



West Mercia Police

Qtr. 2 2024/2025 Performance Monitoring Report

October 2024

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Owner	T/DCC R. Jones

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Professional head of intelligence assessment
In effect from March 2018



Summary - Force Key Performance Indicators - Key Crime Types

Total recorded crime volumes continue to be below 2023/2024. This reduction is statistically significant at force level and across all Local Policing Areas (LPAs).

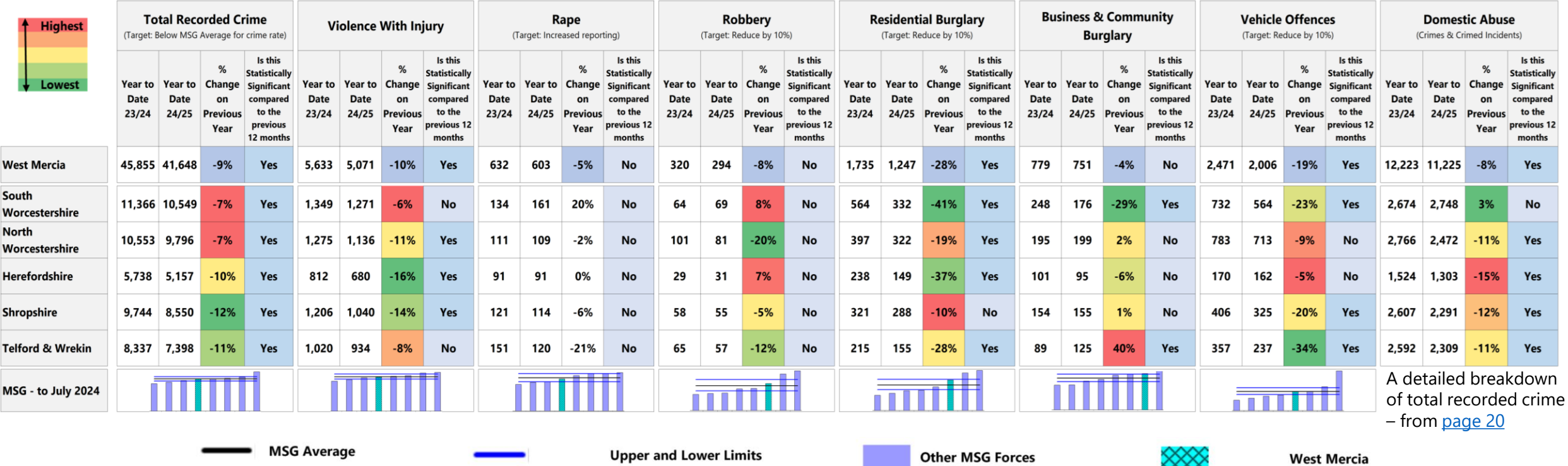
• West Mercia has the fourth lowest volume of crimes within its MSG.

Year to month statistically significant increases, have been recorded against:

- Business & Community Burglary – Telford & Wrekin

Year to month statistically significant decreases, have been recorded against:

- Violence with Injury – Force level, North Worcestershire, Herefordshire and Shropshire
- Residential Burglary – Force level, and all LPAs apart from Shropshire
- Business & Community Burglary – South Worcestershire
- Vehicle – Force level, South Worcestershire, Shropshire and Telford & Wrekin
- Domestic Abuse – Force level and all LPAs apart from South Worcestershire



- Volumes based on date the offence was recorded, not committed.

Year To Date runs from April to last day of the previous month.
- MSG data included is from the latest release – July 2024.

MSG - Forces are ordered lowest to highest volume of crimes recorded per 1,000 population - left to right.
- The statistical test using the Chi Squared Test where the significance level is measured at 95%.

NA results are due to the volume size being too small for the significance test.

Investigation Quality

SPI/2024/572 Qtr.2 Performance Report 2024/2025

OFFICIAL SENSITIVE

	Geographical LPA				OIC Command									
	Action Taken		Outcome 16			Open Investigations			Victim Code Of Compliance					
	% Total Recorded Crime	% Domestic Abuse	% All Crime	% Domestic Abuse	Crimes Recorded Within 24 Hours	TRC Open Investigations	Open Investigations - No OIC Investigation Plan	Open Investigations - No Review/ Supervisor Review	Opt In	Overdue Updates	Victim Needs Assessment	Victim Letter Sent*	Victim Personal Statement option Provided	
	YTM - September 24	YTM - September 24	YTM - September 24	YTM - September 24	Sep-24	(As of 22/10/24)	(As of 22/10/24)	(As of 22/10/24)	(As of 15/10/24)	(As of 15/10/24)			(As of 16/10/24)	
	Athena / Business Objects	Athena / Business Objects	Athena / Business Objects	Athena / Business Objects	Crime Recording Dashboard	Open Investigations Dashboard	Open Investigations Dashboard	Supervisors Reviews Dashboard	Open Investigations Dashboard	Open Investigations Dashboard	VISION Report	LPA Dip Sampling	Victims Dashboard	
Target	15%	16%	Decrease	Decrease	75% Plus	Below Upper Threshold: 12,504	TBC	TBC	Under Review	Under Review	75%	70%	75%	
Sparkline	Last 12 Months	Last 12 Months	Last 12 Months	Last 12 Months	Last 12 Months	Last 12 Weeks	Last 12 Weeks	Last 12 Weeks	Last 12 Months	Last 12 Months	Last 12 Months		Last 12 Months	
West Mercia	13.1%	9.5%	29%	65%	45%	13,905	352	1637	57%	11.2%	Currently unavailable	48%		
South Worcestershire	12.3%	8.9%	29%	69%	57%	3211	31	408	56%	1.0%		37%		
North Worcestershire	14.3%	10.9%	26%	62%	63%	2592	52	212	49%	14.8%		59%		
Herefordshire	14.6%	10.9%	30%	59%	58%	1869	45	150	64%	12.2%		41%		
Shropshire	9.7%	6.1%	30%	67%	52%	2779	119	472	62%	7.5%		24%		
Telford & Wrekin	15.3%	11.2%	31%	66%	62%	2166	20	161	57%	1.4%		56%		

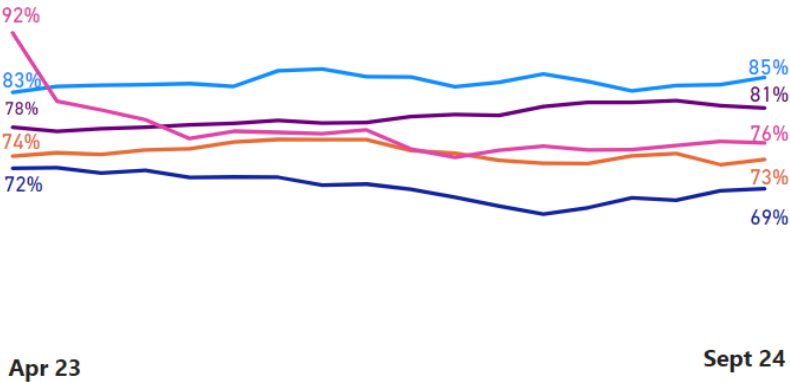
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.
- *Victim Letter Sent = currently unavailable due to West Mercia exploring new methodology for VCOP metrics.
- IVNA data currently unavailable due to system issues. Data will be updated once available.

Victim Satisfaction

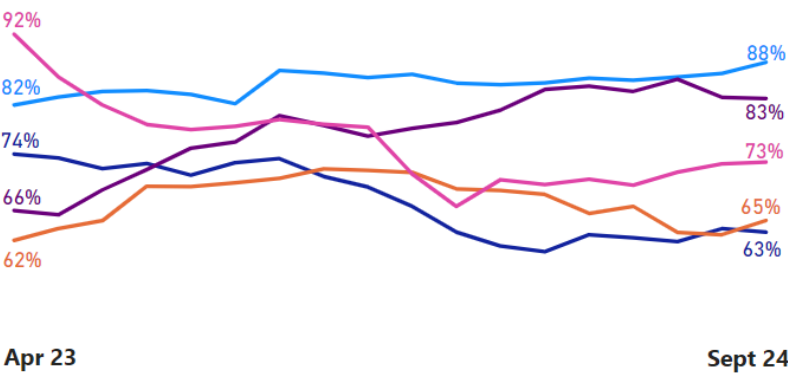
West Mercia is above target for burglary satisfaction at force and most Local Policing Areas. Reductions in violent crime satisfaction remain statistically significant despite the recent upturn, this is also the case in South Worcestershire. South Worcestershire has also seen (hate crime and violent crime) and Telford & Wrekin (burglary, with a statistically significant reduction).

