -17% | | |
| Rape | 21 | 23 | -9% | No | 187 | 225 | -17% | | |
| Other Sexual Offences | 38 | 41 | -8% | No | 366 | 435 | -16% | | |
| Personal Robbery | 8 | 16 | -49% | No | 140 | 139 | 1% | | |
| Business Robbery | 1 | 1 | -13% | NA | 6 | 16 | -63% | | |
| Residential Burglary | 87 | 71 | 22% | Yes | 656 | 620 | 6% | | |
| Business & Community Burglary | 35 | 31 | 11% | No | 313 | 231 | 35% | | |
| Vehicle Offences | 96 | 129 | -26% | Yes | 1,137 | 1,056 | 8% | | |
| Theft from Person | 8 | 9 | -10% | No | 84 | 74 | 14% | | |
| Bicycle Theft | 2 | 8 | -75% | Yes | 69 | 97 | -29% | | |
| Shoplifting | 118 | 204 | -42% | Yes | 1,853 | 1,347 | 38% | | |
| All Other Theft Offences | 133 | 146 | -9% | No | 1,299 | 1,493 | -13% | | |
| Criminal Damage & Arson | 140 | 154 | -9% | No | 1,390 | 1,430 | -3% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Drug Offences | 40 | 40 | 1% | No | 384 | 357 | 8% | | |
| Possession of Weapons | 19 | 21 | -9% | No | 193 | 207 | -7% | | |
| Public Order Offences | 99 | 157 | -37% | Yes | 1,352 | 1,930 | -30% | | |
| Misc. Crimes Against Society | 39 | 36 | 8% | No | 319 | 308 | 4% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|---|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Domestic Abuse (Crimes & Crimed Incs.) | 487 | 472 | 3% | No | 4,190 | 4,828 | -13% | | |
| Hate Crime (Crimes & Crimed Incs.) | 28 | 35 | -20% | No | 289 | 425 | -32% | | |
| Vulnerable Adults (Crimes & Crimed Incs.) | 171 | 208 | -18% | No | 1,817 | 2,391 | -24% | | |
| Child At Risk (Crimes & Crimed Incs.) | 384 | 462 | -17% | No | 4,110 | 4,442 | -7% | | |
| Child Sexual Exploitation (Crimes & Crimed Incs.) | 9 | 9 | -4% | No | 88 | 98 | -10% | | |
| Serious Violence | 201 | 201 | 0% | No | 1,781 | 1,858 | -4% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-----------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Incidents | 3,432 | 3,952 | -13% | No | 34,248 | 41,699 | -18% | | |
| Anti Social Behaviour | 230 | 328 | -30% | Yes | 2,911 | 3,869 | -25% | | |

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%.

Yes – Test was statistically significant, and therefore it is likely to be non-random.
No – Test was not statistically significant, and therefore it is likely due to random chance.
NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- Volumes of **Residential Burglary** has seen a **statistically significant increase** on the twelve-month average while **Total Recorded Crime, Vehicle Offences, Bicycle Theft, Shoplifting, Public Order Offences** and **Anti-Social Behaviour** have had a **statistically significant decrease**.