Target: Burglary – 85% Hate – 75%
Violent – 70% Domestic Abuse – 82%

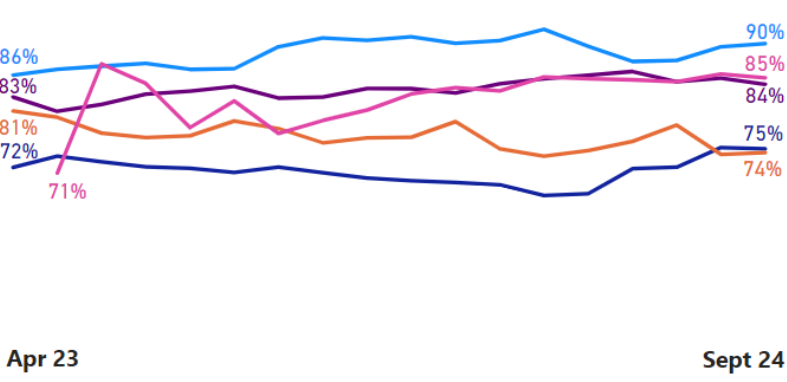
West Mercia



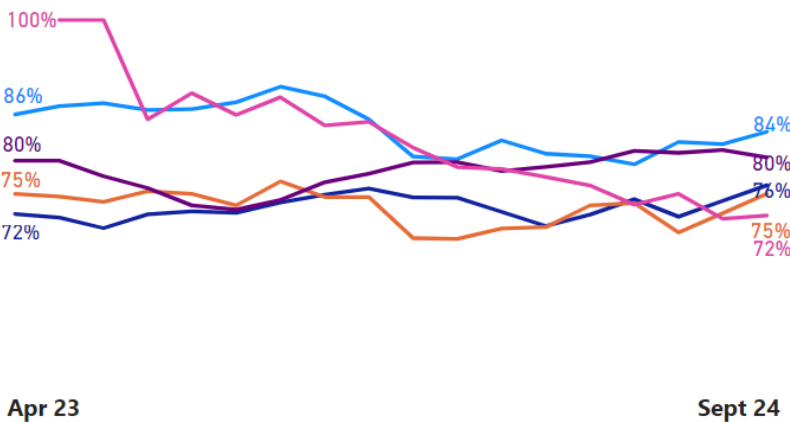
South Worcestershire



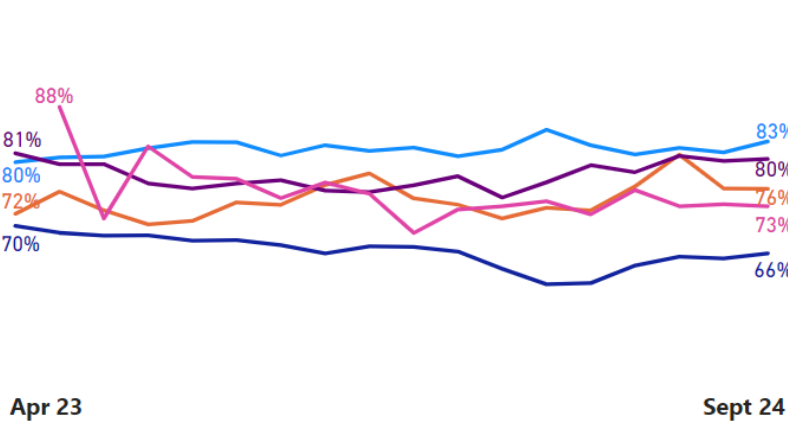
North Worcestershire



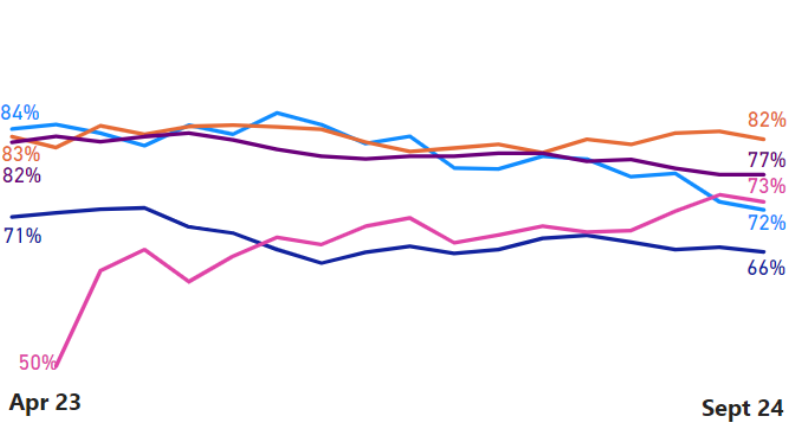
Herefordshire



Shropshire



Telford & Wrekin

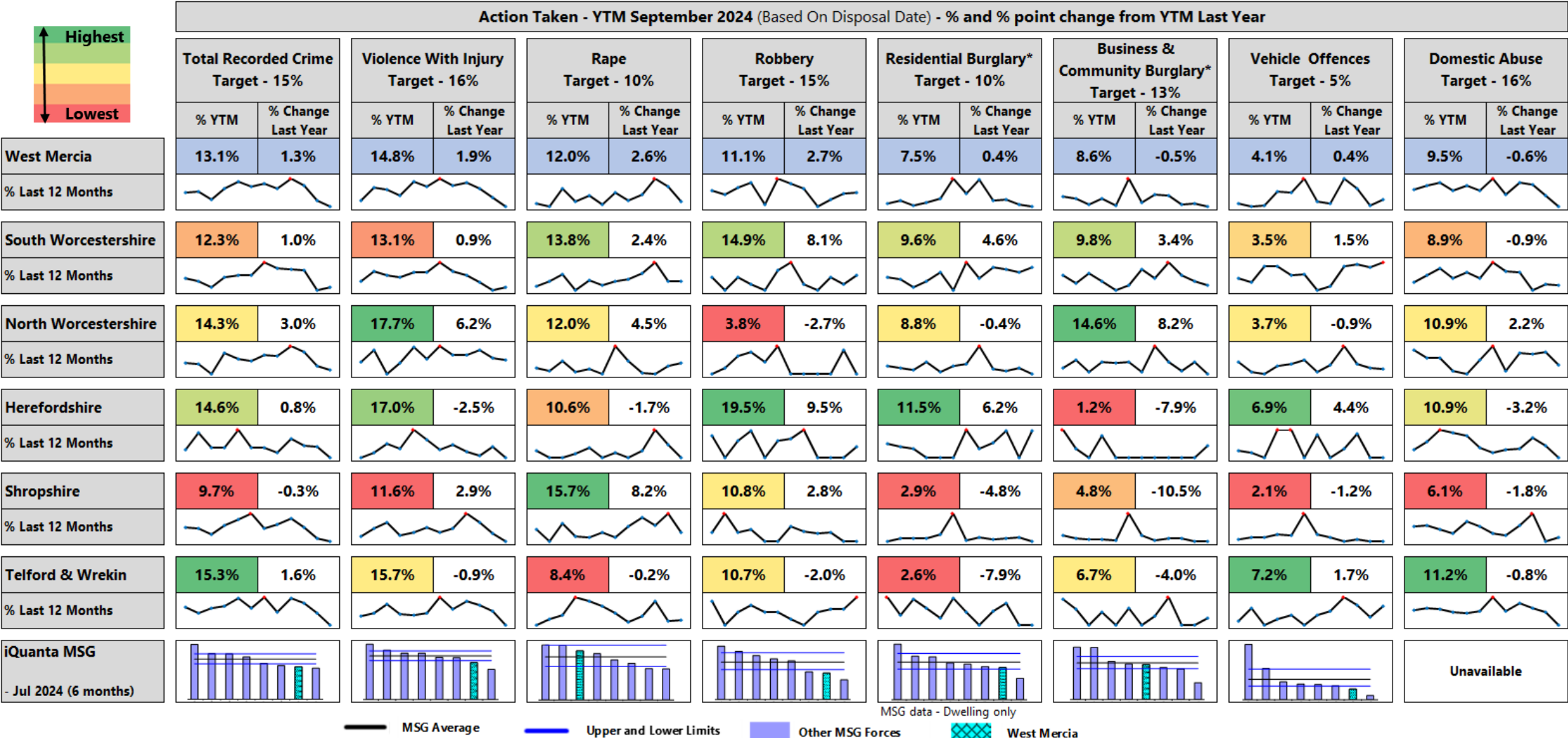


— Burglary — Violent Crime — Hate Crime — DA — Stalking

*Change over reporting period shown is statistically significant

Summary - 'Action Taken' - OC1-8 (minus 5)

As noted on slide 14, it is a realistic probability that 'Action Taken' outcomes will increase when the IMU/ DDM backlog is cleared.
Year to month 'Action Taken' outcomes rates for Rape offences continue to exceed the 10% target at force level for the third month running despite monthly decreases.



- * National methodology used. This incorporates burglary of a shed or other outbuilding not connected to the main property into Residential Burglary instead of Business & Community Burglary inline with national reporting practises.
- Disposal dates can be added retrospectively, therefore previous months data will most likely differ from previous reports.
- MSG - Forces are ordered best to worse - left to right.
- Outcome rates have been calculated using LPA Geography **not** OIC Command.
- Action Taken = Charge/Summons, Caution, Taken Into Consideration, Penalty Notice for Disorder, Cannabis Warning, Community Resolution.

MSG Analysis Methodology

iQuanta – A ratio is calculated by taking the outcome volumes divided by crimes recorded in the given time period.

ForceSight – This uses an outcomes average and doesn't take into account crime volumes.

National Policing Measures Data up to July 2024 shows West Mercia is not an outlier across all crime types.

Lowest per 100,000 pop ●●●●● Highest per 100,000 pop
apart from Homicide/ Drug homicide/Serious Violence which is per million pop. MSG = Most Similar Group ● = West Mercia position *Baseline comparison: January 2019 to December 2019

The outlier's performance is not included in reporting. Following the change in government, it has been paused until guidance is given from the Home Office.

Homicide	MSG: ● ● ● ● ● Regional: ● ● ● National: 30th (out of 42)	<ul style="list-style-type: none">Homicide year to month has reduced from 14 to 7 compared to last year.	
Neighbourhood: Burglary (Residential)	MSG : ● ● ● ● ● Regional: ● ● ● National: 17th (out of 42)	<ul style="list-style-type: none">35% decrease when compared to the baseline*. This is in line with the MSG and national average. West Mercia is performing better than target.MSG average - decrease 36%National average - 35% decrease.	
Neighbourhood: Robbery (Personal)	MSG : ● ● ● ● ● Regional: ● ● ● National: 15th (out of 42)	<ul style="list-style-type: none">11% decrease when compared to the baseline*. West Mercia is performing better than target.MSG average - decreased by 19%.National average - decrease by 17%.	
Neighbourhood: Theft from Person	MSG ● ● ● ● ● ● Regional: ● ● ● National: 5th (out of 42)	<ul style="list-style-type: none">53% decrease when compared to the baseline*. West Mercia is performing better than target.MSG average - decreased by 28%.National average - increased by 25%.	
Neighbourhood: Vehicle Crime	MSG : ● ● ● ● ● Regional: ● ● ● National: 12th (out of 42)	<ul style="list-style-type: none">24% decrease when compared to the baseline*. This is better than the MSG and national average. West Mercia is performing better than target.MSG average - decreased by 22%National average - decreased by 19%	
Drug Homicides*	MSG: ● ● ● ● ● Regional: ● ● ● National: 25th (out of 42)	<ul style="list-style-type: none">Since the baseline*, there has been an average of 4.4 drug related homicides per year per million as of June 2024.This is an increase from an average of 4.2 drug related homicides per year per million in April 2024.	<p>* Drug related homicides: homicides that have involved drug users or dealers or have been related to drugs in any way. Measured in per year per million on Homicide by Force (HI) on the DCP.</p>

National Policing Measures Data up to July 2024



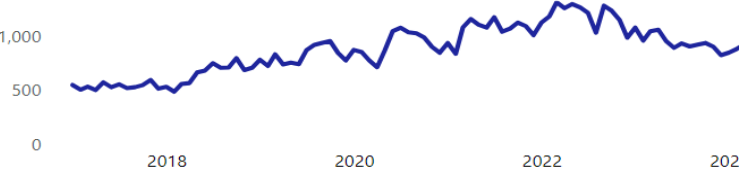
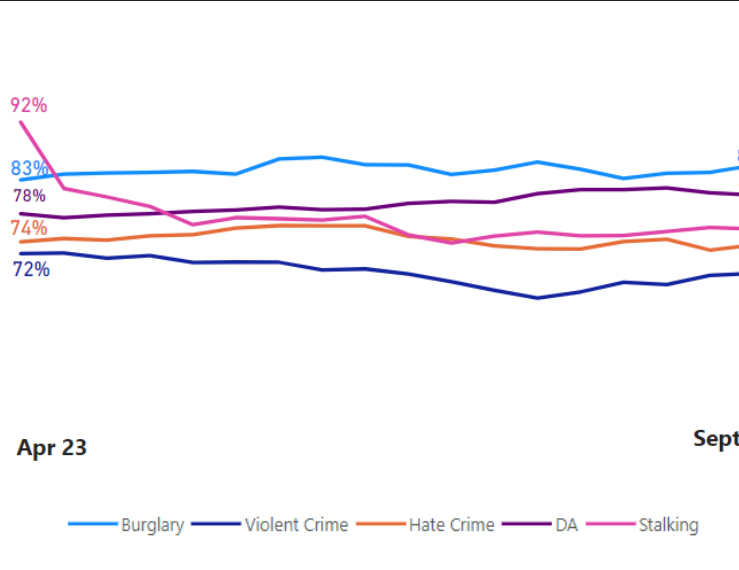
Lowest per 100,000 pop [Green][Green][Green][Yellow][Yellow][Orange][Orange][Red][Red] Highest per 100,000 pop
apart from Homicide/ Drug homicide/Serious Violence which is per million pop. MSG = Most Similar Group [Blue][Blue] = West Mercia position *Baseline comparison: January 2019 to December 2019

The outlier's performance has been paused until guidance is given from the Home Office after the change in government therefore is not included in reporting.

Serious Violence: Sharp Admissions	MSG: [Green][Green][Green][Blue][Yellow][Yellow][Orange][Orange][Red][Red] Regional: [Blue][Blue][Green][Yellow][Red] National: 5 th (out of 42)	<ul style="list-style-type: none">• 29% decrease in the overall volume of NHS Sharps injury admissions in May 2024 compared to the baseline.	
Serious Violence: Firearms	MSG : [Green][Green][Green][Yellow][Yellow][Blue][Orange][Red][Red] Regional: [Green][Blue][Yellow][Red] National: 19 th (out of 42)	<ul style="list-style-type: none">• 14% decrease in the number of police recorded crime involving a firearm as of June 2024.• West Mercia has the second lowest volume in the region but third highest in their MSG.	
Serious Violence: Knives	MSG : [Green][Green][Green][Yellow][Blue][Orange][Red][Red] Regional: [Green][Blue][Yellow][Red] National: 13 th (out of 42)	<ul style="list-style-type: none">• 21% decrease in the number of police recorded crime involving a knife or sharp instrument as of June 2024 when compared to the baseline*.• West Mercia has the second lowest volume in the region but the fourth highest in their MSG.	
Violence Against Women and Girls (VAWG): Rape	MSG : [Green][Green][Green][Blue][Yellow][Orange][Red][Red] Regional: [Green][Blue][Yellow][Red] National: 9 th (out of 42)	<ul style="list-style-type: none">• Since the baseline*, there has been a 4% decrease in the overall volume of Rape as of July 2024.• MSG average - increased by 12%• National average - increased by 17%.	
VAWG: Sexual Assault	MSG : [Green][Green][Blue][Yellow][Yellow][Orange][Red][Red] Regional: [Blue][Blue][Green][Yellow][Red] National: 8 th (out of 42)	<ul style="list-style-type: none">• Since the baseline*, there has been a 35% increase in the overall volume of Sexual Assaults as of July 2024.• MSG average - increased by 32%• National average - increase by 30%.	
VAWG: Other Sexual Offences	MSG: [Green][Green][Blue][Yellow][Yellow][Orange][Red][Red] Regional: [Blue][Blue][Green][Yellow][Red] National: 10 th (out of 42)	<ul style="list-style-type: none">• As of July 2024, there has been a 15% decrease in the overall volume of Other Sexual Offences compared to the baseline*.• MSG average - increased by 12%• National average - increased by 13%.	

National Policing Measures

*Baseline comparison: January 2019 to December 2019

<p>VAWG: Stalking and Harassment</p>	<p>MSG: </p> <p>Regional: </p> <p>National: 17th (out of 42)</p> <ul style="list-style-type: none"> Since the baseline*, there has been an 79% increase in the overall volume of Stalking and Harassment as of July 2024. MSG average - increased by 64%. 																			
<p>Satisfaction in Victims</p>	<ul style="list-style-type: none"> Results are statistically valid at force level; all LPA data should be considered as being indicative only (unless otherwise stated). The force has met the 'what good looks like' targets in the case of burglary and is just slightly below in the case of the other offence types. There have been no significant trends observed across the reporting period in relation to burglary, hate crime and DA; stalking is showing a slight consistent downward trend although this is not statistically significant. There has been a statistically significant decline in relation to violent crime satisfaction, with this fall taking place post July 23; however, an uplift has been seen over the last two quarters. Declines in violent crime satisfaction can also be seen in South Worcestershire (with this being statistically significant), Shropshire and Telford. Analysis has been undertaken to explore the reasons for this trend, with results presented to the Strategic Victim Satisfaction Board. Telford has seen a statistically significant decline in burglary satisfaction, falling to 72% - significantly below the 85% target and the lowest figure across the force. Some initial analysis is being undertaken to explore reasons for this fall, however, due to the low numbers when breaking down results to an LPA level, any findings would likely only be indicative. 	 <table border="1"> <caption>Victim Satisfaction Data (Estimated from Chart)</caption> <thead> <tr> <th>Offence Type</th> <th>Apr 23</th> <th>Sept 24</th> </tr> </thead> <tbody> <tr> <td>Burglary</td> <td>83%</td> <td>85%</td> </tr> <tr> <td>Violent Crime</td> <td>72%</td> <td>69%</td> </tr> <tr> <td>Hate Crime</td> <td>74%</td> <td>73%</td> </tr> <tr> <td>DA</td> <td>78%</td> <td>81%</td> </tr> <tr> <td>Stalking</td> <td>92%</td> <td>76%</td> </tr> </tbody> </table>	Offence Type	Apr 23	Sept 24	Burglary	83%	85%	Violent Crime	72%	69%	Hate Crime	74%	73%	DA	78%	81%	Stalking	92%	76%
Offence Type	Apr 23	Sept 24																		
Burglary	83%	85%																		
Violent Crime	72%	69%																		
Hate Crime	74%	73%																		
DA	78%	81%																		
Stalking	92%	76%																		

Crime Table – West Mercia

- Met or exceeded the upper threshold:
 - Child sexual exploitation (crimes & crimed incidents) has been driven by an increase in all LPAs with South Worcestershire and Telford & Wrekin meeting the upper threshold.
- Bicycle theft had a statistically significant increase compared to the twelve-month average driven by an increase in all LPAs with Shropshire seeing a 74% increase on the 12 month average.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Sep-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 24/25
Total Recorded Crime	8490 6027	6,829	6,868	-1%	No		41,648	45,855	-9%
Violence With Injury	1068 679	775	827	-6%	No		5,071	5,633	-10%
Violence Without Injury	2186 1779	1,862	1,920	-3%	No		11,483	12,232	-6%
Rape	123 82	108	100	8%	No		603	632	-5%
Other Sexual Offences	237 149	205	201	2%	No		1,270	1,184	7%
Personal Robbery	59 34	44	44	-1%	No		263	292	-10%
Business Robbery	9 0	5	4	28%	No		31	28	11%
Residential Burg	351 205	215	238	-10%	No		1,247	1,735	-28%
Burg - Business & Community	177 84	127	128	-1%	No		751	779	-4%
Vehicle Offences	482 256	359	330	9%	No		2,006	2,471	-19%
Theft from Person	56 12	45	32	39%	No		216	239	-10%
Bicycle Theft	95 30	84	57	48%	Yes		359	430	-17%
Shoplifting	1043 592	826	786	5%	No		4,931	5,312	-7%
All Other Theft Offences	745 468	540	558	-3%	No		3,371	3,947	-15%
Criminal Damage & Arson	812 542	638	635	0%	No		3,843	4,347	-12%

		Sep-24	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Prev 12 Months	Year To Date 24/25	Year To Date 23/24	YTD* % Change 23/24 Vs 24/25
Drug Offences	225 150	195	188	4%	No		1,100	1,098	0%
Possession of Weapons	113 67	97	89	9%	No		558	566	-1%
Public Order	976 290	556	569	-2%	No		3,615	4,382	-18%
Misc. Crimes Against Society	202 128	148	160	-8%	No		930	994	-6%
Domestic Abuse (Crimes & Crimed Incs.)	2199 1692	1,774	1,862	-5%	No		11,225	12,223	-8%
Vulnerable Adults (Crimes & Crimed Incs.)	1050 880	981	1,015	-3%	No		6,487	5,887	10%
Child at Risk (Crimes & Crimed Incs.)	2404 1470	1,477	1,800	-18%	Yes		10,651	12,304	-13%
Child Sexual Exploitation (Crimes & Crimed Incs.)	72 28	80	58	39%	No		402	313	28%
Serious Violence	1118 702	792	855	-7%	No		5,212	5,870	-11%
Alcohol Related	509 274	282	366	-23%	Yes		2,261	2,559	-12%
Incidents	19087 13288	14,249	15,282	-7%	No		93,507	104,372	-10%
Anti Social Behaviour	1838 913	1,161	1,342	-13%	No		8,955	9,357	-4%
Mental Health	17 0	11	8	47%	No		55	65	-15%

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – South Worcestershire

Exceeds or meets upper threshold:

- Theft from Person
- Possession of Weapons
- Child Sexual Exploitation (Crimes & Crimed Incidents)





Statistically significant increase compared to the twelve-month average:

- Theft from Person
- Possession of Weapons

However, in both offence types there are several offences that were committed in the previous month but recorded last month.