5. Crime and Detections - Total recorded crime – Herefordshire

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Total Recorded Crime | 797 | 943 | -15% | Yes | 8,484 | 9,369 | -9% | | |
| Violence With Injury | 105 | 125 | -16% | No | 1,169 | 1,184 | -1% | | |
| Violence Without Injury | 221 | 276 | -20% | Yes | 2,430 | 2,892 | -16% | | |
| Rape | 19 | 16 | 16% | No | 148 | 167 | -11% | | |
| Other Sexual Offences | 30 | 33 | -9% | No | 288 | 313 | -8% | | |
| Personal Robbery | 4 | 4 | -9% | No | 41 | 51 | -20% | | |
| Business Robbery | 0 | 1 | -100% | NA | 1 | 3 | -67% | | |
| Residential Burglary | 59 | 39 | 51% | Yes | 371 | 419 | -11% | | |
| Business & Community Burglary | 21 | 17 | 27% | No | 148 | 168 | -12% | | |
| Vehicle Offences | 15 | 27 | -44% | No | 236 | 282 | -16% | | |
| Theft from Person | 3 | 4 | -28% | No | 39 | 42 | -7% | | |
| Bicycle Theft | 6 | 10 | -41% | No | 99 | 113 | -12% | | |
| Shoplifting | 43 | 72 | -40% | Yes | 627 | 532 | 18% | | |
| All Other Theft Offences | 85 | 93 | -9% | No | 839 | 880 | -5% | | |
| Criminal Damage & Arson | 77 | 84 | -8% | No | 768 | 813 | -6% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Drug Offences | 21 | 26 | -18% | No | 233 | 217 | 7% | | |
| Possession of Weapons | 10 | 11 | -10% | No | 103 | 80 | 29% | | |
| Public Order Offences | 66 | 84 | -22% | No | 756 | 1,022 | -26% | | |
| Misc. Crimes Against Society | 12 | 22 | -44% | Yes | 188 | 191 | -2% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|--|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Domestic Abuse (Crimes & Crimed Inc.) | 231 | 265 | -13% | Yes | 2,380 | 2,585 | -8% | | |
| Hate Crime (Crimes & Crimed Inc.) | 13 | 19 | -33% | No | 179 | 278 | -36% | | |
| Vulnerable Adults (Crimes & Crimed Inc.) | 173 | 176 | -2% | No | 1,573 | 2,015 | -22% | | |
| Child At Risk (Crimes & Crimed Inc.) | 224 | 293 | -24% | Yes | 2,591 | 2,706 | -4% | | |
| Child Sexual Exploitation (Crimes & Crimed Inc.) | 5 | 7 | -32% | No | 68 | 58 | 17% | | |
| Serious Violence | 103 | 122 | -16% | No | 1,139 | 1,172 | -3% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-----------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Incidents | 1,797 | 2,138 | -16% | No | 18,534 | 23,438 | -21% | | |
| Anti Social Behaviour | 129 | 183 | -29% | Yes | 1,614 | 2,072 | -22% | | |

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%.

Yes – Test was statistically significant, and therefore it is likely to be non-random.
No – Test was not statistically significant, and therefore it is likely due to random chance.
NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- Volumes of **Residential Burglary** have had a **statistically significant increase** on the twelve-month average while **Total Recorded Crime, Violence without Injury, Residential Burglary, Shoplifting, Misc. Crimes Against Society, Domestic Abuse, Child at Risk** and **Anti-Social Behaviour** have had a **statistically significant decrease** compared to the twelve-month average.

5. Crime and Detections - Total recorded crime – Shropshire

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Total Recorded Crime | 1,340 | 1,580 | -15% | Yes | 14,344 | 14,598 | -2% | | |
| Violence With Injury | 164 | 188 | -13% | No | 1,734 | 1,780 | -3% | | |
| Violence Without Injury | 411 | 436 | -6% | No | 3,908 | 4,220 | -7% | | |
| Rape | 22 | 22 | 2% | No | 185 | 207 | -11% | | |
| Other Sexual Offences | 37 | 44 | -15% | No | 382 | 390 | -2% | | |
| Personal Robbery | 5 | 8 | -37% | No | 67 | 64 | 5% | | |
| Business Robbery | 1 | 1 | -27% | NA | 9 | 8 | 13% | | |
| Residential Burglary | 48 | 54 | -11% | No | 491 | 590 | -17% | | |
| Business & Community Burglary | 26 | 29 | -11% | No | 262 | 297 | -12% | | |
| Vehicle Offences | 47 | 64 | -26% | No | 575 | 619 | -7% | | |
| Theft from Person | 4 | 9 | -54% | No | 76 | 76 | 0% | | |
| Bicycle Theft | 5 | 9 | -45% | No | 73 | 102 | -28% | | |
| Shoplifting | 149 | 191 | -22% | No | 1,808 | 1,073 | 68% | | |
| All Other Theft Offences | 114 | 141 | -19% | No | 1,270 | 1,439 | -12% | | |
| Criminal Damage & Arson | 99 | 154 | -36% | Yes | 1,384 | 1,471 | -6% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? |
|------------------------------|----------|------------------|-------------------------------------|--|
| Drug Offences | 43 | 35 | 21% | No |
| Possession of Weapons | 21 | 18 | 15% | No |
| Public Order Offences | 114 | 144 | -21% | No |
| Misc. Crimes Against Society | 30 | 34 | -12% | No |

| | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|------------------------------|--------------|---------------|--------------|--------------------------|--------------------|
| Drug Offences | 325 | 294 | 11% | | |
| Possession of Weapons | 179 | 165 | 8% | | |
| Public Order Offences | 1,314 | 1,508 | -13% | | |
| Misc. Crimes Against Society | 302 | 295 | 2% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? |
|--|----------|------------------|-------------------------------------|--|
| Domestic Abuse (Crimes & Crimed Inc.) | 438 | 438 | 0% | No |
| Hate Crime (Crimes & Crimed Inc.) | 31 | 29 | 6% | No |
| Vulnerable Adults (Crimes & Crimed Inc.) | 190 | 187 | 2% | No |
| Child At Risk (Crimes & Crimed Inc.) | 352 | 444 | -21% | No |
| Child Sexual Exploitation (Crimes & Crimed Inc.) | 8 | 14 | -44% | No |
| Serious Violence | 156 | 185 | -16% | No |

| | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|--|--------------|---------------|--------------|--------------------------|--------------------|
| Domestic Abuse (Crimes & Crimed Inc.) | 3,942 | 4,159 | -5% | | |
| Hate Crime (Crimes & Crimed Inc.) | 254 | 366 | -31% | | |
| Vulnerable Adults (Crimes & Crimed Inc.) | 1,646 | 2,039 | -19% | | |
| Child At Risk (Crimes & Crimed Inc.) | 3,905 | 3,992 | -2% | | |
| Child Sexual Exploitation (Crimes & Crimed Inc.) | 125 | 122 | 2% | | |
| Serious Violence | 1,706 | 1,762 | -3% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? |
|-----------------------|----------|------------------|-------------------------------------|--|
| Incidents | 3,194 | 3,742 | -15% | No |
| Anti Social Behaviour | 210 | 301 | -30% | Yes |

| | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-----------------------|--------------|---------------|--------------|--------------------------|--------------------|
| Incidents | 32,594 | 39,072 | -17% | | |
| Anti Social Behaviour | 2,629 | 3,537 | -26% | | |

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%.

Yes – Test was statistically significant, and therefore it is likely to be non-random.
No – Test was not statistically significant, and therefore it is likely due to random chance.
NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- Volumes of **Total Recorded Crime, Criminal Damage & Arson** and **Anti-Social Behaviour** have had a **statistically significant decrease** compared to the twelve-month average.

5. Crime and Detections - Total recorded crime – Telford & Wrekin

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Total Recorded Crime | 1,257 | 1,346 | -7% | No | 12,115 | 13,406 | -10% | | |
| Violence With Injury | 181 | 166 | 9% | No | 1,495 | 1,692 | -12% | | |
| Violence Without Injury | 398 | 394 | 1% | No | 3,505 | 4,388 | -20% | | |
| Rape | 20 | 25 | -19% | No | 220 | 231 | -5% | | |
| Other Sexual Offences | 36 | 37 | -2% | No | 330 | 355 | -7% | | |
| Personal Robbery | 13 | 9 | 44% | No | 81 | 107 | -24% | | |
| Business Robbery | 0 | 3 | -100% | NA | 8 | 8 | 0% | | |
| Residential Burglary | 24 | 33 | -27% | No | 309 | 305 | 1% | | |
| Business & Community Burglary | 25 | 18 | 39% | No | 142 | 165 | -14% | | |
| Vehicle Offences | 39 | 55 | -29% | No | 481 | 608 | -21% | | |
| Theft from Person | 4 | 7 | -44% | No | 66 | 71 | -7% | | |
| Bicycle Theft | 4 | 10 | -58% | No | 85 | 126 | -33% | | |
| Shoplifting | 127 | 141 | -10% | No | 1,338 | 1,049 | 28% | | |
| All Other Theft Offences | 78 | 104 | -25% | Yes | 926 | 1,064 | -13% | | |
| Criminal Damage & Arson | 102 | 124 | -17% | No | 1,128 | 1,130 | 0% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|------------------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Drug Offences | 41 | 38 | 9% | No | 341 | 267 | 28% | | |
| Possession of Weapons | 17 | 20 | -14% | No | 182 | 164 | 11% | | |
| Public Order Offences | 119 | 131 | -9% | No | 1,154 | 1,405 | -18% | | |
| Misc. Crimes Against Society | 29 | 35 | -17% | No | 324 | 271 | 20% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|--|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Domestic Abuse (Crimes & Crimed Inc.) | 449 | 432 | 4% | No | 3,919 | 4,339 | -10% | | |
| Hate Crime (Crimes & Crimed Inc.) | 36 | 32 | 11% | No | 274 | 369 | -26% | | |
| Vulnerable Adults (Crimes & Crimed Inc.) | 206 | 194 | 6% | No | 1,703 | 2,134 | -20% | | |
| Child At Risk (Crimes & Crimed Inc.) | 357 | 437 | -18% | No | 3,928 | 4,321 | -9% | | |
| Child Sexual Exploitation (Crimes & Crimed Inc.) | 4 | 10 | -58% | Yes | 87 | 112 | -22% | | |
| Serious Violence | 178 | 163 | 9% | No | 1,463 | 1,670 | -12% | | |