Upper Threshold Value	Exceeds Upper Threshold
Lower Threshold value	Exceeds Lower Threshold

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	2102 1491	1,743	1,728	1%	No	10,549	11,366	-7%		
Violence With Injury	256 163	198	203	-2%	No	1,271	1,349	-6%		
Violence Without Injury	483 421	434	454	-4%	No	2,737	2,719	1%		
Rape	32 13	19	25	-23%	No	161	134	20%		
Other Sexual Offences	62 26	38	46	-18%	No	278	249	12%		
Personal Robbery	15 4	12	10	20%	No	60	55	9%		
Business Robbery	5 0	4	1	220%	NA	9	9	0%		
Residential Burglary	130 40	72	65	10%	No	332	564	-41%		
Business & Community Burglary	64 14	36	33	9%	No	176	248	-29%		
Vehicle Offences	163 48	89	92	-3%	No	564	732	-23%		
Theft from Person	10 3	18	9	110%	Yes	67	42	60%		
Bicycle Theft	42 15	36	25	43%	No	144	184	-22%		
Shoplifting	278 149	241	214	13%	No	1,403	1,397	0%		
All Other Theft Offences	192 100	133	137	-3%	No	850	955	-11%		
Criminal Damage & Arson	207 144	162	169	-4%	No	1,006	1,086	-7%		

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Drug Offences	59 28	38	41	-7%	No	231	262	-12%		
Possession of Weapons	27 9	34	21	59%	Yes	139	97	43%		
Public Order Offences	209 107	144	145	0%	No	894	1,052	-15%		
Misc. Crimes Against Society	59 19	35	39	-10%	No	227	232	-2%		

Domestic Abuse (Crimes & Crimed Incs.)	487 381	409	440	-7%	No	2,748	2,674	3%	
Hate Crime (Crimes & Crimed Incs.)	60 24	52	41	28%	No	263	279	-6%	
Vulnerable Adults (Crimes & Crimed Incs.)	255 159	228	231	-1%	No	1,504	1,212	24%	
Child At Risk (Crimes & Crimed Incs.)	486 329	333	387	-14%	No	2,285	2,536	-10%	
Child Sexual Exploitation (Crimes & Crimed Incs.)	16 5	16	12	31%	No	88	69	28%	
Serious Violence	264 165	199	206	-4%	No	1,288	1,385	-7%	

Incidents	4814 3417	3,705	3,904	-5%	No	23,970	26,511	-10%	
Anti Social Behaviour	488 273	267	356	-25%	Yes	2,254	2,554	-12%	

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. **No** – Test was not statistically significant, and therefore it is likely due to random chance. **NA** – Test could not be completed due\ to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – North Worcestershire

No crime type exceeds the upper threshold or has had a statistically significant increase compared to the twelve-month average.

Upper Threshold Value

Exceeds Upper Threshold

Lower Threshold value

Exceeds Lower Threshold

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1967 1328	1,563	1,585	-1%	No	9,796	10,553	-7%		
Violence With Injury	256 138	165	185	-11%	No	1,136	1,275	-11%		
Violence Without Injury	495 373	407	423	-4%	No	2,537	2,669	-5%		
Rape	28 11	24	19	24%	No	109	111	-2%		
Other Sexual Offences	54 20	50	41	21%	No	290	243	19%		
Personal Robbery	26 2	6	12	-49%	No	68	98	-31%		
Business Robbery	2 0	1	2	-33%	NA	13	3	333%		
Residential Burglary	91 45	51	62	-17%	No	322	397	-19%		
Business & Community Burglary	51 15	25	33	-25%	No	199	195	2%		
Vehicle Offences	150 92	127	115	10%	No	713	783	-9%		
Theft from Person	14 1	5	7	-26%	No	43	48	-10%		
Bicycle Theft	13 1	11	7	65%	No	46	52	-12%		
Shoplifting	276 112	219	183	20%	No	1,176	1,305	-10%		
All Other Theft Offences	172 100	128	128	0%	No	794	884	-10%		
Criminal Damage & Arson	183 106	147	144	2%	No	932	945	-1%		

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?
Drug Offences	58 27	31	41	-24%	No
Possession of Weapons	33 8	18	19	-6%	No
Public Order Offences	199 78	120	131	-9%	No
Misc. Crimes Against Society	45 21	28	33	-16%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
213	238	-11%		
120	139	-14%		
883	972	-9%		
202	196	3%		

Domestic Abuse (Crimes & Crimed Incs.)	522 350	385	412	-6%	No
Hate Crime (Crimes & Crimed Incs.)	41 25	33	37	-10%	No
Vulnerable Adults (Crimes & Crimed Incs.)	245 148	187	195	-4%	No
Child At Risk (Crimes & Crimed Incs.)	556 296	292	390	-25%	Yes
Child Sexual Exploitation (Crimes & Crimed Incs.)	18 4	15	10	55%	No
Serious Violence	260 140	169	188	-10%	No

2,472	2,766	-11%		
246	199	24%		
1,245	1,265	-2%		
2,293	2,724	-16%		
72	56	29%		
1,154	1,292	-11%		

Incidents	4431 2919	3,247	3,502	-7%	No
Anti Social Behaviour	432 202	333	330	1%	No

21,659	23,731	-9%		
2,298	2,139	7%		

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Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – Herefordshire

Exceeds upper threshold:
• Theft from Person

Statistically significant increase compared to the twelve-month average:
• Theft from Person

Upper Threshold Value

Exceeds Upper Threshold

Lower Threshold value

Exceeds Lower Threshold

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1066 746	815	857	-5%	No	5,157	5,738	-10%		
Violence With Injury	167 82	97	114	-15%	No	680	812	-16%		
Violence Without Injury	303 218	220	252	-13%	Yes	1,510	1,621	-7%		
Rape	23 9	17	16	5%	No	91	91	0%		
Other Sexual Offences	39 23	28	34	-18%	No	230	194	19%		
Personal Robbery	11 0	7	5	31%	No	31	28	11%		
Business Robbery	1 0	0	0	0%	NA	0	1	-100%		
Residential Burglary	60 19	29	32	-9%	No	149	238	-37%		
Business & Community Burglary	25 5	14	14	-1%	No	95	101	-6%		
Vehicle Offences	42 9	34	25	36%	No	162	170	-5%		
Theft from Person	7 0	8	4	118%	Yes	30	20	50%		
Bicycle Theft	18 3	11	8	39%	No	44	71	-38%		
Shoplifting	101 36	76	73	4%	No	480	421	14%		
All Other Theft Offences	119 60	69	80	-14%	No	460	578	-20%		
Criminal Damage & Arson	110 60	75	76	-2%	No	404	508	-20%		

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?
Drug Offences	35 18	25	28	-9%	No
Possession of Weapons	16 6	11	11	-2%	No
Public Order Offences	119 32	74	66	12%	No
Misc. Crimes Against Society	27 12	20	20	1%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
163	151	8%		
72	69	4%		
442	554	-20%		
114	110	4%		

Domestic Abuse (Crimes & Crimed Incs.)	281 201	213	223	-4%	No
Hate Crime (Crimes & Crimed Incs.)	34 3	12	16	-25%	No
Vulnerable Adults (Crimes & Crimed Incs.)	201 149	169	179	-5%	No
Child At Risk (Crimes & Crimed Incs.)	354 194	197	264	-25%	Yes
Child Sexual Exploitation (Crimes & Crimed Incs.)	14 0	10	7	38%	No
Serious Violence	173 86	99	117	-15%	No

1,303	1,524	-15%		
110	141	-22%		
1,084	1,044	4%		
1,549	1,665	-7%		
44	40	10%		
696	842	-17%		

Incidents	2359 1677	1,720	1,879	-8%	No
Anti Social Behaviour	239 120	136	170	-20%	No

11,263	12,924	-13%		
1,082	1,199	-10%		

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Volumes based on date the offence was recorded, not committed.

Crime Table – Shropshire

Exceeds or meets upper threshold:
• Bicycle Theft

No statistically significant increase compared to the twelve-month average.

Upper Threshold Value

Exceeds Upper Threshold

Lower Threshold value

Exceeds Lower Threshold

	Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1,392	1,418	-2%	No	8,550	9,744	-12%		
Violence With Injury	166	172	-3%	No	1,040	1,206	-14%		
Violence Without Injury	415	397	5%	No	2,403	2,634	-9%		
Rape	24	20	23%	No	114	121	-6%		
Other Sexual Offences	43	41	4%	No	263	274	-4%		
Personal Robbery	9	7	32%	No	50	51	-2%		
Business Robbery	0	1	-100%	NA	5	7	-29%		
Residential Burglary	44	51	-14%	No	288	321	-10%		
Business & Community Burglary	28	28	-1%	No	155	154	1%		
Vehicle Offences	57	55	3%	No	325	406	-20%		
Theft from Person	7	6	25%	No	40	45	-11%		
Bicycle Theft	18	10	74%	No	80	53	51%		
Shoplifting	133	173	-23%	No	1,020	1,218	-16%		
All Other Theft Offences	115	122	-5%	No	719	860	-16%		
Criminal Damage & Arson	136	136	0%	No	821	960	-14%		

	Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?
Drug Offences	35	33	6%	No
Possession of Weapons	15	17	-11%	No
Public Order Offences	119	118	1%	No
Misc. Crimes Against Society	28	32	-13%	No

Domestic Abuse (Crimes & Crimed Incs.)	369	383	-4%	No
Hate Crime (Crimes & Crimed Incs.)	35	29	20%	No
Vulnerable Adults (Crimes & Crimed Incs.)	196	187	5%	No
Child At Risk (Crimes & Crimed Incs.)	328	371	-12%	No
Child Sexual Exploitation (Crimes & Crimed Incs.)	19	16	20%	No
Serious Violence	171	175	-2%	No

Incidents	3,050	3,294	-7%	No
Anti Social Behaviour	228	272	-16%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
196	196	0%		
100	117	-15%		
736	919	-20%		
195	202	-3%		

2,291	2,607	-12%		
190	179	6%		
1,211	1,133	7%		
2,163	2,611	-17%		
98	81	21%		
1,064	1,242	-14%		

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

Yes – Test was statistically significant, and therefore it is likely to be non-random. No – Test was not statistically significant, and therefore it is likely due to random chance. NA – Test could not be completed due\ to volume size.

Volumes based on date the offence was recorded, not committed.

Crime Table – Telford & Wrekin

Exceeds upper threshold:
• Drug Offences
• Child Sexual Exploitation Crimes and Crimed Incidents

No statistically significant increase compared to the twelve-month average.

Upper Threshold Value

Exceeds Upper Threshold

Lower Threshold value

Exceeds Lower Threshold

	Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant?	Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
Total Recorded Crime	1521 1076	1,251	1,220	3%	No	7,398	8,337	-11%	
Violence With Injury	208 117	143	155	-8%	No	934	1,020	-8%	
Violence Without Injury	416 343	353	369	-4%	No	2,198	2,334	-6%	
Rape	29 16	20	20	-1%	No	120	151	-21%	
Other Sexual Offences	47 25	37	34	9%	No	190	214	-11%	
Personal Robbery	21 6	10	11	-5%	No	53	57	-7%	
Business Robbery	3 1	0	1	-100%	NA	4	8	-50%	
Residential Burglary	51 14	19	28	-32%	No	155	215	-28%	
Business & Community Burglary	25 6	24	19	27%	No	125	89	40%	
Vehicle Offences	81 22	50	41	22%	No	237	357	-34%	
Theft from Person	12 4	6	4	36%	No	35	47	-26%	
Bicycle Theft	17 0	8	7	20%	No	45	67	-33%	
Shoplifting	192 102	157	140	12%	No	852	931	-8%	
All Other Theft Offences	125 72	93	90	4%	No	540	646	-16%	
Criminal Damage & Arson	163 68	118	105	12%	No	676	799	-15%	

		Sep 2024	12 month average	Last month change on 12 months ave.	Is the change statistically significant
Drug Offences	54 24	63	43	46%	No
Possession of Weapons	30 11	19	20	-3%	No
Public Order Offences	165 74	97	104	-7%	No
Misc. Crimes Against Society	48 17	34	30	14%	No

Domestic Abuse (Crimes & Crimed Incs.)	483 346	360	391	-8%	No
Hate Crime (Crimes & Crimed Incs.)	41 15	35	32	8%	No
Vulnerable Adults (Crimes & Crimed Incs.)	227 152	183	206	-11%	No
Child At Risk (Crimes & Crimed Incs.)	516 299	309	374	-17%	Yes
Child Sexual Exploitation (Crimes & Crimed Incs.)	17 2	17	12	47%	No
Serious Violence	215 118	146	159	-8%	No

Incidents	3438 2302	2,513	2,693	-7%	No
Anti Social Behaviour	361 135	197	228	-14%	No

Year To Date	YTD Last Year	YTD % Change	Trend Previous 12 Months	Projected 6 Months
285	230	24%		
125	131	-5%		
650	836	-22%		
174	205	-15%		

2,309	2,592	-11%		
233	181	29%		
1,335	1,129	18%		
2,265	2,670	-15%		
90	64	41%		
956	1,048	-9%		

The upper and lower control limits (thresholds) are derived by calculating 2 points of Standard Deviation from the mean. The mean is fixed for the year and is based on volumes recorded previous financial year. Statistical tests have been carried out on the data in order to determine if any change in volume is 'statistically significant'. i.e. likely to be caused by something other than random chance. Significance level is measured at 95%. It is highly likely that year to date decreases are linked to changes in recording practices for Course of Conduct offences and Public Order offences in May 2023.

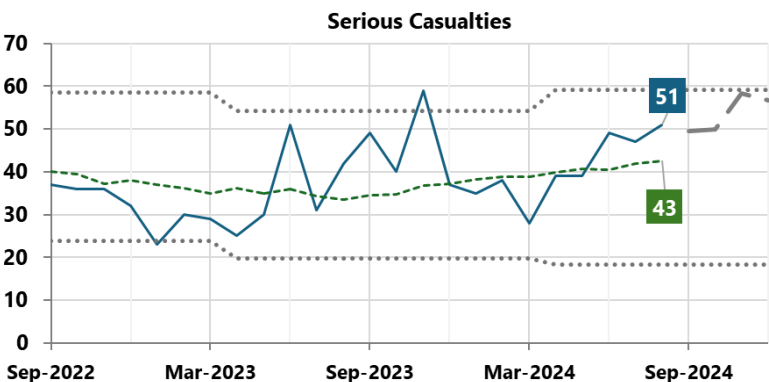
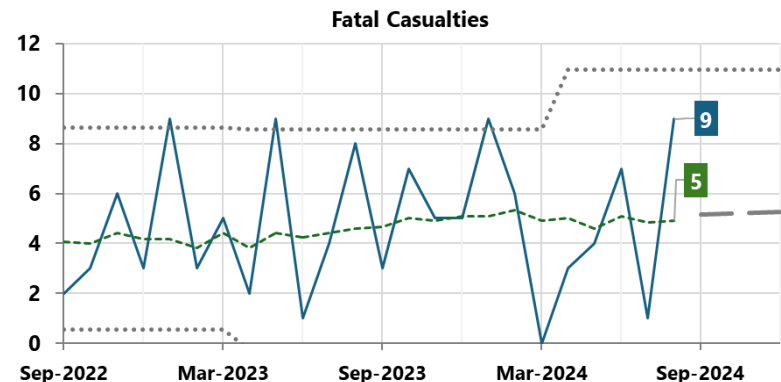
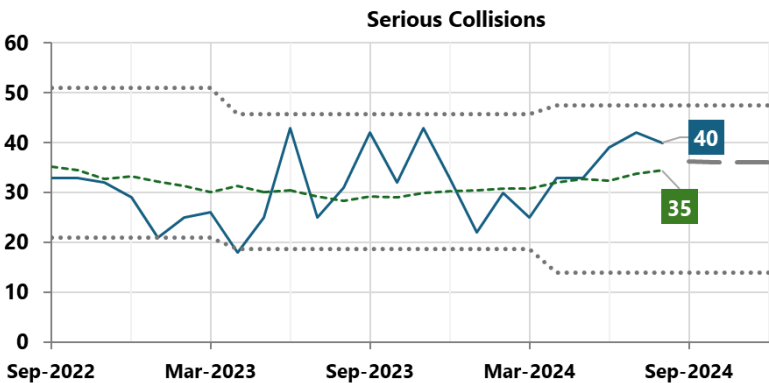
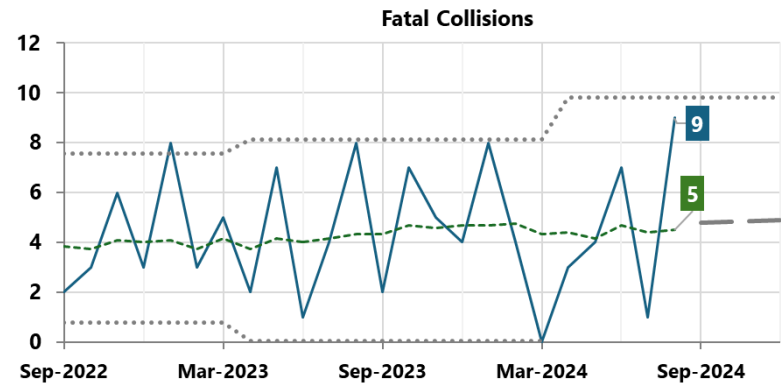
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Volumes based on date the offence was recorded, not committed.

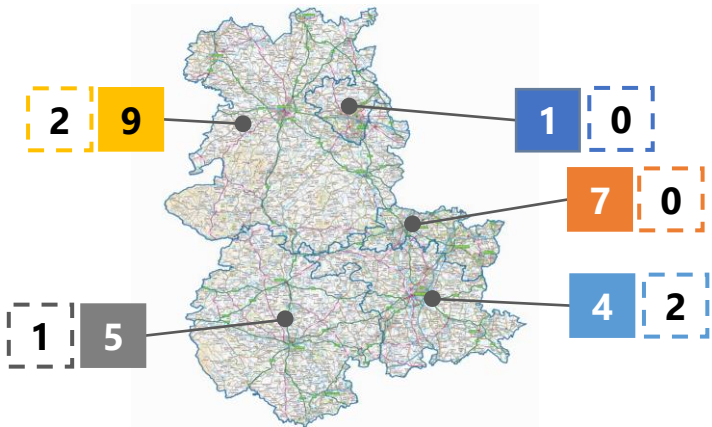
Road Safety – Killed and Seriously Injured

9% increase in Fatal Collisions year to month 2024/2025 however the volumes are low.

KSI reporting a month behind going forward due to delay between collisions and data being available.



500CC Motorcycle Serious Collisions YTM
500CC Motorcycle Fatal Collisions YTM



Emergency Response Times – Grade 1

- 72% of Grade 1 incidents were attended within 20 minutes. This is below the target.