| | Dec 2023 | 12 month average | Last month change on 12 months ave. | Is the change statistically significant? | Year To Date | YTD Last Year | YTD % Change | Trend Previous 12 Months | Projected 6 Months |
|-----------------------|----------|------------------|-------------------------------------|--|--------------|---------------|--------------|--------------------------|--------------------|
| Incidents | 2,627 | 3,040 | -14% | No | 26,663 | 31,887 | -16% | | |
| Anti Social Behaviour | 168 | 266 | -37% | Yes | 2,345 | 2,895 | -19% | | |

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded last financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%.

Yes – Test was statistically significant, and therefore it is likely to be non-random.
No – Test was not statistically significant, and therefore it is likely due to random chance.
NA – Test could not be completed due to volume size.

Key Points

- No crime types have exceeded the upper threshold.
- Volumes of **All Other Theft Offences**, **Child Sexual Exploitation** and **Anti-Social Behaviour** have had a **statistically significant decrease** compared to the twelve-month average.

6. Domestic Abuse

Volume of DA Crimes / Crimed Incidents



Target:

5% increase on 2022/2023

Last reviewed by subject lead April 2023

10% - 20% Highly unlikely

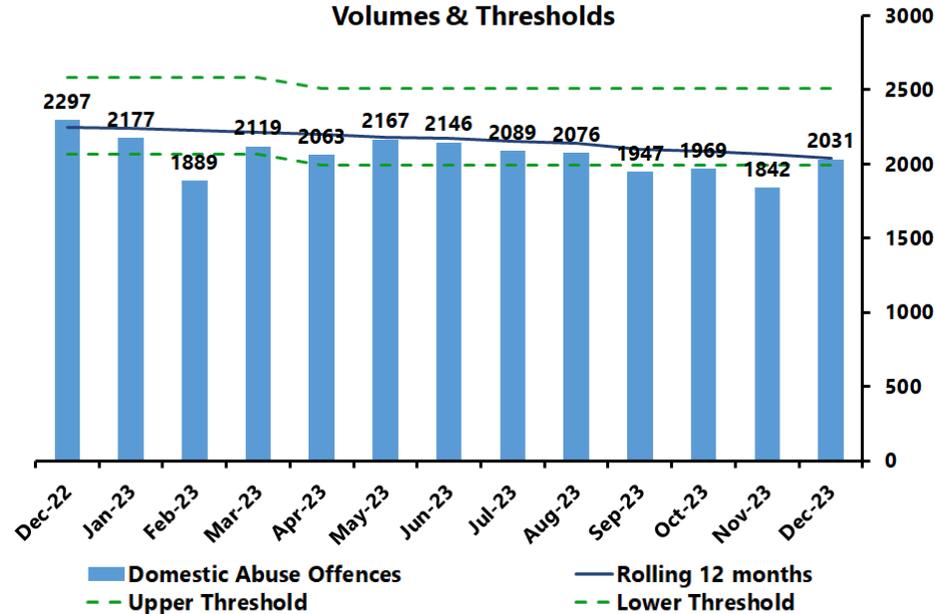
Key Points

- **Domestic Abuse** Crimes and Crimed Incidents volumes have **increased** by **10% (189)** from the previous month to within the expected range.
- **Volumes** have remained **below volumes of the previous three years** in the past throughout the year to date. This is likely driven by changes to course of conduct offences this year.

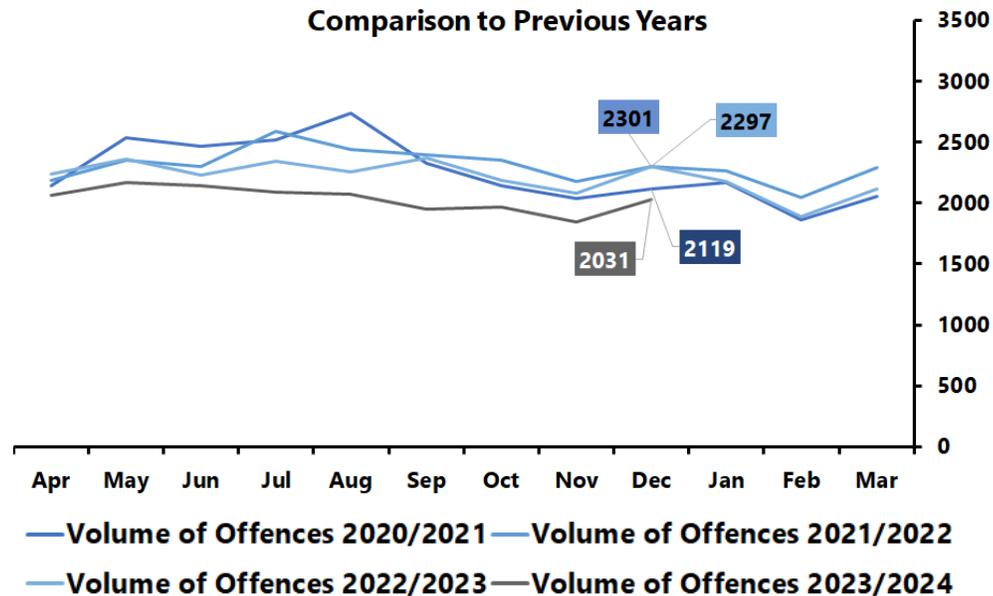
What does this mean?

- A **substantial increase** in **North Worcestershire 25% (96)** drove the increase in volumes force wide. Increases were recorded in all LPAs except Herefordshire 0.4% (1).
- **228 repeat addresses** were recorded in **December**; with one address in Droitwich recorded fourteen times, four being Assault with Injury.
- **17% (343)** of crimes relate to **Stalking and Harassment**, a **decrease of 1% (4)** from the previous month. This was driven by decrease of **35% (19)** in **Herefordshire**.
- In the **year to date** there has been an **18% reduction** in **Stalking and Harassment** compared to 2022/23 compared to **10% reduction** for **all crimes and crimed incidents** in the same period. Therefore it appears that DA recording is decreasing overall alongside course of conduct changes.
- **50% (3)** of all **homicides in 2023/2024** relate to **Domestic Abuse**, as at the end of December 2023.
- The **12-month rolling average** has **decreased** through the 2023/2024 year.