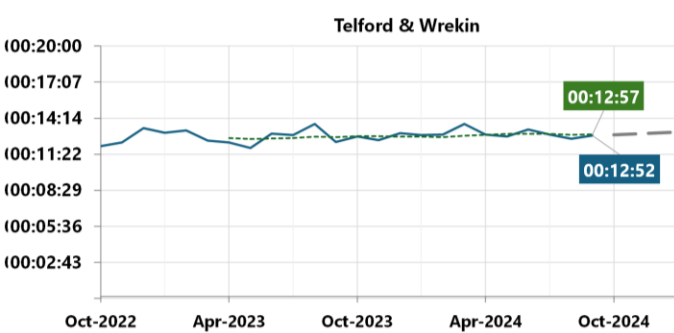
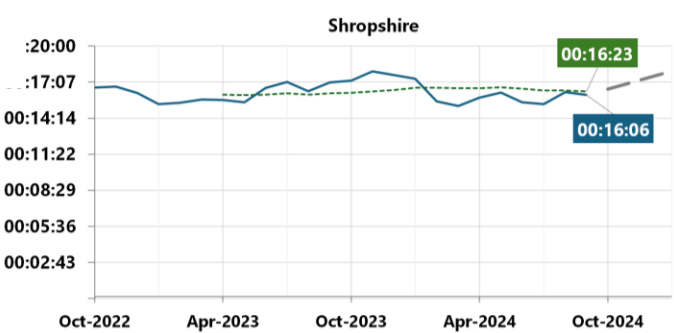
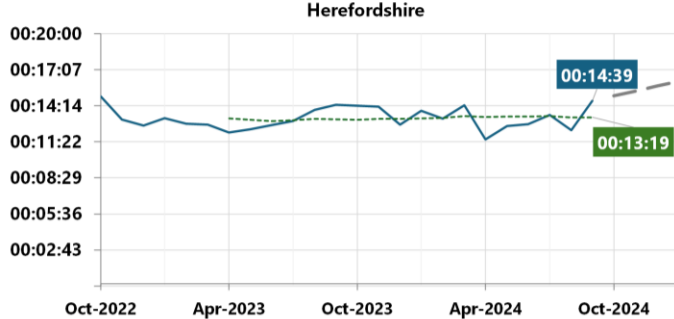
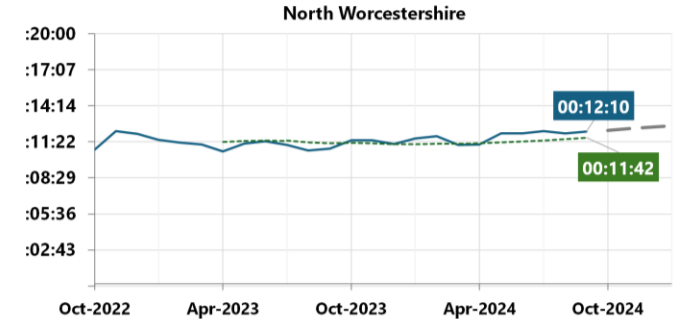
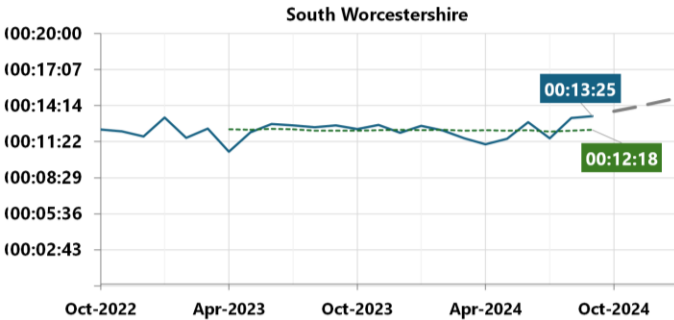
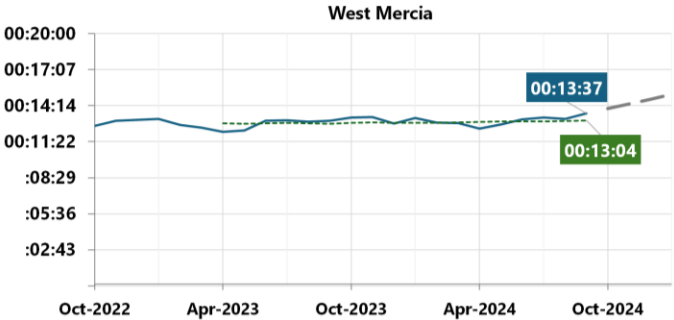
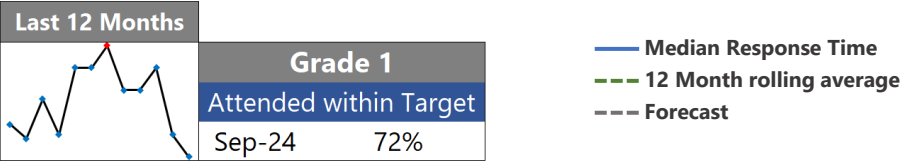
Target: Grade 1 - 90% attendance within target of 20 minutes.

All Local Poling Areas, other than South Worcestershire and North Worcestershire saw a slight decline in the percentage of Grade 1 incidents attended within target last month.

Shropshire consistently have the highest median response time for Grade 1 incidents.

Dispatch and officer time remain consistent.

'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected.
The Final Incident Grade is used to determine the grade of an incident.



Emergency Response Times – Grade 2

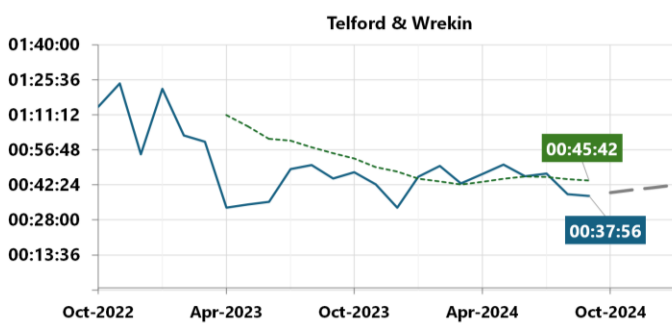
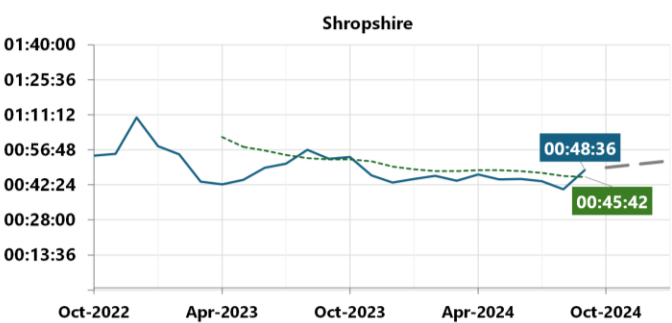
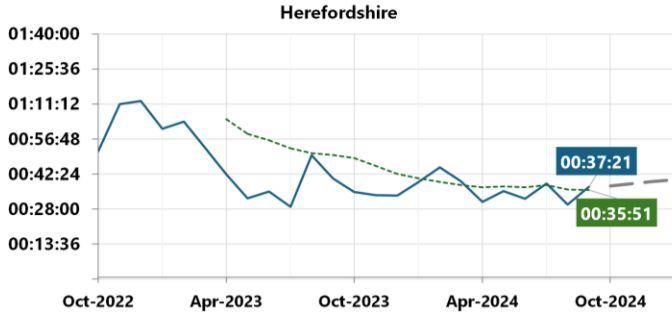
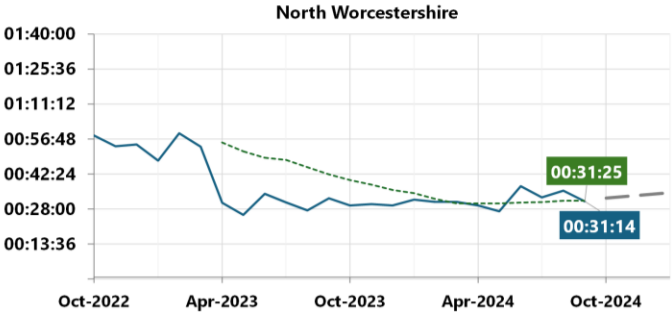
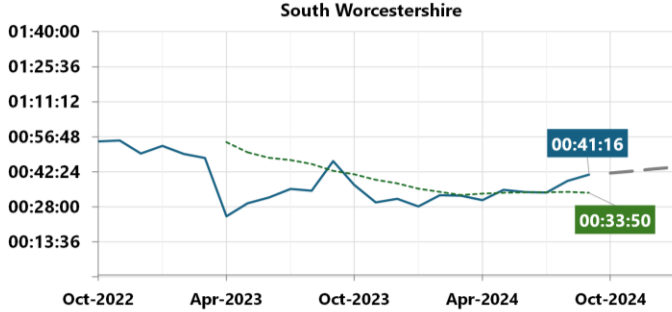
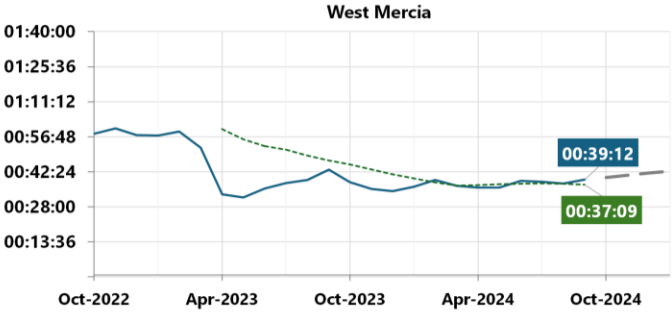
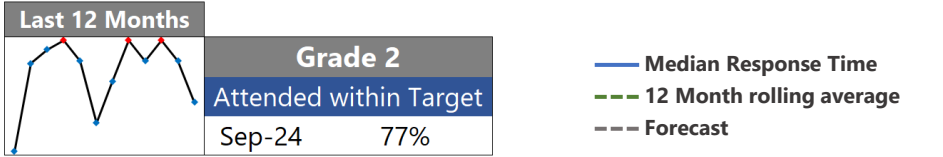
- 77% of Grade 2 incidents were attended within 2 hours.

Target: Grade 2 - attendance within target of 2 hours.

Only North Worcestershire and Telford & Wrekin saw a slight improvement in Grade 2 incidents attended within target last month.

Dispatch and officer time remain consistent.

'Acknowledged', 'Dispatched' and 'Arrived' buttons are not mandatory and therefore data quality may be affected.
The Final Incident Grade is used to determine the grade of an incident.