Domestic Abuse Crimes & Crimed Incidents - Volumes & Thresholds



Domestic Abuse Crimes and Crimed Incidents - Comparison to Previous Years



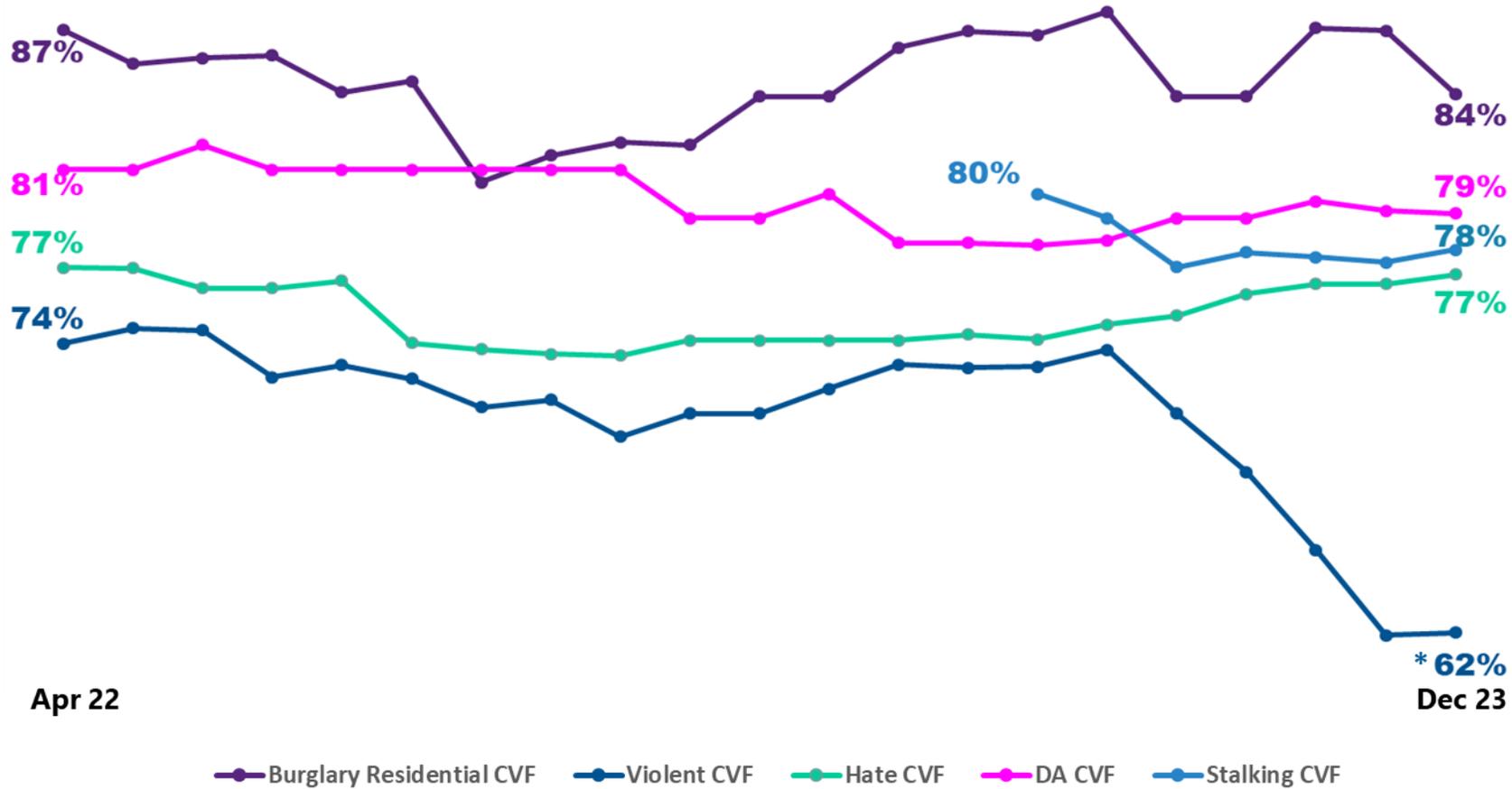
All Charts: % Completely, Very or Fairly Satisfied

Rolling data (burglary and violent = 6 months rolling; hate crime = 12 months rolling; DA = building up to 12 months rolling).

Targets:

| | |
|----------------|------------|
| Burglary – 80% | Hate – 70% |
| Violent – 70% | DA – 80% |

West Mercia



* Change over reporting period shown is statistically significant

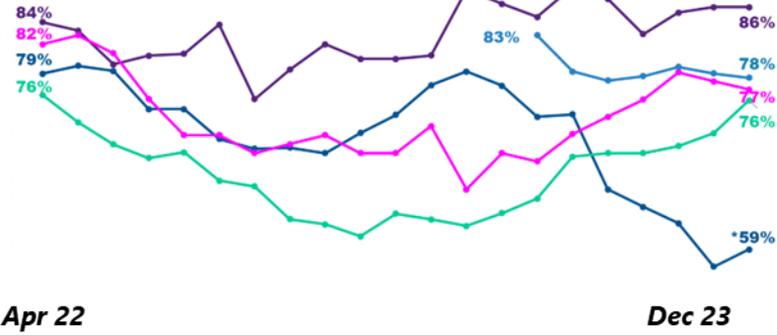
Targets: Victims Completely / Very/ Fairly Satisfied (rolling 6 months)

| | |
|----------------|------------|
| Burglary – 80% | Hate – 70% |
| Violent – 70% | DA – 80% |

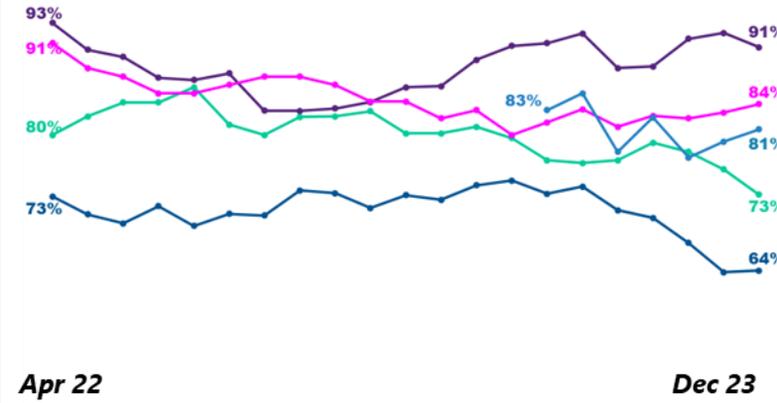
All Charts: % Completely, Very or Fairly Satisfied

Rolling data (burglary and violent = 6 months rolling; hate crime = 12 months rolling; DA = building up to 12 months rolling).

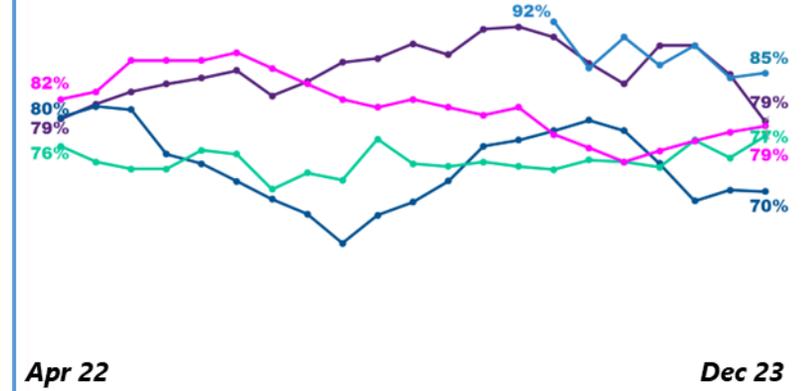
South Worcs.



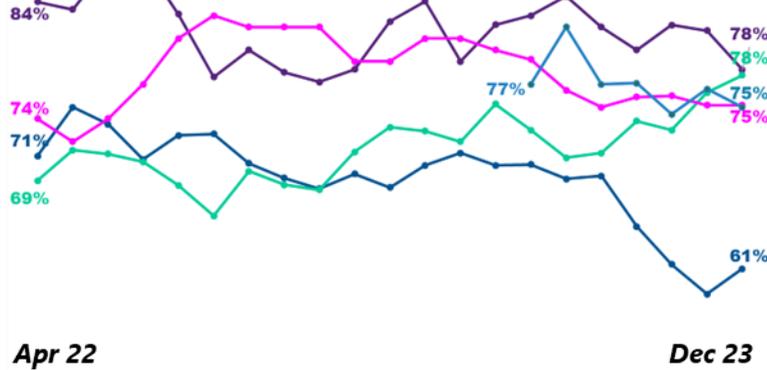
North Worcs.



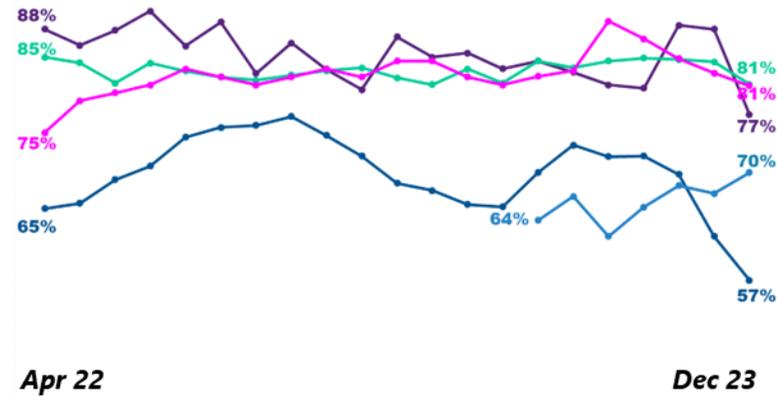
Herefordshire



Shropshire



Telford



● Burglary Residential CVF
 ● Violent CVF
 ● Hate CVF
 ● DA CVF
 ● Stalking CVF

* Change over reporting period shown is statistically significant