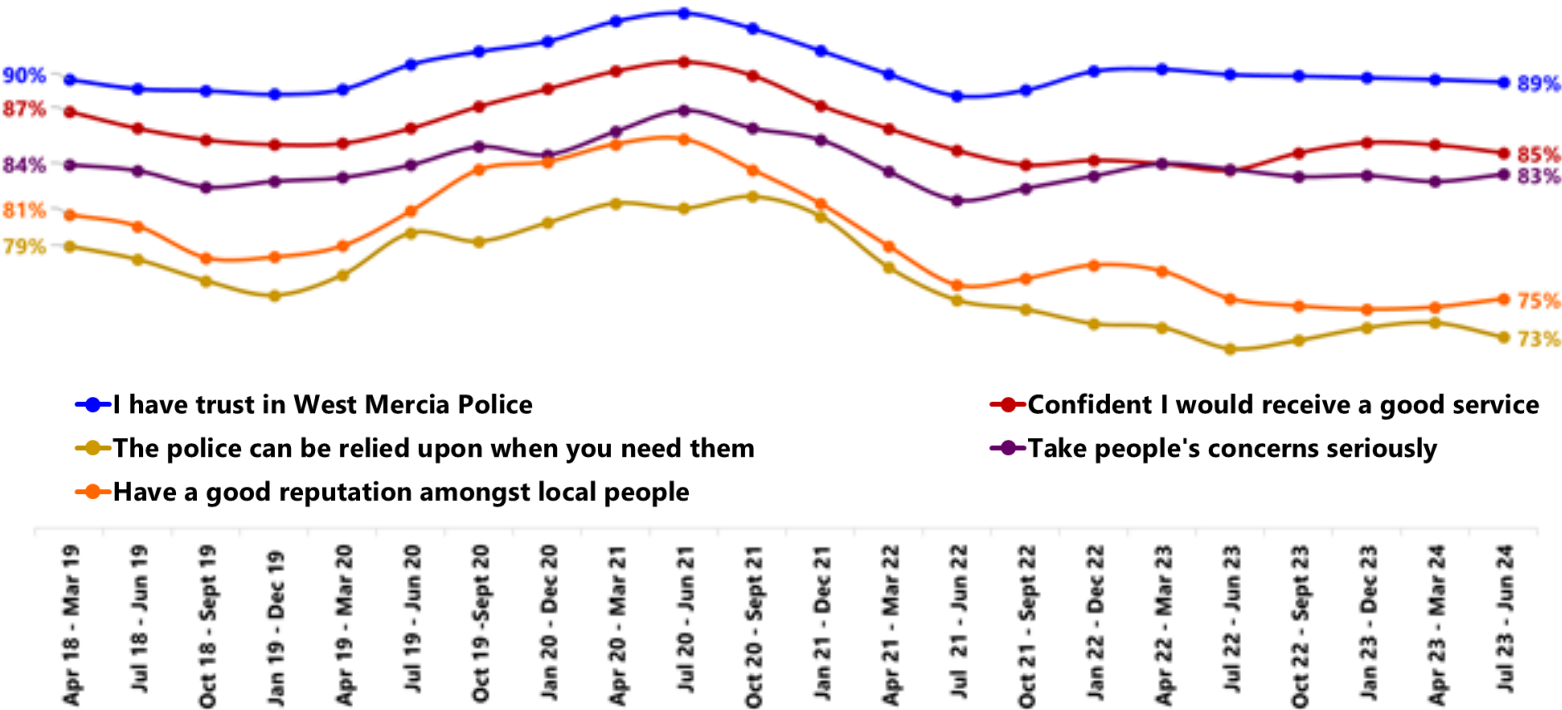
Target: 88%

Crime Survey England & Wales shows confidence in West Mercia at 70%, a 2%-point decrease on the previous Qtr.

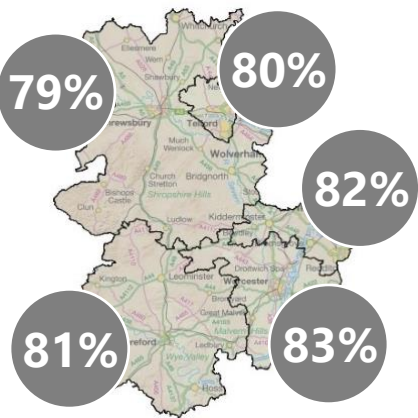
This is in line with its Most Similar Group (MSG) and remains third out of eight.

The percentage of respondents in West Mercia agreeing that the police are doing an excellent or a good job, is relatively consistent but remains lower than that of the other forces.

West Mercia Public Confidence: Drivers



Levels generally remain consistent across all Local Policing Areas



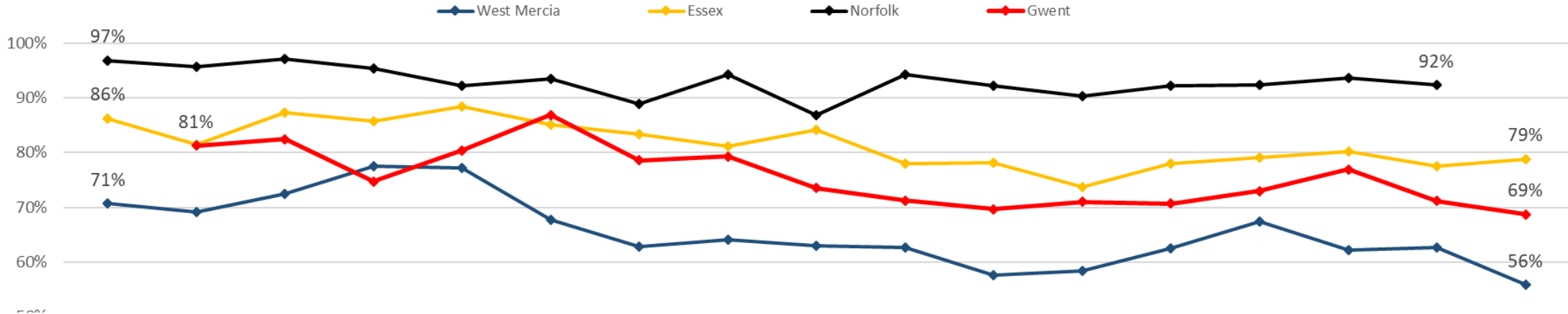
West Mercia:



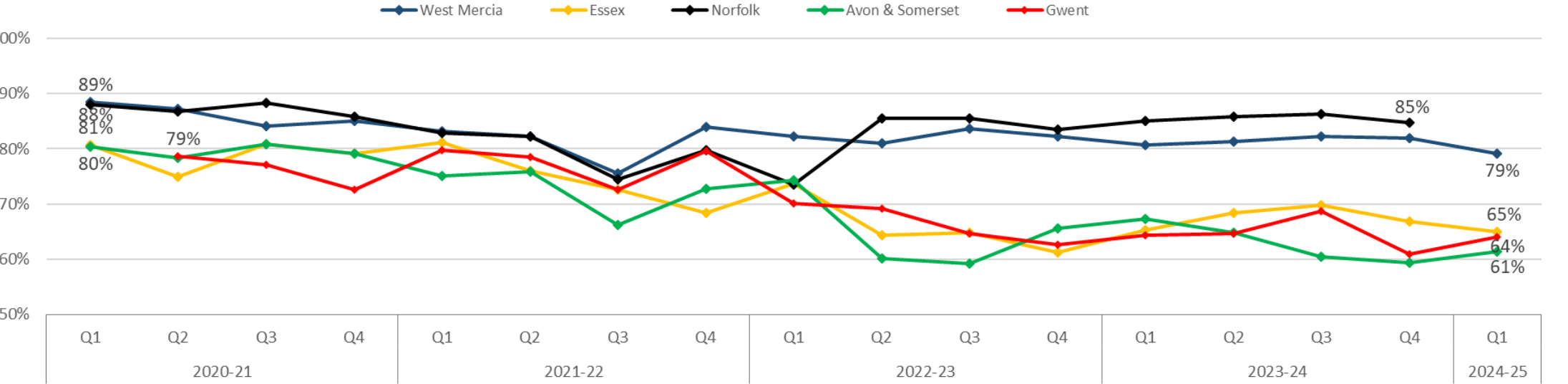
Public confidence in West Mercia in relation to 'How good a job the public think the police are doing' is lowest out of the five forces but remains second highest regarding having overall confidence in the police.

SMSR Public Confidence: Drivers

How good a job do you think the police in this area are doing? (Excellent / Good job)



Taking everything into account I have confidence in the police in this area? (Net agree)



This is based on data from the force and OPCC commissioned internal confidence survey, provided by SMSR. Compiling data from 'SMSR' forces enables proxy comparisons to be made in the absence of CSEW data (although it should be noted that there may be subtle differences in the questions asked and so results are not strictly comparable, while confidence levels of the different forces' datasets will vary). This includes those of Norfolk, one of the forces within our Most Similar Forces Group.

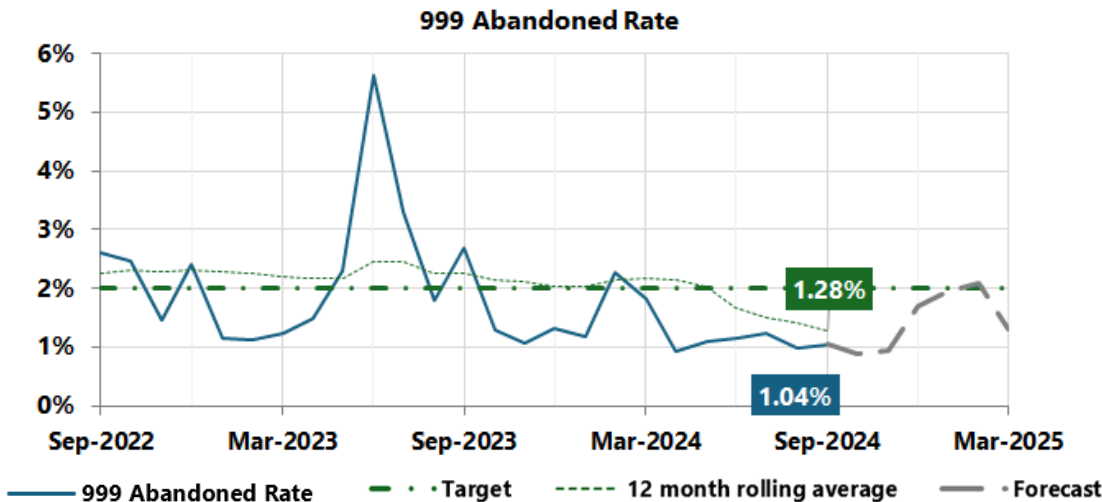
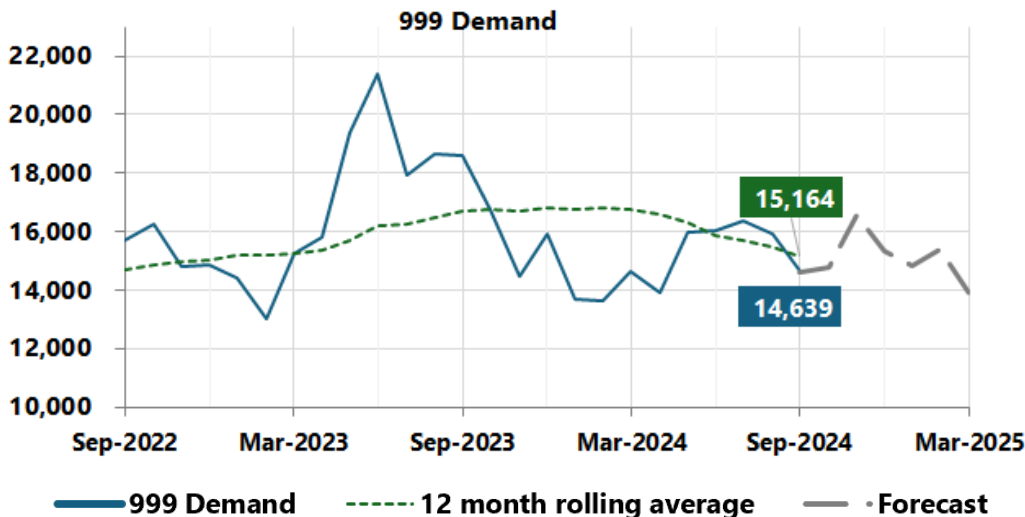
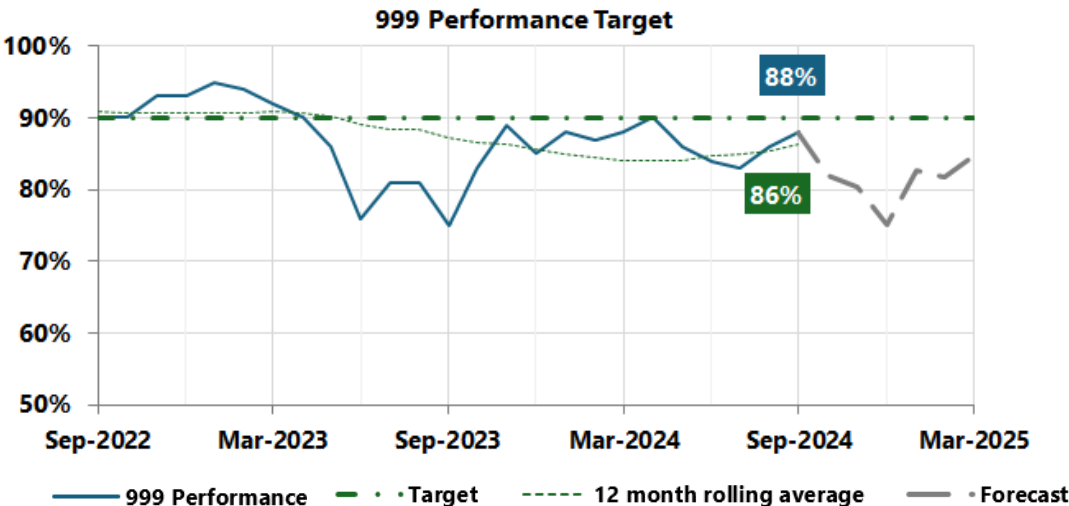
Public Contact - 999 performance has increased and is above the 12-month rolling average. It is possible that the flexing of call operators at busy times since 17 June 2024 has had a positive impact with an increase in performance despite multiple issues faced.

Demand has continued to decrease from the previous month and is below the 12-month rolling average.

Monthly changes to demand and performance are not statistically significant.

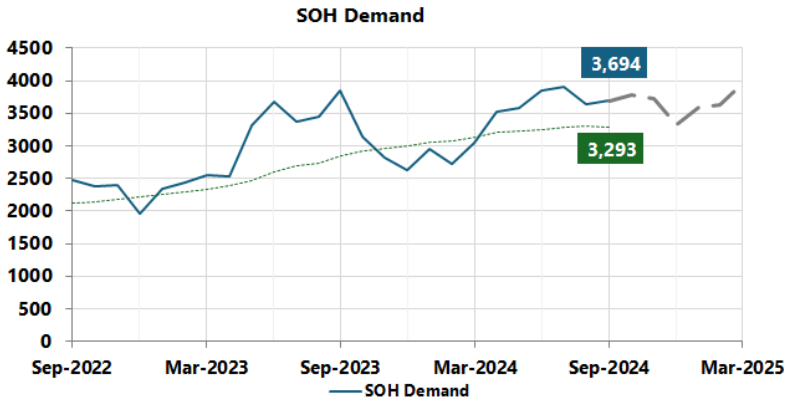
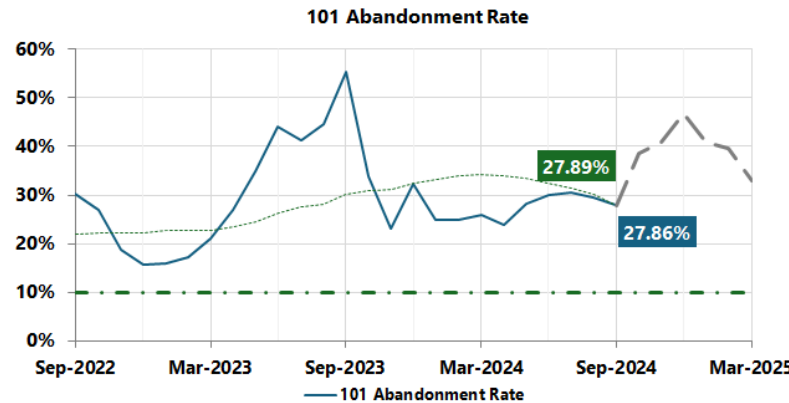
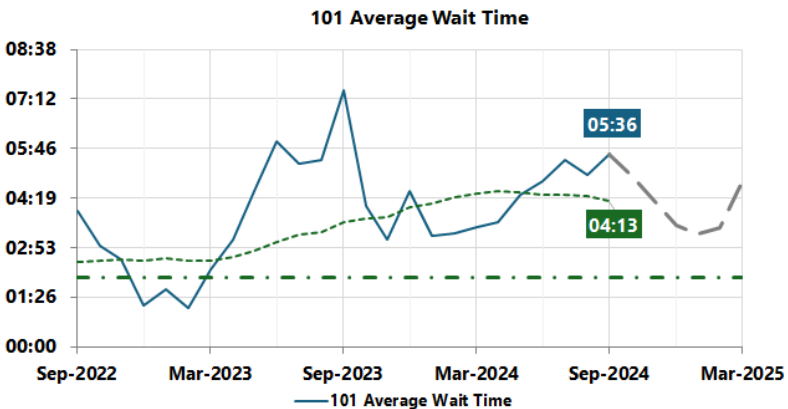
- Issues were experienced on 11 days in September. These include:
- 03 September – SAFE outage resulting in the use of paper logs.
 - 05 September – SAFE lagging issues.
 - 06 September – Brief SAFE outage.
 - 07 September – Saturday demand.
 - 09 September – Nuisance callers.
 - 12 September – SAFE issues & nuisance text relay caller requiring officer deployment.
 - 14 September – Nuisance callers.
 - 24 September – SAFE & Telephony/Headset issues.
 - 25 September – 999/SAFE Telephony outage.
 - 29 September – Nuisance callers and SAFE lagging issues.
 - 30 September – Weather related calls.

12 buddy calls were received in August. A decrease of 24 from the previous month.

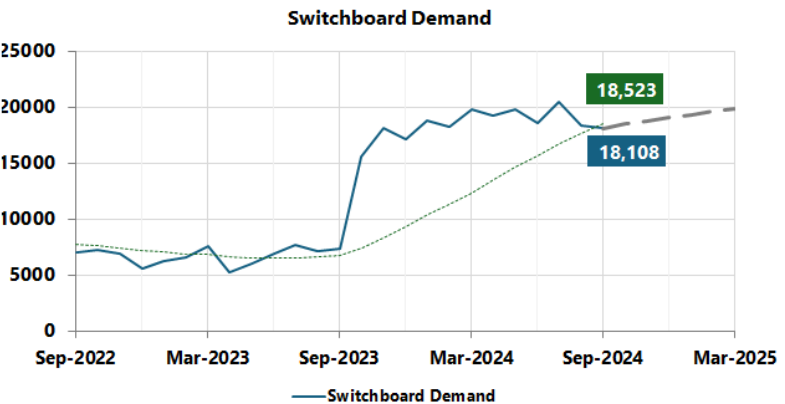
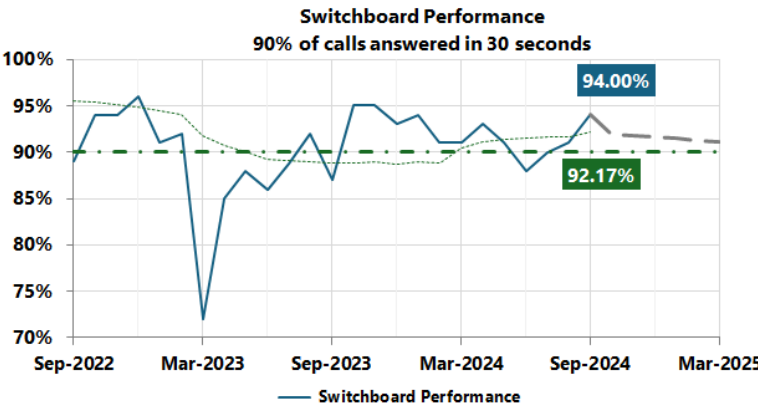
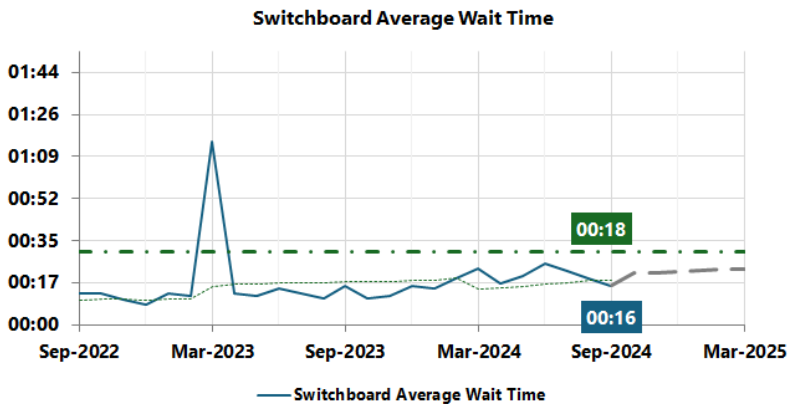


Public Contact – 101, Single Online Home and Switchboard

Switchboard performance is better than target for both overall performance and average wait time.



— • • Target — • • 12 month rolling average — • • Forecast





Our strategic vision

West Mercia Police is a people-led, tech-enabled, crime fighting service.

We deliver the Safer West Mercia Plan.

Please forward any feedback in relation to this report to SPIPerformance@westmercia.pnn.police.uk



Our values

Public First | Compassionate | Courageous | Ownership | Inclusive